

# Southern Peninsula Community Support



ANNUAL REPORT 2022



## The Life You Can Change

With your help we provide support for vulnerable individuals and families who are experiencing disadvantage within our community.

Demand is growing and we need your help!

You can support our work by volunteering, donating food or material goods, or make a cash donation.

Donate	<a href="http://www.spcsic.org/donate/">www.spcsic.org/donate/</a>
Volunteer	03 5986 1285 or <a href="http://www.spcsic.org/volunteering">www.spcsic.org/volunteering</a>
Drop-off:	878 Point Nepean Road, Rosebud (9:30am – 3:30pm)



Southern Peninsula Community Support acknowledges Aboriginal and Torres Strait Islander peoples as the First People of Australia and we pay our respects to their elders past and present with whom we share this country.

Southern Peninsula Community Support Inc.  
ABN 84 221 715 977

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## Vision

A strong and equitable community for all.

## Mission

To build equality by providing client driven support, information, and advocacy to people on the Southern Peninsula.

## Values

**Open & Inclusive** – we are committed to ensuring that our services are available and accessible to every person.

**Respectful** – we will be respectful in all of our interactions with others, including clients, staff, volunteers and community stakeholders and partners.

**Ethical** – we will practice the highest standard of ethical behaviour and be accountable, inclusive and non-judgmental in all of our actions and strategy.

**Trustworthy** – we will be consistent with our actions, our standards and our communications to maintain an environment of trust.

**Innovative** – we will be collaborative, reflective, flexible and responsive in our practices now and for the future.



# Services

## Crisis Support and Emergency Relief

Crisis support staff provide information, referral, and practical assistance in the form of material aid. Emergency relief material aid is available to Southern Peninsula residents on a low income who are experiencing financial hardship and a crisis or emergency event. The relief may include pantry items, fresh fruit and vegetables, frozen meals, food vouchers, transportation and utilities assistance, medical needs and other financial aid.

## Low Income Support Service

The Low Income Support Service (LISS) has been operating at SPCS since July 2002. The Service provides an effective means of assisting clients to address issues that are impacting on their day-to-day lives. LISS works within a case management model and is designed to assist people to identify and address those things they are struggling with in day-to-day life.

## Family Support Service

The Family Support Service (FSS) has been operating at SPCS since 2017 and is designed to assist families with children to address issues that are impacting on their day-to-day lives. FSS operates 3 days per week within a case management model and allows people an opportunity to address more complex family concerns, where the needs of children and adults are taken into account. The Family Support Worker can help with everything from income and entitlements assessment, household bills, budgeting, advocacy and negotiation, education and school issues, to getting connected to specialist support services, or with a specific identified need.

## Southern Peninsula Laundry and Shower Program (SPLaSh)

This service is available to community members who are sleeping rough or experiencing other forms of homelessness, and those who may otherwise have need to utilise these essential services. The program offers access to showers and laundry services, meals and NFA food bags. Many other support services also attend SPLaSh, offering a chance for clients to have contact with services that may not otherwise be easily accessible. SPLaSh is a free service and offers practical support in a friendly, welcoming environment.

## Southern Peninsula Fresh Food Program

The Southern Peninsula Fresh Food Program works with food recovery agencies, Oz Harvest, Second Bite and Food for Change, to provide fresh food on the Southern Mornington Peninsula. Our program delivers two services: Walk up Fresh Food pickup on a Monday and Fresh Food delivery to the community as part of emergency relief services Monday to Friday.

## Southern Peninsula Homeless Connections

This outreach service started in November 2020 in response to the growing number of people impacted by homelessness. Focusing on rough sleepers our worker goes to where the people are living, the foreshore or in their cars, forming connections and building trust and ultimately connecting them back to mainstream housing services and to other case management services.

## Needle and Syringe Program

The Victorian Needle and Syringe Program (NSP) is a major public health initiative to minimise the spread of blood borne viruses, HIV/AIDS and Hepatitis B and C among injecting drug users and to the wider community. The NSP at SPCS offers education in a friendly environment and engages people who are often very isolated.

### Tax Help

Volunteer workers are trained by the Australia Taxation Office to assist people to fill in simple tax returns. This service is offered to people on low incomes and is available from mid-July to the end of October each year.

### No Interest Loan Scheme

The No Interest Loan Scheme (NILS) provides individuals and families on low incomes with access to safe, fair and affordable credit. Loans are available for essential goods and services such as fridges, washing machines and medical procedures. Repayments are set up at an affordable amount over 12 to 18 months.

### Colocation

The model of joint service provision between SPCS and colocating services is to provide the wider community with a more comprehensive and efficient service. When on site the staff of colocating services form part of the team at SPCS. Enabling colocating services to operate at a low cost from the building allows SPCS to provide services that benefit the local community and enables clients greater access to various services. SPCS offers office space and meeting rooms.

### Volunteers and Student Placements

SPCS relies on a dedicated team of volunteers to deliver the majority of our services. Our volunteers are people from the local area who have great knowledge and understanding of their community and are willing to contribute their time and skills to the day-to-day operation and management of the Centre.

Our volunteers provide: reception duties, support to clients in crisis, comprehensive information and referral, completion of forms, Tax Help, Fresh Food program, Pantry Program, SPLaSh, No Interest Loan Scheme, general maintenance and gardening at the centre, administrative and data entry, statistical information collection, practical action, advocacy and negotiation, governance and management and so much more!

SPCS also provides students studying community services, social work and related areas of study the opportunity to get experience via work placements and throughout the year these students bring great skill and enthusiasm to SPCS.


*What wonderful angels you are!!*




## Statistics

### Southern Peninsula Community Support Snapshot (1 July 2021 – 30 June 2022)

#### Value of Assistance Given

Assistance Given (\$) All Programs	\$543,203	 <b>Top 5 assistance by types</b>	1. Food	\$337,867
Assistance Given (\$) Main Centre	\$354,177		2. Toiletries	\$33,049
Assistance (\$) food & material aid @ SPLaSh	\$121,786		3. Housing & Accommodation	\$32,208
Fresh Food Stream 1	\$67,240		4. Food Vouchers	\$28,750
Mums Supporting Families in Need (estimate)	\$10,000 plus		5. Christmas Hampers	\$26,690

#### Client Numbers

Unique Clients	1,471	 <b>Key client groups</b>	Clients with identified disability	439
No. of Emergency Relief Visits / Phone Calls	5,325		Clients who are homeless (Main Centre)	216
Types of Services Delivered (number) Main Centre	22,415		Clients who were homeless & at-risk clients (SPLaSh)	333
No. of Dependents (non-unique)	6,146		Clients with LOTE	101
New Clients (Main Centre)	304		ATSI clients	54
SPLaSh Presentations	2,333		Asylum Seekers	14
Low Income Support Case Management Sessions	1,430		Low Income Support Individual Managed Cases	182
Philanthropic Funded Case Management Sessions (FSS & SPHC)	2,144		Family Support Service SP Homeless Connections Individual Managed Cases	116 143

## President's Report

I am pleased to present the financial results and President's Report for financial year 2022.

From an operational perspective, late 2021 saw us emerge from lockdown but still under an adaptive model. The primary focus of the centre remained firmly on providing services in an open and accessible manner to our community. **I would like to thank all staff, students, volunteers and friends within our community who helped provide the continuity in what has continued to be a trying environment.**

It became evident last year, that whilst the demand for our services increased, the greater challenge came from helping support clients with more complex needs who were experiencing significant stress. We saw the impact of homelessness increase significantly and this is our factor which we must, as a community, resolve. **We will continue to advocate for change and adequate solutions for housing, as without this, we see so many other factors that put our community at risk and almost instantly in a number of situations, break pathways for a safe and supported existence.**

In relation to the financial position and risk management, the 2022 financial year provided a stronger result as we were able to obtain an increase in Commonwealth relief support and also received greater and much needed philanthropic support. We also held two strategic sessions during the year to reflect, consider and challenge our positioning which were attended by board, CEO and program leaders. As noted previously, these are part of our business as usual to ensure that our strategy aligns with our community's needs.

The centre's board has continued with the prior year strategic objectives to strengthen our profile, our risk management framework and to broaden our financial support. I would like to thank each and every member of the board for their continued contribution at a board level but also those who were able to support services and the management team through volunteering in the centre as needed and representing the centre with our stakeholders and at community events.

We were very saddened to lose Kevin Rutley, who passed away on Friday 24 December 2021 after being unwell for a short period of time. Kevin was an active board member and also a regular volunteer since 2019. Kevin was also our board secretary and led the Data sub-committee. As I am sure you all know, Kevin had a heart of gold, loved his family and had a genuine, caring presence. He was not afraid to challenge, speak his mind and had a fabulous memory for detail. We miss having Kevin around, but we are very grateful that we did.

**On behalf of the board and management, I would like to acknowledge the significant and continued support of a number of philanthropic trusts - the Mornington Peninsula Shire, the Federal Government through CisVic, our fellow community centres, local businesses, community groups and individuals who continue to be present, listen, assist and advocate with us, and for us.** We have also been able to progress a number of projects this year, such as the portable freezer, installation of solar panels and smaller capital upgrades with this support.

Thank you.



Rachel Burdett  
President, SPCS





Thanks so much  
for lending a

hand

National Volunteer Week  
2022

## Board of Management

### **Rachel Burdett, BAcc CA GAICD RITF MA (President / Finance & Governance Sub-committee) Board since 2018**

Rachel is an advisor and a chartered accountant with over 30 years' experience. Rachel is dedicated to building better business through engagement, financial literacy and governance and leads a number of national diversity forums. Rachel has worked within the accounting and banking industry and has acted as an advisor to companies, boards and management providing stabilisation, turnaround and solvency advice and runs a small practice based in Dromana (Savi Advisory) which has supported the centre's Taxation Assistance program. Rachel started volunteering at the centre in 2017.

### **Rev Murray Morton AM (Vice President / People Sub-committee) Board since 1996**

Murray has been a Reverend for 50 years and believes the church cannot stand alone from the community but be a servant to the community. A number of years ago while Murray was working with Food For All, Habitat For Humanity and the NILS program there was an opportunity to bring these groups together which led to his involvement with SPCS as a Board member commencing about 26 years ago.

