

Southern Peninsula Community Support



ANNUAL REPORT 2023



The Life You Can Change

With your help we provide support for vulnerable individuals and families who are experiencing disadvantage within our community.

Demand is growing and we need your help!

You can support our work by volunteering, donating food or material goods, or make a cash donation.

Donate: www.spcsic.org/donate/

Volunteer: 03 5986 1285 or www.spcsic.org/volunteering

Drop-off: 878 Point Nepean Road, Rosebud (9:30am – 3:30pm)



Southern Peninsula Community Support acknowledges Aboriginal and Torres Strait Islander peoples as the First People of Australia and we pay our respects to their elders past and present with whom we share this country.

Southern Peninsula Community Support Inc.
ABN 84 221 715 977

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Vision

A strong and equitable community for all.

Mission

To build equality by providing client driven support, information, and advocacy to people on the Southern Peninsula.

Values

Open & Inclusive – we are committed to ensuring that our services are available and accessible to every person.

Respectful – we will be respectful in all of our interactions with others, including clients, staff, volunteers and community stakeholders and partners.

Ethical – we will practice the highest standard of ethical behaviour and be accountable, inclusive and non-judgmental in all of our actions and strategy.

Trustworthy – we will be consistent with our actions, our standards and our communications to maintain an environment of trust.

Innovative – we will be collaborative, reflective, flexible and responsive in our practices now and for the future.





Services

Crisis Support and Emergency Relief

Crisis support staff provide information, referral, and practical assistance in the form of material aid. Emergency relief material aid is available to Southern Peninsula residents on a low income who are experiencing financial hardship and a crisis or emergency event. The relief may include pantry items, fresh fruit and vegetables, frozen meals, food vouchers, transportation and utilities assistance, medical needs and other financial aid.

Low Income Support Service

The Low Income Support Service (LISS) has been operating at SPCS since July 2002. The Service provides an effective means of assisting clients to address issues that are impacting on their day-to-day lives. LISS works within a case management model and is designed to assist people to identify and address those things they are struggling with in day-to-day life.

Family Support Service

The Family Support Service (FSS) has been operating at SPCS since 2017 and is designed to assist families with children to address issues that are impacting on their day-to-day lives. FSS operates 3 days per week within a case management model and allows people an opportunity to address more complex family concerns, where the needs of children and adults are taken into account. The Family Support Worker can help with everything from income and entitlements assessment, household bills, budgeting, advocacy and negotiation, education and school issues, to getting connected to specialist support services, or with a specific identified need.

Southern Peninsula Laundry and Shower Program (SPLaSh)

This service is available to community members who are sleeping rough or experiencing other forms of homelessness. The program offers access to showers and laundry services, meals and NFA food bags. Many other support services also attend SPLaSh, offering a chance for clients to have contact with services that may not otherwise be easily

accessible. SPLaSh is a free service and offers practical support in a friendly, welcoming environment.

Southern Peninsula Fresh Food Program

The Southern Peninsula Fresh Food Program works with food recovery agencies, Oz Harvest, Second Bite and Food for Change, to provide fresh food on the Southern Mornington Peninsula. Our program delivers two services: Walk up Fresh Food pickup on a Monday and Fresh Food available Monday to Friday to the community as part of emergency relief services.

Southern Peninsula Homeless Connections

This outreach service started in November 2020 in response to the growing number of people impacted by homelessness. Focusing on rough sleepers our worker goes to where the people are living, on the foreshore or in their cars, forming connections and building trust and ultimately connecting them back to mainstream housing services and to other case management services.

Needle and Syringe Program

The Victorian Needle and Syringe Program (NSP) is a major public health initiative to minimise the spread of blood borne viruses, HIV/AIDS and Hepatitis B and C among injecting drug users and to the wider community. The NSP at SPCS offers education in a friendly environment and engages people who are often very isolated.

Tax Help

Volunteer workers are trained by the Australia Taxation Office to assist people to fill in simple tax returns. This service is offered to people on low incomes and is available from mid-July to the end of October each year.

No Interest Loan Scheme

The No Interest Loan Scheme (NILS) provides individuals and families on low incomes with access to safe, fair and affordable credit.

Loans are available for essential goods and services such as fridges, washing machines and medical procedures. Repayments are set up at an affordable amount over 24 months.

