

The Southern Peninsula Community Support and Information Centre is committed to meeting the needs of our community and seeks to contribute to people's awareness of their rights and responsibilities, with a particular emphasis on encouragement and the independence of those who are marginalised.



Everyone
welcome



SPCSIC hours – weekdays

Centre: 9:30am – 3:30pm

Drop-in & Crisis Support: 10:00am – 2:30pm

878 Point Nepean Rd, Rosebud

No appointments are necessary for information or crisis support.

Appointments are necessary for all other services.

Email: admin@spsic.org

Ph: 03 5986 1285

Fax: 03 5982 2601

Web: www.spsic.org

Post: PO Box 91, Rosebud, VIC 3939

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SOUTHERN PENINSULA
COMMUNITY SUPPORT
& INFORMATION CENTRE

Family Support
Service

Family Support Service

The Family Support Service is designed to assist families with children to address issues that are impacting on their day-to-day lives.

Family Support Service appointments are **free** and **confidential**, allowing clients to talk about what is most important to them, to examine their situation and make informed decisions.

The Family Case Worker can help with everything from budgeting and household bills, to getting connected to specialist support services, or with a specific identified need.

The program is driven by the needs of the family unit and can be as short as one visit to get a particular issue resolved or longer term to assist someone through challenging times or to address multiple complex issues.

Eligibility

- Live on the Southern Mornington Peninsula (see map below).
- Have a child or children under 16 years of age.
- Have a desire to address issues impacting the family unit.



The Southern Mornington Peninsula area is highlighted on the map, and includes the following postcodes:

3916

3928

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Appointments

Make an appointment by calling or dropping in to the Centre (see back panel for details).

First Appointment

Arrive 15 mins before appointment time to complete paperwork and bring all relevant information or documents. The Family Case Worker will talk to the family about what issues they would like to address.

The needs of the family will be addressed as prioritised by the family.

Service provided may include:

- Direct support
- Advocacy
- Negotiation
- Referral

Subsequent Appointments

Further appointments will be made as required. Families may engage and disengage with the Family Support Service as often as required.