### **Kevin Rutley (Secretary / Data Sub-committee) Board 2019 - Dec 2021**

Kevin was a member of Lions International for a total of 28 years from the 1970s, including President and Secretary (5 years) at both the Lions Club of Ringwood and the Lions club of Pambula Merimbula (NSW) including Chairmanship(s) of Fund Raising, Membership and Activities committees. In addition, Kevin was a member of the Ringwood Technical School Board for 3 years and the Inaugural Secretary of the Epworth Hospital Heart Support Group. In his working life as a Project Engineer and Engineering Manager he was responsible for Budget Creation and financial analysis of Major Projects in the Food and Chemical Industries.

### **Natalie Derri (Secretary & Board Member / People and Safety Sub-committee) Board since 2020**

Natalie has been a volunteer in various organisations on the Mornington Peninsula for the last 12 years. She has been involved with The Smith Family, St Vincent de Paul and has been a volunteer at SPCS for the last five years. This is Natalie's second year on the Board, and currently volunteers three days a week at the Centre. She is passionate about social housing and addressing food insecurity on the Peninsula.

### **Samantha Wilson, (Treasurer / Finance & Governance Sub-committee) Board since 2020**

Samantha has had a long career in both management accounting and banking credit risk. Samantha commenced her association with SPCS during 2019, providing her professional skills in a volunteer capacity. She was asked to join the Board this year as Treasurer, which she happily accepted. Her interests are varied however Samantha concentrates on the visual arts such as drawing and painting.

### **Belinda Rodman (Board Member / Fundraising & Marketing Sub-committee) Board since 2018**

Belinda has a Master's Degree and many years' experience in Human Resource Management, including previously as the Training & Development Manager at St Vincent's Hospital, Melbourne. Belinda has been running her own consulting business for a number of years, as well as fulfilling a number of volunteer roles for SPCS, including membership of the Fundraising and Marketing Board Sub-Committee. She also represents SPCS as Governance Secretary on the core committee of Repower, a volunteer community organisation, which is working to make renewable energy initiatives accessible to everyone living on the Mornington Peninsula.

### **Arthur Bruce, (Board Member / Fundraising & Marketing Sub-committee) Board since 2020**

Arthur migrated from Ireland to Australia in 1986, and since 1987 has lived on the Mornington Peninsula in Somerville and more recently Mount Eliza. Both of Arthur's children went to school locally. He was a member of local sporting and cultural clubs. Arthur has held senior executive and Board roles in the Rail industry in Melbourne, New Zealand and the Middle East. In addition to helping establish a mentoring program for migrants, Arthur was a mentor in the inaugural Women in Rail mentoring program. Working for Rail Projects Victoria, Arthur is part of the team delivering a wide range of critical infrastructure projects as part of Victoria's Big Build, including the \$11 billion Metro Tunnel Project and Melbourne Airport Rail. Arthur also volunteers with the SPCS SPLaSh program.

### **Marion van Rooden (Board Member / Finance & Governance Sub-committee) Board from 2021**

Marion joined the Board in June 2021 after many years as a senior executive in the public sector in roles including economic development, child protection and the court system. Currently self-employed she specialises in strategy, governance and program implementation.

Marion has a Master's Degree and is a Graduate of the Australian Institute of Company Directors and a Fellow of the Australian Institute of Public Administration.

### **Tracey Byrne (Board Staff Representative) Board since 2020**

Tracey has been the Family support worker at SPCS since the program's inception in 2017. Tracey emigrated from the UK in 1987 and has lived on the Mornington Peninsula since. She has a long background in finances and bookkeeping, managing her husband's business in building and construction. Whilst studying BA Criminology at Monash in 2008, she volunteered at a local community support centre, which eventually led to the offer of paid casework positions. Tracey is passionate about supporting vulnerable families on the Southern Peninsula through practical targeted casework interventions that can improve and transform a family's ability to move beyond the barriers they often face.



## Board of Management

**(Left to right):** Murray Morton, Rachel Burdett, Natalie Derri, Arthur Bruce, Samantha Wilson, Belinda Rodman.

**Absent:** Marion van Rooden & Kevin Rutley

## Staff

Chief Executive Officer: Jeremy Maxwell

Program Coordinator: Miranda Gillespie Volunteer Support Coordinator: Karen Tatman

Office Administrator: Vanessa Smedley Low Income Support Worker: Margaret Brown

Family Support Worker: Tracey Byrne SPLaSh Coordinator: Cynthia Bangs

Homeless Connections Outreach Worker: Kara Van Der Heyde Community Support Worker: Louise Broadby

## Vale Pam Capper

In July this year we lost one of our most-loved and longest-serving volunteers, Pam Capper. Pam had volunteered with SPCS for over 17 years across many different roles; an Interviewer for her whole time with us, she was also on the Board for three years, President for a period and volunteered on SPLaSh for the last couple of years.



An absolute trooper, Pam worked right up until she was too ill to do so and remained dedicated and connected to the centre after she'd finished volunteering, continuing to visit, accompanied by her daughter Tracey, and having a laugh with us all despite the impacts of treatment.

**Pam was a quiet achiever in her role as Interviewer, supporting and advocating for those who were struggling, with great professionalism and integrity.** She had an enormous heart and cared deeply about her work.

She connected very strongly with SPLaSh and loved working with those at the very pointy end of disadvantage. Operating in an outdoor environment in all kinds of weather with some challenging clients, Pam always arose to the occasion where she would engage with every client. Absolutely nothing phased her.

Pam mentored many new volunteers, including Lou who remembers Pam taking her under her wing.

*"She was a motherly figure who knew her stuff! One time when three young people came into the centre Pam said I could take the lead while she observed, but I told Pam I would rather she take this one, and I'm glad she did. It was a difficult case; the young people had just lost their mum and they were falling apart. Pam knew exactly what to do and say. I was blown away by her calmness and empathy while assisting the clients with what they needed in such tragic circumstances."*

**At the same time, Pam was incredibly cheeky!** She loved to share stories, crack jokes and gently tease the people around her. We all loved her wonderful, naughty sense of humour and sometimes unrepeatable jokes! She was never one to complain and took everything that happened in life with great stoicism and practicality, including her illness.

Pam was always dressed beautifully. She loved fashion and accessorising and was famous for her high heeled boots that she would dash around in during her shifts.

**Her funeral was standing room only, reflecting the very high esteem in which she was held by so many. Old friends, family members and colleagues of many years past, including a strong contingent from SPCS, paid their respects to a deeply loved and admired woman.**

Pam is dearly missed. They don't make many like her and we were very, very lucky to know her and benefit so much from her generosity, kindness and love.

**Pam, we love you and miss you xxxx**



# Centre Reports

## CEO Message

For so many people, this last year has been one that has presented incredible challenges, and it is our most vulnerable who have experienced the widespread impact of these challenges.

I have had something of a struggle to put together my message this year. It has been around getting the balance right, firstly, outlining the challenges, secondly, the need for support and thirdly, acknowledging the quite awesome work of our staff and volunteers, and the inspirational efforts of so many supporters in our community who have had our back all the way through.

This last year started with the pandemic and lockdowns continuing to govern the way we worked and delivered services. As the lockdowns eased, things actually got harder. Illness and Covid restrictions meant we struggled at times to have enough staff and volunteers to keep the doors open and the housing crisis took off placing enormous pressure on our clients.

In terms of aid given, there were a number of firsts (historical highs). Numbers are important as they indicate need and the volume of what is being done, but I would like people to remember behind each number is a person, often with a family. They can be our neighbours, friends and even family. Each time I see the numbers go up, I am only too aware what that can mean at the personal level.

**Total aid given topped \$543,203, with things like our housing and accommodation spend reaching \$32,208 and toiletries alone at \$33,049.** Much of our aid is provided from donated goods in kind but this year we also received extra funding which allowed us to increase our actual cash spend to \$155,000 (up 20%).

Our support for rough sleepers and people living in insecure housing is way beyond anything we have ever done previously. All of it driven by philanthropic support, all manner of people giving because they care. The amount of aid through our SPLaSh program had a huge jump from \$49,000 to \$121,000 (up 147%) with the numbers

attending (239 up to 333) and sessions increased to 2,333. Our Homeless Connections program had record numbers with 143 clients of which 65 were placed in The Ranch Motel. Our partnership with Mornington Community Support at The Ranch has shown that, by collaborating, two small organisations can achieve significant outcomes.

Our commitment to supporting our clients with all of our programs was demonstrated by operating through all the lockdowns and challenges we faced during the year. **The culture of togetherness as an organisation, always evident, has been greater than ever. There are many individuals who work tirelessly to support us, as volunteers and as supporters.** I believe the sense of community down here on the Peninsula is something quite special.

We could see collaboration in action adding real value to our programs. Mornington Peninsula Shire providing extra Covid funding for our SPLaSh program. Mornington Peninsula Foundation and their donors providing base funding for SPLaSh, Family Support Service and Homeless Connections programs.

Our longest continuing donor, Southern Peninsula Community Fund, increasing their financial support, the Southern Peninsula Community Bank (Bendigo Bank) supporting fresh food, Southern Peninsula Food for All for supplying pantry bags all the way through and at times donating them in full. The Ross Trust and Jack Brockhoff Foundation making significant contribution to our case management programs.

SPCS is a member of the Community Information Support Victoria (CISVic) consortium, a network of 60 agencies across Victoria delivering Emergency Relief. We have two other agencies in the MP Shire (Mornington & Westernport) and the pandemic has strengthened our working relationships. CISVic was instrumental in getting additional ER funding from federal government.

**The collaboration went way beyond financial support.** I am particularly grateful to Bill Faulkner, the outreach nurse from Bolton Clarke. He has provided not only medical support for the clients at SPLaSh, he has also supported our SPHC outreach worker as they literally go through the bushes

checking on clients. We refer to many agencies (2,238 referrals) and so many of them work with us to find joint solutions. It is a long list and too many to mention. We are grateful for you all.

I would like to make special mention of Pam Capper who passed away this year. For over 18 years Pam gave so much to our organization and cared deeply about the people we support. Pam was loved by all and the volunteers she worked with were special to her, countless numbers were trained and mentored by her.