Colocation

The model of joint service provision between SPCS and colocating services is to provide the wider community with a more comprehensive and efficient service. When on site the staff of colocating services form part of the team at SPCS. Enabling colocating services to operate at a low cost from the building allows SPCS to provide services that benefit the local community and enables clients greater access to various services. SPCS offers office space and meeting rooms.

Volunteers and Student Placements



SPCS relies on a dedicated team of volunteers to deliver the majority of our services. Our volunteers are people from the local area who have great knowledge and understanding of their community and are willing to contribute their time and skills to the day-to-day operation and management of the Centre.

Our volunteers provide: reception duties, support to clients in crisis, comprehensive information and referral, completion of forms, Tax Help, Fresh Food program, Pantry Program, SPLaSh, No Interest Loan Scheme, general maintenance and gardening at the centre, administrative and data entry, statistical information collection, practical action, advocacy and negotiation, governance and management and so much more!

SPCS also provides students studying community services, social work and related areas of study the opportunity to get experience via work placements and throughout the year these students bring great skill and enthusiasm to SPCS.



Statistics

Southern Peninsula Community Support Snapshot (1 July 2022 – 30 June 2023)				
Value of Assistance Given				
Assistance Given (\$) All Programs	\$820,210	 Top 5 assistance by types	1. Food	\$452,715
Assistance Given (\$) Main Centre	\$413,198		2. No Interest Loans (NILS)	\$107,378
Assistance (\$) food & material aid @ SPLaSh	\$145,451		3. Food Vouchers	\$48,441
Fresh Food Stream 1 (walkup)	\$116,812		4. Material Goods	\$39,018
Christmas Hampers	\$28,540		5. Power Saving Bonus	\$29,250
Client Numbers				
Unique Clients	1,563	 Key client groups	Clients with identified disability	606
No. of Emergency Relief Visits / Phone Calls	11,919		Clients who are homeless (Main Centre)	265
Types of Services Delivered (number) Main Centre	23,363		Clients who were homeless & at-risk clients (SPLaSh)	322
No. of Dependents (non-unique)	6,419		Clients with LOTE	50
New Clients (Main Centre)	390		ATSI clients	67
SPLaSh Presentations	2,133		Asylum Seekers	9
Low Income Support Case Management Sessions	1,411		Low Income Support Individual Managed Cases	200
Philanthropic Funded Case Management Sessions (FSS & SPHC)	2,031		Family Support Service SP Homeless Connections Individual Managed Cases	109 167



President's Report

As the recently appointed President, I am very pleased to present my report on the 2022/2023 Year. I took over from Rachel Burdett-Baker in May 2023, as she moved on to a prestigious national industry body leadership role. We thank Rachel for her steady and skilled guidance of the Board over several challenging years and wish her all the best in her exciting new position.

Following upon the many operational difficulties of the "COVID years", although we have seen a period of growing need, we have also experienced a wonderful increase in community and philanthropic support, that has enabled us to continue to deliver our vital support to the local community.

The huge amount of work that has gone into spreading the word about our services, and in developing donor partnerships over the past few years, has recently shown very pleasing results, including the receipt of some very important "untied" funding, which will enable us to institute some program delivery and administration changes. This generous community support is now reflecting positively in our Funding in Advance and giving us at least some level of future program security and sustainability – but the work continues!

As at this time every year, we say a huge thank you to all those who have continued to provide us with support, including The Mornington Peninsula Shire, the Federal Government through CisVic, and the philanthropic trusts, service organisations, local businesses, community groups and many individuals whose funding and material aid enables us to deliver our services to those experiencing hardship in the local area. If you haven't already done so, I invite you to book in to attend one of our regular Tuesday morning Centre tours to get in-depth insight into our work at the "coal face".

With an almost 30% increase in client demand some months against similar periods last year, the commitment and dedication of our staff and volunteers has become ever more valuable. On behalf of the Board, and really the entire community, I would like to thank Jeremy (CEO), Miranda

(Program Coordinator), Karen (Volunteer Support Coordinator), Margaret (Low Income Support Service), Tracey (Family Support Service), Kara (Homeless Connections), Lou (SPLaSh) and Vanessa (Administration) for all their hard work, and calm and careful management of the frequent challenges of delivering client support in an environment of increased need, yet decreased government funding. This small team of skilled staff, supported of course by our wonderful cohort of enthusiastic volunteers, achieve some really amazing results. These are outlined in the accompanying visual representation "Our Year at a Glance".

As usual there have been some changes to our Board membership. Our Secretary, Arthur Bruce, had to retire due to increased work commitments and we thank him for his contribution, in particular for his management of our fridge and freezer upgrade project. Earlier this year we welcomed new Board members Martin McKinnon and Elinor Graham, who both bring significant marketing and communications expertise to the mix. Elinor has kindly stepped into the Secretary role. We are very pleased that Graeme Rocke has re-joined the Board as Treasurer, to replace the retiring Samantha Wilson, who we thank sincerely for her contribution since 2019, and successfully managing the challenges of working remotely from her base in Adelaide. We have also made changes to our Sub-committee structure, with a Projects Subcommittee replacing the Data and People Subcommittees, to provide a more tailored and flexible response to management initiatives.

Thank you again for your continued support of SPCS. We look forward to continuing to work with, and within, the local community, to provide client driven support to the disadvantaged on the Southern Peninsula.

Thank you.

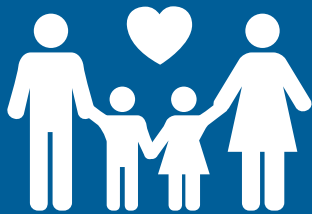
Belinda Rodman
President, Board of Management



Our 2022/23 Year at a Glance

11,919

Total number of client visits/sessions



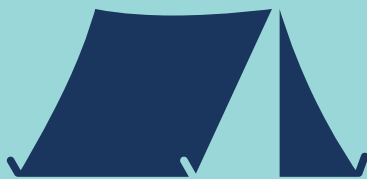
\$820,210

Value of assistance across all programs



586

Individual homeless clients assisted



Fresh Food Walk-up

4,028 bags of food



2,133

shower & laundry services provided



Our work is done by

8 mostly part-time staff
and 60+ volunteers



Volunteer Contribution

15,500 hours =
\$728,500



Fundraising

60% of funds from
philanthropy



Board of Management



**Belinda Rodman (President/
Fundraising & Marketing
Committee)** Board since 2018

Belinda Rodman was appointed as the President of the Southern Peninsula Community Centre's Board in May 2023, after being on the Board as the Chairperson of the Fundraising & Marketing Board Committee and fulfilling several other volunteer roles at SPCS since 2018. She also represents SPCS as Governance Secretary on the core committee of Repower, a volunteer community organisation, which is working to make renewable energy initiatives accessible to everyone living on the Mornington Peninsula. Belinda has a Master's Degree in Business and many years' experience in Human Resource Management, including previously as the Training & Development Manager at St Vincent's Hospital, Melbourne. After running a vineyard, restaurant, and winery in Balnarring for several years, Belinda currently runs her own consulting business assisting people with job applications. Belinda is a Member of the Institute of Community Directors of Australia.



**Elinor Graham (Secretary/
Fundraising & Marketing
Committee)**

Board since 2023

Elinor is a brand and communications strategist with a 35 year career in corporate and ad agency roles. After many years advising clients on brand and communications issues she followed her interest in qualitative research to spend 15 years in agencies and independent consulting. Since 2006 her volunteer board experience has spanned organisations that facilitate grants for grassroots homeless services, produce evidence based research on parenting and support paediatric and young adult cancer patients. A long affinity with the Mornington Peninsula and a desire to support community, lead her to join the SPCS Board in 2023.



**Samantha Wilson (outgoing
Treasurer/Finance & Governance
Committee)** Board since 2020

Samantha has had a long career in both management accounting and banking credit risk. Samantha commenced her association with SPCS during 2019, providing her professional skills in a volunteer capacity. She was asked to join the Board in 2020 as Treasurer, which she happily accepted. Her interests are varied however Samantha concentrates on the visual arts such as drawing and painting.



**Rev Murray Morton AM (Vice
President/Projects Committee)**
Board since 1996

Murray has been a Reverend for 50 years and believes the church cannot stand alone from the community but be a servant to the community. A number of years ago while Murray was working with Food For All, Habitat For Humanity and the NILS program there was an opportunity to bring these groups together which led to his involvement with SPCS as a Board member commencing about 26 years ago.