I would like to also acknowledge our Board Secretary, Kevin Rutley, who passed away during the year. Kevin had a life time of giving his time to community organisations and we were lucky to have him with us since 2019. Both Pam and Kevin will be sadly missed.

Our conventional model of operation prior to the pandemic was a face-to-face service where interviews were conducted in our main centre. Most of the year was a phone-based service, with the last quarter of the year being tweaked as we ran a hybrid model bringing people into the building on a case-by-case basis, especially if they presented in distress.

The pandemic has been very confronting for our volunteers. So many of them were in the at-risk health categories and were unable to work. Originally, many of our volunteers could not work. This has settled back to about 80% of the pre-pandemic levels. We have been fortunate to recruit a number of new volunteers, yet it is still a struggle to fill our rosters some weeks.

That we were able to handle the quite radical changes and adapt to them was all due to the commitment and goodwill of everyone, and I am very proud of every staff member and every volunteer, including those who have had to stay home, for their outstanding efforts.

We were fortunate to have received additional funding from the federal and state governments. That funding has been crucial to managing the increased level of demand. We now know that much of that additional government pandemic support won't be available this coming year and

beyond. We have worked really hard to secure good levels of funding for most of our programs going into this financial year. For those of you with a strong interest in finances you will see a very solid Funding in Advance on our balance sheet, most of it tied to particular programs. At a time when the challenges are coming thick and fast this level of financial security allows us to focus more on what needs to be done rather than constantly fighting for survival (though there is still a lot of that).

I believe the community support we have received will be needed even more. Knowing this community as I do now, I have confidence it will be there when we need it.

Volunteers are our lifeblood. Every day they give of themselves often in challenging circumstances. Their commitment is a constant source of inspiration for all of us.

I have truly enjoyed working with our staff and volunteers, they are such a committed group of people, and for the special sense of community that exists down on the Southern Mornington Peninsula. Thank you.

Jeremy Maxwell



## Volunteer Support Coordinator Report 2022

***“Never doubt that a small group of thoughtful, committed people can change the world: indeed, it’s the only thing that ever has” - Margaret Mead, cultural anthropologist.***

I don’t think anyone imagined, back in early 2020, that our lives would still be affected by Covid-19 on a daily basis. More than two years into the pandemic, our clients remain among the hardest hit and, as a result, we continue to ask more of our volunteers than ever before.

Over the past 12 months our small group of thoughtful, committed volunteers has continued to respond to the increasingly complex needs of our clients with remarkable compassion, care, and courage. The year has been characterized by our volunteers’ willingness to step up and go the extra mile to ensure that our clients, some of the most marginalized and disadvantaged in our community, remained supported and connected.

**Whether it’s taking on an extra shift to fill gaps in the roster, dropping off a food parcel on their way home, helping with the added burden of cleaning and sanitizing – it was done with goodwill, good humor, and an abundance of team spirit.**

At the time of writing, we have 49 active volunteers, without whom the work we do would simply not be possible.

Despite the myriad challenges of the pandemic, we have enjoyed welcoming lots of new faces

throughout the year – with Janie, Tracy W, Sally, Jennie, Lisa, Carmel, Jasmine, Sue, Trish F, Peter, Dianne, Hayley, Sandra, Wendy, and Tony taking on duties from data entry to delivery driving and everything in between.

These “fresh legs” have delivered a fabulous mix of youthful enthusiasm, lived experience and some welcome technical know-how, while students on placement including Shelley, Dylan, Olivia, and Holly, soon became valued members of the SPCS family.

Naturally, as some doors open, others close, and throughout the year we bid farewell to Melissa, Cynthia, Irene, Terry, Chris W, Kerrie, Pam, Helen and Phil, as they transitioned into the workforce, relocated, or retired from volunteering.

We also recognize and remember the wonderful service of our board member Kevin Rutley who we lost during the year.

Despite the difficulties, our wonderful volunteers gave over 15,500 hours of their time (valued at over \$690,000) in roles right across the organization, including Reception, Interviewing, Board of Management, Pantry, Fresh Food, SPLaSh, No Interest Loan Scheme (NILS), Tax Help, Energy Mentor program, Data Entry, Needle Syringe Program (NSP), Fundraising, Delivery Driving, Maintenance, and minor building works.

I thank each and every one of them.

**Karen Peters – Volunteer Support Coordinator.**







## It takes a team to get Fresh Food out weekly Emergency Food Relief

A frequent entry point to the wraparound services provided by Southern Peninsula Community Support, the provision of Emergency Food Relief plays a critical role for many of our clients who would otherwise struggle to afford enough food to eat.

**With so many of the structural issues leading to poverty and disadvantage amplified by the pandemic, the past year saw an increase in people seeking emergency food relief for the very first time.**

With a slow and uneven response from key organisations tasked with providing Covid-19 support, we stepped in to support clients in isolation or quarantine who would have had no other way to get food or essentials they needed.

It is a testament to the commitment of a small but incredibly committed team of fresh food volunteers and the excellent relationship we have built with key food relief agencies that we have been able to provide a targeted, effective, and local response to food insecurity in our community during such an unprecedented crisis.

**We have worked very hard building strong partnerships with all the key food rescue organisations and have again been incredibly well supported by them this year.** Weekly deliveries from Second Bite and Oz Harvest plus donations from local farms, community groups and even green thumbed local gardeners, have provided an amazing variety of fruit, vegetables, and eggs, while Foodbank and Pets of the Homeless help keep us well supplied with non-perishables, some toiletries, and food for our clients' four-legged friends.

We have also established a relationship with Food For Change who have a farm at The Briars in Mt Martha. Our weekly pick-up of fresh herbs and vegetables harvested that morning make a wonderful addition to the variety of food we now offer.

The Fresh Food Program continues to run from the driveway each Monday with 1,364 people attending over the past year. On Mondays alone we distributed almost 8000kg of fresh food and 1,364 bags of supplementary food (bread, dairy goods, assorted grocery items and snacks) and a further 2,000+ bags of fresh food across the other days.

**None of this would be possible without the amazing "Fresh Foodies" and the Pantry Team - Alison, Steve, Judy, Joan, Faye, Karl, Pat, Wendy and Tony. Legends one and all!**





### Low Income Support Service Report

The SPCS Low Income Support Service (LISS) is a case management program offering support to individuals experiencing crisis and disadvantage – working closely with people on the issues that matter most to them, addressing the underlying causes and building solutions.

Each situation is unique so case work is tailored to their needs and the individual may access the program for as long as needed. **During the 2021/2022 financial year, LISS assisted 182 people – 81% of people presenting for assistance were 45+ years of age. On average each person required assistance over 7.9 sessions, equating to a total of 1430 sessions overall.**

The past financial year has seen a marked increase in people experiencing housing instability. Many presenting are advising of serious concerns around how they are going to manage to maintain their housing in the current market.

**This program's focus is on assisting people who are at risk of homelessness.** LISS works on accessing all available housing services providing specialist support, although this can take time as they have been under constant demand, resulting in wait times for support. LISS works closely with clients during this uncertain time, providing continued support until they are successful in gaining specialist support.

SUM Assistance (providing financial assistance to people experiencing a hardship event) has made it possible to further assist people in instances where they have been assessed and deemed ineligible for funding through housing services. This could be contributing to rent arrears, rent in advance or relocation costs making it possible for them to move in with family or friends. Subsequently, spending in this area has increased.

For so many seeking support through this program, maintaining housing and basic living costs on a Centrelink income benefit is becoming more and more of a challenge, with single people particularly vulnerable. This day-to-day financial struggle places enormous stress on people and is further compounded where a person may be experiencing other difficulties such as health issues, lack of transport options, unemployment, family breakdown and social isolation. **By providing information, advocacy, and support, LISS aims to assist people through a difficult period in their life.**

Margaret Brown

*"Hello Margaret,  
I hope you're doing well.*

*I got a public housing property.  
I just wanted to say thank you  
from the bottom of my heart,  
keep safe, as you are a wonderful  
human being, for what you  
do for Rosebud."*



*"I went through a reasonably rough couple of years and Margaret was always there for me. Margaret tried helping me in every way possible and when she couldn't help me with a particular matter, she put me onto someone else that could.*

*If it weren't for Margaret, I most likely wouldn't be doing as well as am these days.*

*The best way I can thank Margaret is to keep on the right path and do my best in life. Thankyou Margaret for everything. More people like you would make this world a much better place."*

## Family Support Service

The Family Support Service (FSS) has continued to respond and evolve over the 2021/2022 financial year, assisting 116 parents through a 3 day a week casework model, incorporating 265 children within those families. The majority are female caregivers within a single income household. These families come with a myriad of complex needs in an environment of declining face to face service provision and increasing social isolation.

**FSS was initially established in response to the unmet needs of families with children, who were attending SPCS with complex issues, requiring casework supports beyond the scope of our volunteer service.** Some of these families may have had contact with traditional family services and been provided with information. However, as the model has identified, without casework one on one support, assistance with paperwork and practical referrals, they felt overwhelmed, unable to identify options and continued to struggle.

### Stats and observations:

- Assistance securing over \$7000+ in rent arrears
- Assistance with 47 State School relief applications/education support applications
- Several families are in unstable casual work without the ability to take any form of leave, including sick leave
- Housing insecurity has seen families who were in secure housing, forced out of their homes to stay with friends, camp, sleep in cars or move to a different area. Often children have to go to different schools and start all over again. There has also been an increase in families moving in with relatives or experiencing “hidden homelessness.”
- More children are taking on adult responsibilities to support their family living in exacerbated financial disadvantage. Some secondary students are getting part-time work because of a fear in their families of becoming homeless, often because the primary carer has lost income or may be in insecure work.
- Accessing NDIS and Centrelink support remain big issues for families, as the process to access support is complex, lengthy and requires literacy skills.
- The number of families affected by Domestic Violence remains a major concern.

The challenges around COVID are now well documented. The program has adapted and responded to provide crisis management where necessary, in addition to providing casework support to families struggling with the ongoing effects of COVID, the mental and financial burden, along with the ever-increasing issue of insecure housing.