**Graeme Rocke (incoming Treasurer/
Finance & Governance Committee)**
Board since 2023

Graeme Rocke has returned to the Board after an absence of four years. Graeme has continued to remain active within the community. He has been the tutor of the U3A Mornington Leisure Riding group for a number of years and this year is one of the tutors for Sunday Bike Riding team. In 2018 Graeme formed

a community group to focus on the development of a shared pathway from the end of the Peninsula Link Trail (near the Moorooduc Station) into Mornington. The community group is known as the Mornington SafeLink Group. The SafeLink group work with the Mornington Peninsula Shire on the wider Peninsula Trail project and support Active Transport within our community. Before retiring Graeme worked as a financial accountant and brings his financial knowledge and skills to the Board to take up the role of Treasurer.



Marion van Rooden (Board Member/ Projects Committee)
Board since 2021

Marion joined the Board in June 2021 after many years as a senior executive in the public sector in roles including economic development, education, industrial relations, child protection and the court system. She specialises in strategy, governance and program implementation and is currently the University Secretary of Federation University and chairs the Fair Work Commission Audit Committee. Marion has a Master's degree and is a Graduate of the Australian Institute of Company Directors and a Fellow of the Australian Institute of Public Administration.



Martin McKinnon (Board Member/ Fundraising & Marketing Committee)
Board since 2022

After moving to Australia, Martin joined TAA and was eventually part of the senior team, which launched Australian Airlines. He created business product innovations including the (now Qantas) Clubs, Business Class and the strategic planning, design, and implementation of Australia's first Frequent Flyer Program, now used by Qantas. Martin joined Mojo advertising and subsequently,

became Managing Partner. He led the team that created the 'I still call Australia Home' for Qantas and the 'Jigsaw' campaign for Tourism Victoria. Martin was asked to join Qantas in 2003 as Head of Global Marketing. Martin joined the Publicis Group and was appointed Managing Partner of media company Zenith Optimedia. He has been a Board Member of Care Australia, Hawthorn Football Club, on the Advisory Board of Victoria University, is a Patron of the Education Foundation and advisor to the Emergency Services Foundation. Martin is married and has three children.



Tracey Byrne (Board Staff Representative)
Board since 2020

Tracey has been the Family support worker at SPCS since the program's inception in 2017. Tracey emigrated from the UK in 1987 and has lived on the Mornington Peninsula since. She has a long background in finances and bookkeeping, managing her husband's business in building and construction. Whilst studying BA Criminology at Monash in 2008, she volunteered at a local community support centre, which eventually led to the offer of paid casework positions. Tracey is passionate about supporting vulnerable families on the Southern Peninsula through practical targeted casework interventions that can improve and transform a family's ability to move beyond the barriers they often face.

Staff

- Chief Executive Officer:** Jeremy Maxwell
- Program Coordinator:** Miranda Gillespie
- Volunteer Support Coordinator:** Karen Peters
- Office Administrator:** Vanessa Smedley
- Low Income Support Worker:** Margaret Brown
- Family Support Worker:** Tracey Byrne
- SPLaSh Coordinator:** Louise Broadby
- Homeless Connections Outreach:** Kara Van Der Heyde

Client Testimonial

To Whom It May Concern

I was referred to Southern Peninsula Community Support by the social worker at Rosebud Hospital at the end of 2021, where I was being treated as an inpatient on and off over a three-month period for acute / chronic back pain which left me temporarily unable to walk without the use of forearm crutches.

Margaret was my first point of contact at SPCS. I found her to be a source of great comfort as she had a great listening ear, was non-judgmental and a wealth of knowledge that enabled her to organise so much assistance for my then partner and myself including financial aid / advice, help with utilities, food parcels (which she or her staff would carry to the car for me given my physical condition) and a much-needed referral to community care access which enabled me to receive physio, occupational therapy, mental health counselling and podiatry services.

I have had need to access this service a few times in the interim for various reasons.

Fast forward to 2023...

I have sought the help of Margaret more recently in a much more substantial way again as a result of a fractured tibial plateau which meant I was to be non-weight bearing for a period of 6 weeks (including minimal to no driving).

Whilst living on my own in a dwelling with stairs to gain access, I had recently gone through a devastating relationship breakdown and alcohol dependence issues.

Once again without judgement Margaret swung into action. She organised referrals, ready made meals, groceries (all delivered to my home) and she made phone calls to expedite other services that I had tried to access for assistance in other areas.

Her assistance and support have literally been life-changing for me. She has helped keep me afloat during some of the most stressful and challenging times of my life and I dread to think how I would have managed to cope without her and SPCS.

I had only recently moved to the Peninsula when things started to go wrong for me, and as such hadn't built a friend base and all of my family live interstate. Margaret has filled those vacancies whilst remaining professional at all times.

I feel very emotional about putting my thoughts and feelings down about Margaret and SPCS, and what she and the Low Income Support Service program have done for me (in fact I'm in floods of tears) because it truly has been life-altering (maybe even life-saving as I've otherwise been in life-threatening dark places). She brings light.

Thank god for Margaret and SPCS.



Centre Reports

CEO Message

When a person contacts Southern Peninsula Community Support, they typically ask for some form of emergency relief. It may be food, clothes, a utility bill needing to be paid... They come in the hope of receiving quick support to help alleviate an immediate and pressing problem.

Our experience tells us there's more to the problem than just a need for emergency relief or material aid. If someone needs food, there are often bigger underlying challenges that require urgent attention to get to a good outcome. We often talk about having a dual focus, firstly dealing with the immediate need and then start the process of working through those underlying issues.

Because of the SPCS team's training, experience, and expertise they do this work thoughtfully, building trust with each client so as to understand and identify the issues they face. Issues such as domestic violence, financial distress, disability, homelessness, social isolation and more.

Every case that comes to us, is a case that requires time, patience and compassion. And our team, made up of just 8 staff and over 60 volunteers, has all those qualities in droves. Every case is unique because the person, couple or family that makes up each case is unique. And every team member delivers a unique response to help with a client's issues.

It's often difficult to explain the way we operate in words and one of the tools we have added this year is a couple of videos, one on Emergency Relief and one on SPLaSh. I would encourage every one of you to check them out on YouTube by searching for Southern Peninsula Community Support.

It has been a big year in many ways, the most aid given (\$820,210) in our history for a single year and only possible because of your support and our team's dedication and efforts. Delivering this record assistance is possible because of our caring community of volunteers and supporters.

Our community, made up of individuals, families, businesses, community organisations, philanthropic entities and government, has really stepped up. A record \$669,327 raised, an increase of over 50% on the previous financial year. Donated food and goods were \$334,921 up from \$255,787 the previous year.

On top of this we had around 15,500 hours of wonderful volunteer contributions equating to \$728,500 in value, our volunteers are the lifeblood of our service, and these numbers reflect that. Every day they give of themselves often in challenging circumstances. Their commitment is a constant source of inspiration for all of us.

The pandemic completely disrupted our model of operation and therefore the ability of volunteers to work in the changed conditions and our numbers reduced painfully. We are coming out the other side and volunteer numbers are looking promising for the year ahead.

I thank each and every one of you – our volunteers, staff and supporters. It is because of you we are breaking records to meet the record amount of need our clients are facing.

It is not just about money or what we do ourselves, much of what is achieved is because of the collaboration between the many organisations committed to caring about our community. Most of the time you won't be able to pick that up through the numbers and yet it is often vital to the outcome of any given situation.

In addition to our existing wonderful key supporters including the Rye Op Shop, Mornington Peninsula Foundation, Community Bank Southern Peninsula, Mornington Peninsula Shire, Ross Trust, SP Food for All and the RM Ansett Trust, we have seen some new key supporters put their hands up in a number of different ways, Flinders Lions who galvanised the Lions movement to fund a new Shower Van for SPLaSh, Payton Foundation backing our education support and actively working on

solutions to continue our motel model for crisis accommodation, the Rotary Club of Sorrento getting behind SPLaSh in a really big way to ensure we can meet the growing demand and Uncommon Folk who supported activities for our staff and then funded key capacity building activities.

SPCS is a member of Community Information Support Victoria (CISVic) and their ER consortium, a network of 60 agencies across Victoria delivering Emergency Relief. We have two other CISVic agencies in the MP Shire (Mornington & Westernport) and we continue to strengthen our working relationship to leverage each other's unique capacities.

I am particularly grateful to Bill Faulkner, the outreach nurse from Bolton Clarke. He has provided not only medical support for the clients at SPLaSh, he has also supported our SPHC outreach worker as they literally go through the bushes checking on clients. We refer to many agencies (2,375 plus referrals) and so many of them work with us to find joint solutions. It is a long list and too many to mention. We are grateful for you all.