**Housing:** This year has seen a massive increase in families seeking support due to insecure housing. The majority of FSS clients are women with dependents, residing in private rentals that have become increasingly unaffordable.

Many have been affected by family violence, juggle with Centrelink payments and part-time work and carry the financial burden for their family. **The costs from the failure to provide affordable housing are profound: poorer health outcomes, increase in crime, reduced human capital and employment outcomes, lost productivity due to less efficient labour markets and reduced community diversity, inclusion, and equity.**

**SPCS works on the frontline of this crisis as options of housing support diminish.**

Families continued to juggle a multitude of responsibilities during this time of uncertainty including care of children, caregiving for other family members, working in between lockdowns and periods of home schooling. Such responsibilities can prohibit their engagement with traditional services, due to the stigma associated with financial deprivation and poor mental health. **What is unique however, is that many of these families trust SPCS to call or attend for material aid support and to speak with someone who will not judge them.** Attending to basic needs is often the precursor to more in-depth conversations about family and underlying areas of concerns. In addition, it provides the social community connection that many in isolation have been feeling.

*The Systems Leadership for Child and Youth Wellbeing Project, a collaboration between Every Child and the Australian and New Zealand School of Government (ANZSOG), cites data showing that one in five children in Australia start school developmentally*

vulnerable in areas including communication and language, with support systems that worked solely on one aspect of the child's needs and missed the whole picture. This report also provides clear evidence for the need for family support programs in addition to targeted programs within schools if we are to engage with caregivers and provide longer term solutions. **Since inception, this has been a key aim of the Family Support Service.**

The value of the service anecdotally remains high, measured by the number of successful referrals and supports; however, performance indicators remain elusive. FSS has continued to collaborate with key stakeholders to identify ongoing gaps and seek practical data measurements to evidence the value of the service within an Emergency Relief framework.

**In particular, we acknowledge the financial support and resources provided through the Mornington Peninsula Foundation for this program over the last 4 years.** As the program moves to a new phase of funding, it becomes more critical for government and key stakeholders to embrace the key points of difference and the need to provide ongoing support for this program within a material aid setting.

Tracey Byrne



*"I am a single mum of a 5yro with no family nearby and a small support network. I have 100% care responsibility so reaching my goals over the years has been challenging, but with SPCS's support, especially Tracey's, also her knowledge and understanding, I have been able to achieve my goals, create more and work towards those, support my small family, keep on top of my responsibilities. Tracey is able to help find avenues of support available to me that I wouldn't have known about, and assists me all the way through my journey, Tracey is also very patient and kind. I appreciate the family support services very much. Thank you."*

*"I bumped into CLIENT A at the weekend and she spoke glowingly of your support for her and her daughter. She was going to drop by to let you know that her daughter got into a double degree at university. She was so happy and said what a huge part you played in getting both her and her daughter through some very difficult times"*

*"I will do as per your guidance and let you know. THANK GOD, I CAN'T BELIEVE THIS. I believe in God but now I can see real life god people like you. Thank you so much."*

## SPLaSh

SPLaSh has seen another busy year with increases in new service users, the total number of presentations to the program, as well as quantities of material aid and food items distributed back into the community.

In the 20-21 FY we saw 239 unique clients, which increased to 333 in 21-22. In 20-21 FY we had 1,873 presentations at SPLaSh which increased to 2,330 in 21-22. This is an increase of 39.33% in unique client numbers, and an increase of 24.56% overall presentations. **This highlights the local need for this unique service and reflects the success of how we deliver the program and engage with those needing support.**

Throughout July 2021 until the end of September, SPLaSh relocated and was delivered out of the Section 11 amenities block on the Rosebud foreshore. The program was averaging 30 presentations per session. The Section 11 block is larger and better suited during colder months. Laundry services continue to be offered offsite due to the limited space.

Due to ongoing Covid-19 impacts, SPLaSh is still operating in a modified model to ensure the safety of attendees, workers and the general public. **During outbreaks we scaled operations back, but are committed to always remaining operational, as we recognise consistency plays an important part in building trust with our service users.** Workers are still required to wear N95 masks, and we maintain distancing, as well as undertake increased cleaning practices.

Currently, hot food and drinks are not possible. Instead attendees enjoy freshly made salad sandwiches and cold drinks. **SPCS purchases the ingredients for sandwiches from Seawinds Community Hub, whose volunteers then make the sandwiches and go above and beyond to add the little extra touches.** We offer prepacked food bags, fresh bread, fresh fruit, cereal packs, and a variety of loose pantry items that attendees can self-select.

**Material aid provided through SPLaSh is much more than just shampoo, soap and deodorant.** During warmer months we distributed sunscreen, sunhats and drink bottles. In the colder weather,

we have provided blankets, ponchos, beanies, handwarmers, winter coats and gloves. We offer female care products, footwear, pet food, towels, clothing including a steady stock of new underwear and socks. Due to the pandemic, we have also consistently provided access to face masks, hand sanitizer and more recently, RAT kits. Bulkier items such as tents, sleeping bags and other bedding are also made available to those in need.

This year we have welcomed the increased attendance of organisations offering support to the SPLaSh attendees, including Brotherhood of St Laurence NDIS workers, Taskforce AOD workers, Salvocare housing workers and Peninsula Community Legal Centre's Street Law van. Peninsula Health has also been supportive of dental treatments, and the Mobile Integrated Health Service from St Vincent's Hospital has attended multiple times offering Covid-19, Flu and Hepatitis immunisations. Bolton Clarke continues to be a strong influence with their Homeless Outreach Nurse attending nearly every session.

SPCS' Assertive Outreach Worker Kara is also in regular attendance and works closely with SPLaSh workers and volunteers to ensure clients in crisis can access the supports they need. **We hosted a Census count (and pizza) in August 2021, hoping to help capture a more accurate snapshot of what homelessness looks like within our community.**

During the Covid-19 impacts, SPCS was forced to reduce access to the SPLaSh program in November 2021. This was an incredibly hard decision for workers but was necessary to ensure we could continue to operate. During this period, chairs and additional foods were removed, and attendees were requested to limit their time spent at the program to no more than 15 minutes. We moved to phone support where possible. The reasoning behind this rule was to avoid workers being classified as close contacts, and thereby avoid isolation of workers and closure of the program if service users tested positive. It has been a relief to gradually reduce the limitations again as the year progressed.

In November, we were saddened to have heard of a life lost and welcomed Salvocare Eastern to host a memorial at SPLaSh for the regular attendees. This service also paid respects to three others who

had passed during lockdown periods and provided a space for paying respects and saying farewells. It was an emotional but positive experience for those who attended.

**With the increase in unique clients and overall attendances, SPLaSh workers also note an increase in complexities. We adapt our delivery model regularly to ensure we can offer support to those in crisis, and make many referrals for external supports, such as mental health, AOD, physiotherapy, pet care and youth services. Attendees at SPLaSh have the opportunity to tell their story in their own time, with the knowledge that workers remain non-judgmental and are highly knowledgeable and supportive of their circumstances.**

I am incredibly appreciative of the team that support the program, and recognise we are all passionate about the work that we do. SPLaSh attendees regularly thank us for our dedication and efforts, and the program could not run without the SPLaSh crew. This includes Louise Broadby as a Program Worker (and my trusty offside), alongside the regular volunteer crew – Peter, Marilyn and Wendy. I also value the other students and volunteers who have been involved with the program across the year. I thank my coworkers, and Jeremy for always being the biggest advocates for

our community.

**I thank the Mornington Peninsula Shire for provision of the facility and for putting up with my many nags. For funding and donations I thank: The Mornington Peninsula Foundation, Seawinds Community Hub, Flinders District Lions Club, Dromana, McCrae and Rye, Southern Peninsula Community Fund’s Rye Opportunity Shop, Community Bank Southern Peninsula, The Good Box, Street Smart, Pets of the Homeless, Flinders Art Show, Jack and Andy’s op shop, as well as individual community members for their ongoing support and donations.**

Cynthia Bangs  
SPLaSh Program Coordinator

*“It was by chance I found the program. You have all been amazing and I can’t thank you enough for the kindness and help every single week. I honestly think you may have saved my life. Look at me now, in my own unit and living the dream.”*

FY 2021-2022	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	YTD Total	
Showers	40	42	43	31	23	19	19	20	22	20	21	17	317	
Laundry	37	72	19	50	104	57	34	34	33	25	45	52	562	
New Users	17	25	16	8	12	31	8	21	27	21	27	22	235	
Total Number of food items used													Value @ \$2	
	5,024	4,923	5,125	3,527	3,165	3,494	2,846	3,216	4,100	3,373	4,757	4,239	47,789	\$ 95,578
Total Number of Material Aid used														
	1,260	901	885	653	985	590	468	355	890	363	230	827	8,407	\$ 16,814



Attendees	Session 1	Session 2	Session 3	Session 4	Session 5	Session 6	Session 7	Session 8	Session 9	Total Presentations per month	Unique attendances
July 21 Dates	30	31	34	28	33	32	26	24	36	274	85
August Dates	28	38	36	37	36	38	29	27	33	302	105
Sept Dates	25	26	30	40	39	30	33	29	25	277	87
Oct Dates	23	23	34	25	23	23	x	23		174	65
Nov Dates	x	13	25	15	17	20	14	22	34	160	57
Dec Dates	28	33	29	33	22	18	22			185	84
Jan 22 Dates	8	13	8	7	14	13	10	26		99	43
Feb Dates	19	19	15	23	19	19	23	22		159	63
March Dates	17	27	23	x	23	26	25	24	14	179	76
April Dates	21	18	30	23	x	29	x	20		141	68
May Dates	27	23	28	29	21	20	22	15	19	204	85
June Dates	22	24	27	x	21	22	25	23	15	179	69

**LEGEND:**

- = Highest presentations for the month
- = Lowest presentations for the month

*“You are bringing the homeless together, so they can talk with each other. You have a true community spirit.”*



## Southern Peninsula Homeless Connections

The Southern Peninsula Homeless Connections (SPHC) program has established a place in the community as an essential service for the rough sleepers and those sleeping in cars and squats. Without this program, the majority of its clients would have continued to fall through the gaps in services where they do not meet criteria.