During the year we saw a change in the leadership of our Board with Belinda Rodman taking on the presidency from Rachel Burdett. I particularly want to acknowledge Rachel's contributions both to SPCS and to me personally. Rachel was instrumental in bringing me to the organisation and then fundamental to why I stayed.

Back in August 2019 we faced substantial financial challenges, and they brought us to the very precipice of disaster. It was Rachel's leadership and her calmness backed by considerable experience that was the difference in convincing our key partners to stand by us. That we have rebuilt into a much stronger organisation is a credit to our whole team, Rachel was a key part of the foundation that allowed us to do it.

I don't have to tell you that the cost-of-living crisis and the lack of affordable housing are impacting

thousands of people across the Peninsula. As our work continues, I hope you will continue your support of those doing it tough or living rough on the Southern Peninsula.

As you can imagine our work takes its toll on all of us, there are days when we all wonder if things are going to get better, globally things won't change in a hurry but at a personal level we do make a difference and the following quote and others just like it inspire us to keep going.

"Without judgement, you swung into action. You organised referrals, ready made meals, groceries (all delivered to my home), and made phone calls to expedite other services that I had tried to access for assistance. Your assistance and support has literally been life-changing for me. You have helped keep me afloat during some of the most stressful and challenging times of my life. I dread to think how I would have managed and coped without you. Thank god for SPCS."

I have truly enjoyed working with our staff and volunteers, they are such a committed group of people, and for the special sense of community that exists down on the Southern Mornington Peninsula. Thank you.

Jeremy Maxwell, CEO



Volunteer Support Coordinator Report

“Volunteering is the ultimate exercise in democracy ... when you volunteer you vote every day about the kind of community you want to live in” - Martin Luther King Jr.

According to a recent survey by Beyond Blue, the rising cost of living has overtaken COVID-19 as the primary cause of stress for most Australians and with many household budgets now stretched to breaking point, our clients remain among the hardest hit in our community.

Daily, our amazing volunteers have been called on to respond to the increasingly complex needs of our clients and they do so with remarkable compassion and care. I am regularly blown away by their willingness to go the extra mile to ensure that our clients, some of the most marginalised and disadvantaged in our community, remained supported and connected.

Whether it was taking on an extra shift to fill gaps in the roster or dropping off a food parcel on their way home – it was done with goodwill, good humour, and a generous abundance of team spirit.

At the time of writing, we have 60 active volunteers, without whom the work we do would simply not be possible.

Despite the challenges of the past year, we have welcomed lots of new faces - with Angela, Alma, Cynthia, Elinor, Susan, Susie, Suzanne, Mark, Jac, Frances, Judy, Jane, Marie, Nuala, Heather, Rob,

Lily and Kenz taking on duties from data entry to delivery driving and everything in between.

These “fresh legs” have delivered a fabulous mix of youthful enthusiasm, lived experience and a swag of valuable skills from past professional lives, while our social work students on placement, Elsa and Karina, quickly became valued members of the SPCS family.

Naturally, as some doors open, others close, and throughout the year we bid farewell to Nat, Jasmine, Hayley, Lisa, Kim and Mark as they transitioned into the workforce, relocated, or retired from volunteering.

Despite the difficulties, our wonderful volunteers gave over 15,500 hours of their time and energy (valued at \$728,500!!) in roles right across the organisation including Reception, Interviewing, ‘Runner’, Board of Management, Pantry, Fresh Food, SPLaSh, No Interest Loan Scheme (NILS), Data Entry, Information Management, Needle Syringe Program (NSP), Fundraising, Admin, Delivery Driving and Maintenance.

Everything we do at SPCS rests on the hard work and commitment of our volunteers. We thank each and every one of them for their dedication and compassion.

Karen Peters – Volunteer Support Coordinator





Emergency Food Relief Report

Often the entry point to the wraparound services provided by Southern Peninsula Community Support, the provision of Emergency Food Relief continues to play a critical support role for many of our clients.

Food insecurity is a growing problem on the southern Mornington Peninsula and in response our food programs have evolved from providing a short-term crisis response into a food safety net, attempting to meet the chronic, ongoing needs of individuals and families struggling to put food on the table.

The combined impact of increased rents, mortgage stress, a significant shortage of affordable housing and sharply rising cost of living pressures over the past year saw a steady increase in the number of people seeking emergency food relief, many asking for help for the first time.

It is a testament to the commitment of a small but incredibly dedicated team of Fresh Food and Pantry volunteers and the excellent relationship we have built with key food relief agencies that we remain able to provide an effective local response to food insecurity in our community.

We work hard to maintain strong partnerships with key food rescue organisations and have again been well supported by them this year. Weekly deliveries from Second Bite and Oz Harvest plus regular donations from local farms, community groups and even green thumbed local gardeners, have provided an amazing variety of fruit, vegetables and eggs, while Pets of the Homeless help keep us supplied with food for our clients' four-legged friends.

We have continued to receive wonderful support from Food For Change. Our Tuesday pick-up of fresh herbs and vegetables harvested that morning just down the road at The Briars make a wonderful addition to the variety of food we can offer.

The Fresh Food Program continues to run from the driveway each Monday with just over 2,200 people attending over the past year. On Mondays alone we distributed 12,000kg of fresh food and more than 2000 bags of supplementary food (bread, dairy goods, assorted grocery items and snacks). A further 2,500 bags of fresh food were distributed across the remaining weekdays throughout the year.

None of this would be possible without our Fresh Food and Pantry volunteers who are all fabulous at keeping the show on the road with hard work, good humour and wonderful teamwork. Thank you all.

[Karen Peters – Volunteer Support and Emergency Food Relief Coordinator](#)



Fresh Food Program 2022-2023 Financial Year

Monthly Totals						
Month	FF Bags	Kilograms	Supp Bags	Total Bags	Total (\$) Value	Attendances
July	138	828	138	276	\$8,004	152
August	208	1,248	208	416	\$12,064	228
Sept	169	1,014	169	338	\$9,802	186
Oct	152	912	152	304	\$8,816	165
Nov	179	1,074	179	358	\$10,382	190
Dec	45	270	45	90	\$2,610	45
Jan	162	972	162	324	\$9,396	177
Feb	195	1,170	195	390	\$11,310	216
March	193	1,158	193	386	\$11,194	207
April	107	642	107	214	\$6,206	117
May	289	1,734	289	578	\$16,762	322
June	177	1,062	177	354	\$10,266	196
TOTALS	2,014	12,084	2,014	4,028	\$116,812	2,201

Quarterly Totals						
Quarter	FF Bags	Kilograms	Supp Bags	Total Bags	Total (\$) Value	Attendances
Q1	515	3,090	515	1,030	\$29,870	566
Q2	376	2,256	376	752	\$21,808	400
Q3	550	3,300	550	1,100	\$31,900	600
Q4	573	3,438	573	1,146	\$33,234	635
TOTALS	2,014	12,084	2,014	4,028	\$116,812	2,201



Low Income Support Service Report

The SPCS Low Income Support Service (LISS) is a case management program offering support to individuals experiencing crisis and disadvantage – working closely with people on issues that matter most to them, addressing the underlying causes and building solutions. Service delivery is flexible, and clients are offered a choice of either attending appointments at the centre or via phone. In a small number of cases home visits are made available to people experiencing serious health issues and who have previously found it difficult to access supports.

During the 2022/2023 financial year LISS assisted 184 people – 45% of people presenting for assistance were 45-65 years of age and a further 38% were aged 65+ years. On average each person required assistance over 7.7 sessions, equating to a total of 1410 sessions overall.

For so many seeking support through this program, maintaining housing and basic living costs on a Services Australia income benefit is becoming more and more of a challenge.

This day-to-day financial struggle places enormous stress on people and is further compounded where a person may be experiencing serious health issues. Providing ongoing support and facilitating appropriate referrals to specialist health services formed a central feature of service provision. The past year has seen many people presenting to this service expressing real concern around accessing or maintaining stable/affordable housing. For those clients requiring immediate housing assistance, LISS initiated referrals and provided ongoing support while waiting for services to come on board.

SUM Assistance (provides financial assistance to people experiencing a hardship event) made it possible to further assist people in instances where funding was not available through housing services – this could be contributing to rent arrears, rent in advance, or relocation costs such as storage/removalist.

Increases in utility costs caused additional financial stress. The LISS program focused on strategies around reducing costs where possible, for example assistance with accessing Utility Relief Grants;

establishing affordable payment plans; discussing energy saving strategies and where applicable continued to provide clients with energy efficient Electric Throw Rugs – particularly for those people with inefficient or substandard heating in their home.