Many SPHC clients have a mistrust of services after years of inadequate support. **It can sometimes take months to engage with a client enough to start getting them the help they they want and need. The program works on engaging with clients, building trust and then referring them to the right services for ongoing support.**

SPHC has supported 191 clients in the program since it started in Nov 2020. In the last financial year, the program gained 104 new clients and carried over 39 clients from the previous year, a total of 143 clients. Due to the complexity and large volume of clients, the program has narrowed to working only with rough sleepers and those in cars and squats. The majority of clients are found through SPLaSh, internal referrals or from Bolton Clarke. Bill from Bolton Clarke works closely with SPHC, and we spend our mornings walking and driving the streets and beaches checking on clients and finding new rough sleepers.

Of the 104 new clients, 75 were male and the rest female. The highest secondary reason for clients who are rough sleeping is mental health followed by alcohol and other drug issues. Many of the clients have indicated that their mental health deteriorated once they were on the streets, and they often used drugs and alcohol to manage their deteriorating mental health. But at times these are the reason that a client becomes homeless.

**There has been an increase in the program of single people becoming homeless because they can no longer afford rent on their own.** Many of these people have worked most of their lives – they may have become ill, had a relationship breakdown or retired. A lot of these people end up in their cars. 29 new clients are over the age of 55 - these clients have a better outcome as many of them can be referred to M.I.Health/Peninsula Health for case management and also have a 1-2 year wait on the

housing register compared to those under 55 who have a wait time of around 20 years.

SPHC had 63 new clients aged 25 to 45. Single people in this age group have no options for housing case management. SPHC tries to link them in with AOD services, NDIS and Mentis Assist, but doing this while they are living rough is challenging. Linking in with mental health services at Peninsula Health is also extremely difficult due to the transient nature of homelessness.

The program has worked with only nine clients under the age of 25. These clients are referred to White Lion and Fusion in Mt Martha and are well supported by these organisations. The remaining clients are those that have not fully engaged with the program as yet and are being monitored to ensure support is available as soon as they want it. The program has had six families referred to the program for housing at the Ranch. Two of these families were sleeping rough in tents or a car trailer.

The H2H program has housed 14 of the 16 people that SPHC referred to the program. (H2H was a program developed during Covid to house as many rough sleepers as possible in public housing). H2H has seen some great outcomes, but the negative impact of the program is that the people not accepted into H2H have longer wait times for public housing.

**Another successful program that SPHC has been involved with is crisis accommodation at The Ranch, an ex-motel in Mornington.** While awaiting demolition for redevelopment, use of The Ranch was provided to Mornington Community Support to create a crisis facility for the homeless. SPHC has placed 65 clients in The Ranch in total. The Ranch gives clients time to stabilise and to establish links with services. Often, other issues come to the surface once clients settle in. These can then be addressed and referrals made. The Ranch has had many successful outcomes and positive effects continue when clients leave. Once The Ranch closes, there will be a huge gap in supports and the 15 adults and 2 children currently residing there will end up back on the streets.

**At times, the only support that can be given or accepted by clients is material aid.** The program

received \$12,000 in philanthropic donations, allowing SPHC to support clients in ways that make their lives safer, easier and warmer. Hundreds of pairs of socks, undies, beanies, gloves and toiletries have been given out. Many of these have been donated by private donors. The program has also given out at least 50 tents, the same in sleeping bags. Fourteen phones were provided to rough sleepers so they can stay safe and link in with supports. The money the program receives to help clients also goes towards such outlays as petrol, \$3,300 to The Ranch for rent in advance, medication, arrears or rent in advance for clients in rooming houses, removalists, inflatable mattresses, car repairs and many other items that clients cannot afford.

**The Housing crisis on the Mornington Peninsula has received a lot of press coverage over the past year.** SPHC has been involved in radio interviews, two news articles and participated in a housing forum attended by 300 locals. **It has given us the**

**chance to tell the stories of the homeless and inform the public about the issues.** Many of the rough sleepers have listened and attended these forums and with pride they introduce us to friends and acquaintances. They trust the program and what it stands for.

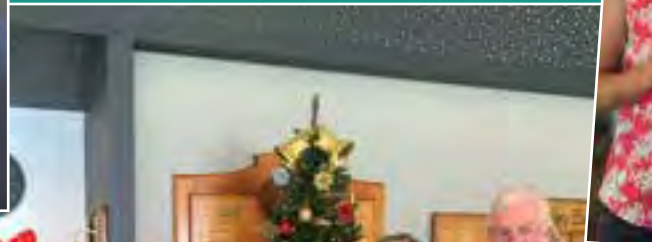
**The Homeless Connections program has become an important service on the Southern Peninsula.** As the face of this program, I have been blown away by the lack of services on offer for rough sleepers in our community and the lack of understanding by those in power. The program's clients are some of the most vulnerable, yet most resilient people I have met. **I will continue to give a voice to the homeless and thank Mornington Peninsula Foundation for their continued support in funding this program. Without it the clients that are supported would still be on the streets and many would not make it.**

Kara Van Der Heyde

*"This is all we needed, a private rental, a place to ourselves so we can just get on with our lives. Thanks so much."*

*"Thanks for that Kara, will be a big worry off my shoulders."*







# Program Coordination Report

## Emergency Relief & Crisis Support

As we came out of lockdowns towards the end of 2021 and many people started to get back to something resembling normal, for those who were struggling things often got worse. The housing crisis continued, house prices rose unabated and many properties that had been permanent rentals were converted into short-term and holiday rentals. The private rental market dried up and consequently rental prices shot up enormously. Even for those who could afford the new, steep prices, the properties just weren't there.

The result for SPCS was greater and greater numbers of clients facing eviction and homelessness, and many struggling to find somewhere new to go. **While we channelled all the resources we could into helping people keep a roof over their heads, many lost their long-term rental homes as the properties were sold or the owners took over.**

It was not unusual to have clients arrive reporting their rent had gone up by \$80 to \$100 a week, an increase they could not possibly sustain. For some there was no other option but to sleep in their cars or start camping anywhere they could. In many of these cases, with no public housing, and no emergency or crisis accommodation available on the Peninsula, we were at the last resort – offering a tent and a sleeping bag. This led to a Facebook call out for tents in May of this year which had interesting results – mass donations of tents but also a large amount of media interest. It was by far the most engagement we've had with a Facebook post, with the most wide-ranging outcomes.

**Our Emergency Relief interviewing volunteers have been particularly impacted by the housing crisis and its repercussions.** Whereas the centre used to see quite a few clients in a day who needed straightforward support in terms of material aid and some discussion about possible options for bills, for example, we started to see a massive increase in clients who were in severe distress. Their situations were inevitably much more complex and required more intensive support and usually a referral internally to case work or a program worker, or to external specialist services.

**With a reduced volunteer team post-Covid lockdowns, there was greater pressure on the remaining volunteers and newcomers to the team, a situation which remained and is continuing into the next financial year, although there is some light on the horizon now and we are hopeful of building back stronger than ever in 2022/23.**

## Tax Help

As happened the previous year, Tax Help was not able to run in this financial year. With lockdowns continuing in the second half of 2021 and with no face-to-face appointments possible, we had to direct clients back to the ATO phone service with some people completing their tax through ATO Tax Help support. SPCS President Rachel again came to the rescue by picking up those clients who couldn't manage it themselves or through the phone line. Finally, in May 2022, we were able to confirm Tax Help to start in August 2022.

## No Interest Loan Scheme (NILs)

The 2021/22 year has seen a complete turnaround for the NILs program at SPCS. Our targets and consequently funding had been reduced after the previous financial year due to the huge reduction in applications over lockdowns. Then the NILs dream team of volunteers Marianne and Barbara went head on into rebuilding the program by taking brochures into schools, real estate agents, vets and other businesses.

Due to their efforts, they got the word out. They increased interest and applications so impressively that funding and targets were quickly restored. Importantly, this will have saved many people in our community from accessing risky payday style loans and ending up in a dangerous debt cycle.

### Needle and Syringe Program

The Needle Syringe Program continues to service the community with clean needles. Our thanks to the fabulous work of our volunteer Julie, who organises all the ordering, logistics and reporting for this program. The program has run very smoothly with only one problem area this year – bin pick up. The central waste disposal had several hiccups with machinery. As some very specialised equipment failed, waste storage built up and pickups became erratic. We had overflowing bins at the centre and ended up with serious storage problems ourselves. With some communication problems now also resolved pickups have been very smooth for the last few months so things are back on track!

### Energy Mentor Program

The Energy Mentor program wound up temporarily during the 2021/22 year after great successes getting many people the Power Saving Bonus, better energy deals and ensuring they were getting concessions, among other things. Our Energy Mentor, Terry, moved on to warmer climes and had to give up the role, but since then two people have stepped in to relaunch the Energy Mentor Program with Sandra and Ken taking it on just in time to work on the Power Saving Bonus for the new financial year in 2022/23.

### Student placements

Due to the large reduction in the volunteer team post-lockdowns we had to reduce the numbers of student placements we could offer. Having to prioritise volunteer training to ensure we were replenishing the numbers of long-term volunteers meant we did not have enough mentors to offer student placements at the usual rate. At the beginning of 2022 we found we could only offer placements to people who were able to volunteer with us, who could commit to several months of volunteering before placement started, and who had the aim of staying on with us after placement as well. This has had the dual positive outcome of taking the pressure off current volunteers in their mentoring capacity and has strengthened the team as we have had a wonderful, smaller, but very dedicated, cohort of students who are committing for a longer period.



## Major Program Partners 2021-22

There are literally hundreds of people whose support makes it possible to do what we do. However, there are a group of major supporters (who gave \$15,000 or more) who have a core role in making sure each program is able to operate. We would like to acknowledge their support. There is one foundation in this group who wishes to remain anonymous.

### Mornington Peninsula Shire (MPS)

MPS provides the core funding for our central operations as well as the use of our main centre building and part use of an amenities block for our SPLaSh program. In addition, both staff and councillors support us above and beyond their regular duties.

### Community Information Support Victoria (CISVic)

We are a member of CISVic, and they provide support through advocacy, training and resources that guide our service practice. They also administer a consortium that provides our Emergency Relief funding from the Australian Government. This funding provides the base for Emergency Relief programs and for our Low Income Support Service.

### Mornington Peninsula Foundation (MPF)

MPF provides the core funding for three of our programs, and have done so for a number of years. Many individual donors channel their philanthropic giving through MPF. The programs they have provided core funding for are the Family Support Service (FSS), Southern Peninsula Laundry and Shower (SPLaSh) and Southern Peninsula Homeless Connections. MPF and their donors have been our largest philanthropic supporters over the last four years.

### Southern Peninsula Community Fund - Rye Opportunity Shop (SPCF)

SPCF are our longest running philanthropic supporter having provided important support since 1984. Recently they have made significant contributions to our Emergency Relief programs and SPLaSh.

### Southern Peninsula Food for All (FFA)

FFA has provided us with non-perishable foodstuffs for many years at a significant discount. Since the COVID pandemic began they have donated much of what they have supplied us.

### Community Bank Southern Peninsula - Bendigo Bank

The Community Bank has been the main funder of our Fresh Food programs (Stream1 and Stream2) for a number of years. In addition, staff and board members have made donations and the branches have run food drives collecting food donations in the branches.

### The Ross Trust

The Trust has also supported us over many years. They were one of the first to support us at the start of the pandemic and their recent support has funded deficits on our four case management programs (LISS, FSS, SPLaSh & SPHC).

### RM Ansett Trust – Equity Trustees

Ansett has been a significant donor to our Emergency Relief program since the start of the pandemic, it has been vital during a time of great demand.





Blue surgical mask

RITZ  
CRACKERS

IGA  
When it comes to  
GROCERIES  
- I GET CARRIED -  
AWAY!

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When it comes to  
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- I GET CARRIED -  
AWAY!

## Acknowledgements

The Board of Management, Staff and Volunteers would like to thank the following organisations, businesses, families and individuals for their generous cash and in-kind support during the financial year.

The total value of donated goods for the 2021-2022 year is \$255,787.

### Thank you

6A Foundation  
Anonymous Donors  
Aaron Alaimo  
Alan Symington  
Alana Trevorrow  
Alexander Simms  
Alison Erskine  
Alison Phillips  
All Saints Anglican Church Op Shop  
Amanda Kent  
Amcal Pharmacy Dromana  
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Andie Murphy  
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Beck Family Foundation  
Belinda Jordan  
Belinda Rodman  
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Blairgowrie Pharmacy  
Bolton Clarke  
Bonnie Miller  
Bronwyn Pryor  
Brotherhood of St Laurence  
Bunjilwarra  
Bunnings Rosebud  
Bunnings Rosebud Staff Members  
C E Groves  
Cameron Garth  
Carin Johnston  
Carly Foster  
Caroline Fero  
Cathy Cook  
Centrelink  
Charmaine Evelyn-Liardet  
Chris & Helen Trueman  
Chris Goldsmith  
Chris Robinson

Chrissie Corrigan  
Christine Barnes  
Christine Jovic  
CISVic  
Claddgha Nizholls  
Claire Elso  
Coles Rosebud  
Colleen Bowden  
Colleen Mackay  
Colleen Ryan  
Community Bank Southern Peninsula (Bendigo Bank)  
Connie & Craig Kimberley  
Craig Leo  
CWA Rosebud  
Cynthia Bangs  
D & J O'Connor  
D'Alias  
David Baker  
David Ball  
Deb Clayton  
Deb Cronin  
Deb Kwasnicki  
Deb Stafford  
Diane Eves  
Dianne Morris  
Dinny Haynes  
Donation Chain Inc.  
Donna Bottom  
Dromana Primary School  
Dromana Secondary College  
Dromana Visitors Info Centre  
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Eileen Taylor  
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Eleanor Bignell  
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Gabrielle Crehan  
Gabrielle O'Brien  
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Gail Snarr  
George's Seafood of Rosebud

GIVIT  
Good Shepherd Microfinance  
Grace Fanning  
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Gwen Giudici  
Habitat 4 Humanity  
Hawkes Farm  
Hazel Dawn Sale  
Heather Beanland  
Heather Beling  
Helen Couch  
Helen Roberts  
Holly Jefferson  
Ian Crossley  
Ian Marchesi  
Indian Villa Rye  
Ingrid Beilharz  
Jack Brockhoff Foundation  
Jackanandy's Op Shop  
James & Catherine Murphy-Brown  
Jan Reid  
Jane Crittenden  
Janet Garbett-Davidson  
Janie Perrott  
Jannet Best  
Japara Rye Sands  
Jasmine Taylor  
Jeanine Hill  
Jennifer Ellis  
Jennifer Hall  
Jess Petrevski  
Jill Aitken  
Jill Hartley  
Jill Hennessy  
Jimme Jam  
Jo Montanari  
Joan Hayward  
Joan Little  
John Dunn  
John Handley  
John Knowles & Robyn Allen  
John McGrath  
John Pettigrove  
John Velona  
Jon Theobald  
Josh and Amanda Ransom  
Judy Stevens  
Julie Bell  
Julie Chandler  
Julie Moore  
Julie Savage  
Justine Gillingham  
Kanasta Caravan Park  
Karen Moore  
Kate, Charlotte & Sophie Wills

Kath Calvert  
Kathy Hill  
Katy Papatheohari  
Kelvin Bellette  
Kerry Sladdin  
Kim & Barbara Beech  
Kim Gogoll  
Kylie Dolman  
Kylie-Jane Henry  
Laura Cuttriss  
Lauren Stewart - Thirty Three North  
Laureen Longrigg  
Leanne Neil  
Lee Toomey  
Lend Lease Community Enterprise Charitable Fund  
Lina Morello  
Linda Ball  
Linda Kendle  
Lions Club of Dromana  
Lions Club of McCrae  
Lions Club of Rye  
Lisa Lawrence  
Lisa Nanscaven  
Lord Mayor's Charitable Foundation  
Liz Seward  
Loretta Lloyd  
Lorraine Cottrell  
Lorraine Marshall  
Louise Broadby  
Louise Kusel  
Lucia Palmer  
Lucy Catalani  
Lyn O'Connell  
Lynette Earles  
Lynette O'Connell  
M Kealy  
Maggie Gault  
Magistrates Court of Victoria  
Manda Henderson  
Mandy Lee  
Mardene Schroeders  
Margaret Scott  
Maria Poulos  
Marie Johannsohn  
Marie Meyer  
Marilla Gorman  
Marilyn Merrifield  
Marion van Rooden  
Marjorie Beard  
Matthew Carroll  
Maureen Westlake  
Megan Cole  
Megan Pipe  
Meryl Heggie  
Michelle Crozier  
Michelle Dowsett

Miranda Gillespie  
Monica Redpath  
Mornington Peninsula Foundation  
Mornington Peninsula Shire  
Mornington Peninsula Shire staff  
Mornington Peninsula Shire Councillors  
Mount Eliza Neighbourhood House  
Mr Franklin  
Nadine Hudson  
Nan's Baby Bundles  
Naomi Murray  
Natalie Oldaker  
Nicci Tsernjavski  
Nola Stewart  
Nyah Rowe  
Oz Harvest  
Pam Goudie  
Pamela Farrington  
Pamela Silvester  
Pat & Bernie Tonks  
Patricia Gilbert  
Pauline Brockett  
Payton Foundation  
Peninsula Hot Springs  
Penny & Tim Joyce  
Peter Hohmann  
Peter Israel  
Peter Temopoulos  
Pets of the Homeless  
Probus Flinders  
Rachel Burdett  
Rachel Gauld  
Rachel Schlipalius  
Rae Dunstan  
Ray & Ruth Tilley  
Rebecca Wood  
Red Hill District Lions Club  
Rex Bolton  
Rhonda Stones  
Ritchies Supermarket  
Rob Aldenhoven  
Rob Fellows  
Rob Pagey  
Robin Lowe  
Robyn Van Lieshout  
Rosebud Boomerang Bags  
Rosebud Packaging Supplies  
Rosebud RSL Sub Branch  
Rotary Club of Dromana  
Rotary Club of Rosebud-Rye  
Rotary Club of Sorrento  
Royal Dental Hospital Melbourne  
Ruth Lowie  
Rye Beach Op Shop  
Rye Opportunity Shop (Southern Peninsula Community Fund)

Sally Ellison  
 Sand Dune Quilters  
 Sara Neil  
 Sarah Codognotto  
 Sarah Geehman  
 Sarah Race  
 Sean Farley  
 Seawinds Community Hub  
 SecondBite  
 Share The Dignity  
 Simon Chiodo  
 Snowys Outdoors  
 Sonia Hartley  
 Sorrento Boomerang Bags  
 St Vincent de Paul – Sorrento  
 St Vincent de Paul – Rye  
 St Vincent de Paul – Rosebud  
 St Vincent de Paul - Dromana  
 Southern Mornington Peninsula Uniting Church Op Shop  
 Southern Peninsula Basketball Association  
 Southern Peninsula Food For All  
 SPCS staff & volunteers  
 St Andrews Church - Rye  
 Stephanie Johnston  
 StreetSmart Australia  
 Sue and Andrew Raff  
 Sue Chapman  
 Sue Kellond  
 Sue Ryan  
 Sue Stafford  
 Susan Hillman Stolz  
 Susan Draper  
 Susan Stafford  
 SWAN (Southern Womens Action Network)  
 Tamara Cleine  
 Teagan Wouters  
 Terry O'Day  
 Tessa Ryan  
 The Flinders Art Show  
 The Good Box  
 The Ross Trust  
 The Salvation Army - Homelessness - Rosebud  
 The Sixth Child  
 The Walter and Eliza Hall Trust  
 Tiina Price  
 Tina DiDonato  
 Tony Vaban  
 Torello Farm  
 Tracey & Jeremy Maxwell  
 Tracey Ryan  
 Tracy Moore  
 Tracy Wynde  
 Trish Foreman  
 Trisha Atkinson  
 Trudi Wooley

U Pharmacy Langwarrin  
 Uniting Church  
 Val Bates  
 Valda Doeve  
 Vanessa Hall  
 Vanessa Smedley  
 Verity Moore  
 Verity Roberts  
 Vicki Evans  
 Victorian Government  
 Vinnies Kitchen  
 Vivienne Maughan  
 Website Wise  
 Winsome Kirk  
 Woolworth's Mornington Central  
 YMCA Peninsula Youth Services  
 Zoe Karkas - why not this & associates  
 Zonta Club of the Mornington Peninsula



## Treasurer's Report Financial Year Ending 30th June 2022

The Auditors have provided their Management Letter, which highlights two items. The matters have been addressed as follows:

### Increase in Expenses 30/6/2021

The matter raised in the management letter refers to the change in balance of Long Service Leave in the raised provisions of the organisations Balance Sheet of \$63. To address the matter, the organisation put through a journal to rectify the balance. As the amount is immaterial, we consider the matter to be closed.

### GST Adjustment

The Auditors have raised the need for a GST Adjustment in the books and records of the Organisation. The matter will be dealt with at next submission of the BAS return.

### Notes to the Financial Statements:

#### 1. Personal/Carer's Leave

As at 30 June 2021, SPSC recorded a Personal/Carer's Leave accrual balance of \$41,156.75, which represents the total entitlement to personal or carer's leave. This accrual has not been recognised on the balance sheet, however is representative of an employee entitlement. From 1 July 2021, a provision for the full amount was recognised in the balance sheet of the organisation in accordance with AASB 1060 and reflected in the profit and loss statement upon initial recognition and via monthly accrual.

The outstanding provision consisted of a current portion, reflective of the assumed experience for FY22 based on the past 2 years average personal

leave. The current portion for FY22 was estimated to be \$26,364. The non-current portion made up the balance.

On a monthly basis the accrual has been processed to the Current Liability and represents the movement in the total balance, as at 30 June 2022 of \$51,198.64. It should be noted that this liability is paid out as used and is not payable to an employee upon leaving the organisation.

An assessment of the current/non-current split was processed in July 2022 to align predicted pattern of usage based on the past 2 years average personal leave. As a result, the Current portion moved from the 30 June 2022 balance of \$34,526.99 to \$18,000 (rounded to nearest \$1,000) and Non-Current portion from \$16,672 to \$33,198.64.

#### 2. Current Assets

As at 30 June 2022, SPSC recognised a deposit of \$10,000. The nature of this asset is for a deposit on a Splash program Shower and Laundry Van, being carried out in conjunction with Flinders Lions Club. The deposit was paid in advance of funding being received to ensure delivery of the Van in the required timeframe. These funds were sourced from the organisations Foundation Funds and will be reimbursed upon receipt of fundraising for the project. A risk assessment was conducted prior to advancing the funds. It is anticipated the asset will be finalised and functionally commissioned in October 2022. Confirmation that the necessary fundraising to complete the reimbursement and final payment for the Van was confirmed on 8th September 2022.

### 3. Workcover Expense

Workcover expense for FY22 of \$16,538 which includes an adjustment of \$1,046 received from the insurer in September 2021 which related to the expense for FY21. FY21 expense was reported as \$1,066 however, had this adjustment been provided in a timely manner post end of FY21, would have reflected an expense for that year of \$2,112. FY22 expense was \$15,492. Given the amount was immaterial, the FY21 accounts were not restated.

FY22 and FY20 Workcover expense are comparable, with FY22 expense of \$15,492 against FY20 expense of \$12,963. FY21 initial premium assessment was for a comparable amount, \$12,430, however a number of prior year adjustments (FY18, FY19 and FY20) were process against the FY21 premium. As a result, the Workcover expense in FY21 reflects a adjust of prior year expenses after a review conducted into the premiums charged.

The increase in the premium for FY22 is reflective of the increased leviabale wages paid by the organisation.

### 4. Accounts Receivable

Accounts receivable balance of \$66,963 was represented largely by two outstanding invoices to Mornington Peninsula Foundation for \$47,500. The outstanding invoices covered funding for the FSS program of \$30,000 in total for Q4 FY22 and Q1 FY23, and the Assertive Outreach program for \$17,500 for May to August 2022.

The balance largely consisted of Co-locator invoices totally \$15,489. Co-locators are invoiced for 6 months in advance, with income being accrued to the Profit and Loss on a monthly basis.

For FY21, co-locators were absent due to COVID restrictions and therefore no invoices were issued at that time. The predominant outstanding invoice at June 2021 was for Mornington Peninsula Foundation of \$15,000 for the FSS program for Q4 FY21.

### 5. Funding In Advance

The Balance Sheet of the Organisation recognised a liability for Funding In Advance (FIA), which is cash received in via grants and donations in advance of it's use. The funding is dedicated by program with the amounts remaining in FIA as follows as at 30 June 2022. The program amounts are reflective of the cash provided during FY21 to fund programs into FY22.

Program	30 June 2022 Balance
Central Operations	\$24,898
Emergency Relief	\$109,040
Fresh Food	\$23,478
Family Support Services (FSS)	\$17,500
Assertive Outreach	\$25,901
Low Income Support Services (LISS)	\$14,898
Pantry	\$8,357
Shower and Laundry Program (Splash)	\$41,567
<b>Total</b>	<b>\$265,638</b>



Samantha Wilson  
Treasurer, SPSC

# Compilation Report

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## Southern Peninsula Community Support Inc. For the year ended 30 June 2022

We have compiled the accompanying special purpose financial statements of Southern Peninsula Community Support Inc., which comprise the balance sheet as at 30 June 2022, the profit and loss for the year then ended, a summary of significant accounting policies and other explanatory notes. The specific purpose for which the special purpose financial statements have been prepared is set out in Note 1.

### 1. Board of Management's Responsibility

The Board of Management of Southern Peninsula Community Support & Information Centre is solely responsible for the information contained in the special purpose financial statements and have determined that the significant accounting policies adopted as set out in Note 1 to the financial statements are appropriate to meet their needs and for the purpose that the financial statements were prepared.

The special purpose financial statements were compiled exclusively for the benefit of the Board of Management of Southern Peninsula Community Support & Information Centre. We do not accept responsibility to any other person for the contents of the special purpose financial statements.

878 Point Nepean Road, Rosebud VIC 3939  
Southern Peninsula Community Support & Information Centre Inc  
18 August 2022  
Signed



# Board of Management Declaration

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## Southern Peninsula Community Support Inc. For the year ended 30 June 2022

The Board of Management have determined that the organisation is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The Board of Management of the Southern Peninsula Community Support & Information Centre declare that:

1. the financial statements and notes, as set out herein present fairly the organisation's financial position as at 30 June 2022 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and

2. in the Board of Management's opinion there are reasonable grounds to believe that the organisation will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Management:

Rachel Burdett, President

Dated this 18th day of August 2022

# Profit and Loss

## Southern Peninsula Community Support Inc. For the 12 months ended 30 June 2022

	Jun-22	Jun-21
<b>Income</b>		
Cash Flow Boost Payments	-	50,098
Colocator Licence Fees	3,364	13,806
Donations Non-Government	441,414	365,694
Government Funding	564,007	406,451
Interest Income	1,474	1,594
JobKeeper Payments	-	73,500
Other Revenue	127	4,214
<b>Total Income</b>	<b>1,010,386</b>	<b>917,557</b>
<b>Less Cost of Sales</b>		
ER - Food	48,933	27,695
ER - Food Packaging	634	625
ER - Food Vouchers	27,982	29,600
ER - Housing Expenses	32,308	22,600
ER - Legal & Consulting	56	657
ER - Medical & Dental Expenses	7,563	3,122
ER - Other Expenses	4,878	8,429
ER - Pharmacy	4,705	2,065
ER - Schools Costs	11,377	10,312
ER - Telecommunications	10,889	12,168
ER - Travel	5,389	8,467
ER - Veterinary & Pet Expenses	736	465
<b>Total Cost of Sales</b>	<b>165,458</b>	<b>126,285</b>
<b>Gross Profit</b>	<b>854,936</b>	<b>791,291</b>
<b>Less Operating Expenses</b>		
Advertising	-	1,893
Audit Fees	3,000	-
Bank Fees	1,555	753
CAPEX Expensed	-	310
Cleaning	819	91
Consulting & Accounting	1,818	8,123
Depreciation	10,396	8,376
Enquiry Services	291	329
Freight & Courier	78	11
General Expenses	3,207	6,617
Insurance - Business	2,462	4,808
Insurance - Motor Vehicle	971	1,720
Insurance - Workcover	18,538	1,066
IT	493	27
Light, Power, Heating	8,898	6,715
Meals & Entertainment	350	904
Motor Vehicle Expenses	1,177	992

# Profit and Loss

	Jun-22	Jun-21
Office Expenses	1,610	2,213
Off-site Meetings	2,243	-
Other Expense	67	-
Personal/Carers Leave	41,157	-
Portable Long Service Leave	12,969	9,144
Postage & Delivery	329	803
Printing & Stationery	6,819	6,022
Project Expenses	2,928	443
Provisional Personal Leave Expense	9,975	-
Provisional Wages Expense	(11,543)	15,262
Rent	937	683
Repairs and Maintenance	439	1,778
Security	468	391
Staff Amenities	2,967	2,618
Staff General & Medical Expenses	2,011	297
Staff Training	5,301	5,573
Subscriptions	4,662	6,815
Superannuation	64,604	57,107
Telephone & Internet	4,202	6,453
Travel	-	33
Wages and Salaries	650,069	604,082
<b>Total Operating Expenses</b>	<b>854,097</b>	<b>762,450</b>
<b>Net Profit</b>	<b>946</b>	<b>28,842</b>

## Notes

This statement is to be read in conjunction with the Notes to the Financial Statements and the accompanying Compilation Report.

# Movements in Equity

---

## Southern Peninsula Community Support Inc. As at 30 June 2022

	30 Jun 2022	30 Jun 2021
<b>Equity</b>		
Opening Balance	70,828	41,906
Current Year Earnings	840	28,842
<b>Total Equity</b>	<b>71,668</b>	<b>70,828</b>

### Notes

This statement is to be read in conjunction with the Notes to the Financial Statements and the accompanying Compilation Report.

# Balance Sheet

## Southern Peninsula Community Support Inc. As at 30 June 2022

	30 Jun 2022	30 Jun 2021
<b>Assets</b>		
<b>Bank</b>		
General Account	124,866	157,011
Management Account	207,694	286,219
Petty Cash	227	227
Statement Account	3,812	9,541
<b>Total Bank</b>	<b>336,599</b>	<b>452,999</b>
<b>Current Assets</b>		
Accounts Receivable	66,963	15,259
Deposits	10,000	-
Pre-Paid Expense	8,210	15,590
<b>Total Current Assets</b>	<b>85,173</b>	<b>30,849</b>
<b>Fixed Assets</b>		
Computer Equipment	13,399	10,201
Less Accumulated Depreciation on Computer Equipment	(6,214)	(3,292)
Office Equipment	29,177	16,682
Less Accumulated Depreciation on Office Equipment	(15,431)	(11,858)
Pantry Equipment	45,881	12,203
Less Accumulated Depreciation on Pantry Equipment	(4,917)	(1,216)
<b>Total Fixed Assets</b>	<b>61,894</b>	<b>24,918</b>
<b>Total Assets</b>	<b>483,666</b>	<b>508,766</b>
<b>Liabilities</b>		
<b>Current Liabilities</b>		
Accounts Payable	21,571	5,541
Annual Leave Provisions	45,663	58,463
Flexitime Provision	1,463	2,273
Funding in Advance	265,638	331,686
GST	832	11,739
PAYG Withholdings Payable	-	7,342
Personal Leave Provisions	34,527	-
Workcover Accrual	2,737	-
<b>Total Current Liabilities</b>	<b>372,432</b>	<b>416,644</b>
<b>Non-Current Liabilities</b>		
Long Service Leave Provisions	22,894	22,894
Personal/Carers Leave Provision	16,672	-
<b>Total Non-Current Liabilities</b>	<b>39,566</b>	<b>22,894</b>
<b>Total Liabilities</b>	<b>411,998</b>	<b>439,538</b>
<b>Net Assets</b>	<b>71,668</b>	<b>70,828</b>

## Equity

# Balance Sheet

---

	30 Jun 2022	30 Jun 2021
Current Year Earnings	840	28,842
Retained Earnings	70,828	41,988
<b>Total Equity</b>	<b>71,668</b>	<b>70,828</b>

## Notes

Signed

Rachel Burdett, President

This statement is to be read in conjunction with the Notes to the Financial Statements and the accompanying Compilation Report.

# Notes to the Financial Statements

## Southern Peninsula Community Support Inc. For the year ended 30 June 2022

### 1. Statement of Significant Policies

The Board of Management have prepared the financial statements on the basis that the organisation is a non-reporting entity because there are no users dependent on general purpose financial reports. This financial report is therefore a special purpose financial report that has been prepared in order to meet the needs of members.

The financial report has been prepared in accordance with the significant accounting policies disclosed below which the Board of Management have determined are appropriate to meet the needs of members. Such accounting policies are consistent with the previous period unless stated otherwise.

The financial statements have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. The accounting policies that have been adopted in the preparation of this report are as follows:

#### 1.(a) Employee Benefits

Provision is made for the company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs.

#### 1.(b) Provisions

Provisions are recognised when the organisation has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions recognised represent the best estimate of the amounts required to settle the obligation at reporting date.

#### 1.(c) Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

#### 1.(d) Revenue and Other Income

Revenue is measured at the value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest rate method, which, for floating rate financial assets, is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Revenue recognition relating to the provision of services is determined with reference to the stage of completion of the transaction at reporting date and where outcome of the contract can be estimated reliably. Stage of completion is determined with reference to the services performed to date as a percentage of total anticipated services to be performed. Where the outcome cannot be estimated reliably, revenue is recognised only to the extent that related expenditure is recoverable.

All revenue is stated net of the amount of goods and services tax (GST).

#### 1.(e) Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

### 2. Fixed Assets

<b>Computer Equipment</b>	<b>7,185</b>
At cost	13,399
Less Accumulated Depreciation	(6,214)
<b>Office Equipment</b>	<b>13,748</b>
At cost	29,177
Less Accumulated Depreciation	(15,431)
<b>Pantry Equipment</b>	<b>40,964</b>

# Notes to the Financial Statements

---

At cost	45,881
Less Accumulated Depreciation	(4,917)
<b>Total Fixed Assets</b>	<b>61,894</b>

## 3. Retained Earnings

## 4. Contingent Liabilities

At 30 June 2021 the contingent liabilities of the organisation were Nil



# Cash Summary

Southern Peninsula Community Support Inc.  
For the year ended 30 June 2022

2022

## Income

Colocator Licence Fees	2,062.30
Donations Non-Government	49,890.50
Funding In Advance	794,285.28
Government Funding	46,317.60
Interest Income	1,474.48
<b>Total Income</b>	<b>894,030.16</b>

## Less Expenses

Annual Leave Provisions	848.64
Audit Fees	3,000.00
Bank Fees	1,539.37
Cleaning	819.21
Consulting & Accounting	1,818.18
Deposits	10,000.00
Enquiry Services	290.90
ER - Food	44,546.78
ER - Food Packaging	633.56
ER - Food Vouchers	27,981.82
ER - Housing Expenses	32,236.55
ER - Legal & Consulting	55.82
ER - Medical & Dental Expenses	7,562.74
ER - Other Expenses	4,772.41
ER - Pharmacy	4,715.41
ER - Schools Costs	11,377.19
ER - Telecommunications	8,770.18
ER - Travel	5,388.81
ER - Veterinary & Pet Expenses	736.09
Flexitime Provision	316.82
Freight & Courier	77.55
General Expenses	3,207.06
Insurance - Motor Vehicle	854.02
Insurance - Workcover	13,801.29
IT	492.77
Light, Power, Heating	8,697.52
Meals & Entertainment	350.00
Motor Vehicle Expenses	1,176.71
Office Expenses	2,170.20
Off-site Meetings	2,243.18
Other Expense	67.02
PAYG Withholdings Payable	(130.00)
Portable Long Service Leave	10,553.10

Postage & Delivery	329.46
Pre-Paid Expense	(5,260.95)
Printing & Stationery	6,818.70
Project Expenses	2,927.54
Provisional Wages Expense	(1,165.46)
Rent	936.90
Repairs and Maintenance	476.38
Security	468.00
Staff Amenities	3,120.90
Staff General & Medical Expenses	2,055.93
Staff Training	7,801.18
Subscriptions	4,661.92
Superannuation	64,603.92
Telephone & Internet	4,201.74
Wages and Salaries	650,099.45
<b>Total Expenses</b>	<b>953,046.51</b>
<b>Surplus (Deficit)</b>	<b>(59,016.35)</b>
<b>Plus Other Cash Movements</b>	
Fixed Assets	(47,372.10)
<b>Total Other Cash Movements</b>	<b>(47,372.10)</b>
<b>Plus GST Movements</b>	
GST Collected	54,927.93
GST Paid	(64,939.43)
<b>Net GST Movements</b>	<b>(10,011.50)</b>
<b>Net Cash Movement</b>	<b>(116,399.95)</b>
<b>Summary</b>	
Opening Balance	452,998.56
Plus Net Cash Movement	(116,399.95)
Cash Balance	336,598.61

# Statement of Cash Flows

Southern Peninsula Community Support Inc.  
For the year ended 30 June 2022

2022

## Operating Activities

Receipts from customers	99,744.88
Payments to suppliers and employees	(966,340.75)
Cash receipts from other operating activities	4,072.50
<b>Net Cash Flows from Operating Activities</b>	<b>(862,523.37)</b>

## Investing Activities

Payment for property, plant and equipment	(47,372.10)
Other cash items from investing activities	(4,739.05)
<b>Net Cash Flows from Investing Activities</b>	<b>(52,111.15)</b>

## Financing Activities

Other cash items from financing activities	798,234.57
<b>Net Cash Flows from Financing Activities</b>	<b>798,234.57</b>

## Net Cash Flows

**(116,399.95)**

## Cash and Cash Equivalents

Cash and cash equivalents at beginning of period	452,998.56
Net change in cash for period	(116,399.95)
Cash and cash equivalents at end of period	336,598.61



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Berwick, Victoria, 3806

## INDEPENDENT AUDITOR'S REPORT

To the Members of **Southern Peninsula Community Support & Information Centre**,

### Scope

We have audited the attached general purpose financial report for Southern Peninsula Community Support & Information Centre (SPCSIC) for the year ended 30th June 2022 comprising of the Profit and Loss Statement and Balance Sheet and notes to the financial statements including a summary of significant accounting policies and the director's entities declaration.

### Audit Opinion

In our opinion the financial report Southern Peninsula Community Support & Information Centre has been prepared in accordance with Division 60 for the *Australian Charities and Not-For Profits Commissions Act 2012* including:

- (a) Giving a true and fair view of the registered entities financial position as at 30/6/2022 and of its financial performance for the year 2021 then ended; and
- (b) Complying with Australian Accounting Standard and Division 60 of the *Australian Charities and Not-For Profits Regulation 2013*.

### Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditors Responsibilities for the Audit of the Financial Report* section of our audit report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Profession and Ethical Standards Board APES110 *Code of Ethical and Professional Accountants* (the Code) that are relevant to my audit or the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Other Information

The responsible entities are responsible for other information. The other information comprises of the information included in the registered entities annual report for the year ended 30<sup>th</sup> June 2022 but does not include the financial report and our auditors report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form or assurance conclusion thereon.



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In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this information, we are required to report that fact. We have nothing to report in this regard.

### **Responsibilities of the Responsible Entities for the Financial Report**

The responsible entities for the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free for material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entities ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations, or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entities financial reporting process.

### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.
- Obtain an understanding of the internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the



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purpose of expressing an opinion on the effectiveness of the registered entities internal controls.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosure made by responsible entities.
- Conclude on the appropriateness of the responsible entities use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cause significant doubt on the registered entities ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our audit report to the related disclosures in the financial report, or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on audit evidence obtained up to the date of our audit report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control what we identify during the audit.

**FLAMETREE ADVISORY PTY LTD**

**ANTHONY TERLICH**  
B.Bus (Acc/Com Law), CPA  
Auditor

Dated: 5<sup>th</sup> SEPTEMBER 2022