In March 2023 the Mornington Peninsula Shire started a pilot program ‘Save Energy Save Money’ which provided new energy efficient hot water systems to those homeowners eligible for the program.

Feedback from clients accessing this program was positive – not only did they benefit from having a new hot water system installed at no cost, but ongoing utility bills should reduce. The pilot program ended in June 2023 and showed great initiative by the Shire. Too often people are forced to choose cheaper options when it comes to purchasing essential household appliances - in most cases resulting in higher energy consumption.

At the close of another financial year, I would like to take the opportunity to acknowledge all those contributing to the running of LISS – the board, staff, and volunteers. We are also very grateful to the following donors who ensure the program can keep running: The Jack Brockhoff Foundation, the Sentinel Foundation and another key donor who wishes to remain anonymous. Thank you all.

Margaret Brown, Low Income Support Service



“She works tirelessly to help people who do not know what things are open to them in times of hardship. I have found Margaret a valuable asset... She is kind, understanding and easy to communicate with. Many people I have recommended her to hold her in high regard.”

“Hey Marg, I’d like to thank you excessively for all your help! You are the bomb! AwSUM!”

Family Support Service Report

“Fight for the things that you care about but do it in a way that will lead others to join you.” - Ruth Bader Ginsburg

The Family Support Service (FSS) has continued to respond and evolve, assisting 109 families during the 2022/2023 financial year, through a 3-day casework model, incorporating 227 children within those families.

The majority are female caregivers within a single income household residing in increasingly unaffordable private rentals. More than half of clients are aged 25 to 44 requiring an average of 3-4 sessions of support. **These families come with a myriad of complex needs in an environment of declining face to face service provision and increasing social isolation.** Some are survivors of family violence, juggle Centrelink payments and part-time work and more often than not, carry the financial burden for their family.

Whilst evidence supports the significant and increasing need for social and affordable housing in Australia, change has been slow. One in six children now lives in poverty, with those growing up in households that depend on JobSeeker at much greater risk.

FSS was initially established in response to what was seen as unmet needs of families with children, who were attending SPCS with complex issues, requiring casework supports beyond the scope of our volunteer service.

Some of these families may have had contact with traditional family services and been provided with information. However, as the model has identified, without casework one on one support, assistance with paperwork and practical referrals, families are left on waiting lists, feeling overwhelmed, often unable to self-identify support options and left to continue to spiral into crisis.

Key Statistics:

- 109 families encompassing 227 dependent children
- FSS brokerage totalling \$11,202 secured for clients

- Rental applications totalling \$10,102
- Assistance with 15 State School relief applications and total Education Assistance program for the centre of \$19,022

Key Observations:

Families are experiencing serious economic challenges related to the rising cost of living. We are seeing greater rental stress and lack of affordable housing for low-income families. (*Smith Family Report May 2021*).

Families who were once in secure long-term housing are being forced out of their homes to stay with friends, camp, sleep in cars or forced to relocate out of the area. FSS has noted an increase in families moving in with relatives or experiencing “hidden homelessness.”

Several families are in unstable, casual work and often have more than one place of employment.

More children are taking on adult responsibilities from a young age to support their family unit. Some secondary students who part-time work have done so because of a fear in their families of becoming homeless, in instances where their primary carer may have lost income or may be in insecure work.

Young people living in insecure housing have a lower school attendance rate, are not as well rested and can be less able to concentrate. There is a notable link between school disengagement and educational achievement. Furthermore, students have become further disengaged due to the pandemic. Families are struggling with the effects and costs of vaping amongst school children. Accessing NDIS and Centrelink support remain big issues for families. Centrelink has become more digitized and face to face support for clients has declined. NDIS have recently closed service in Rosebud in favour of one day outreach locations.

The number of families impacted by family violence remains a concern. Orange door services remain a ‘door’ to referral and waitlist support, rather than direct support, which can be perceived as unhelpful

for victim survivors, who see this as another barrier to assistance when they most need it. Women continue to identify as the primary victims of family violence, often surviving in insecure housing, and carrying the financial and health burdens perpetrated upon the family. Access to practical supports including housing and family violence funding often remain elusive for survivors who are no longer deemed 'at risk'.

Families continue to juggle a multitude of responsibilities during this economic time of uncertainty including care of their children, caregiving for other family members, navigating complex mental health and dealing with school refusal behaviours.

Such responsibilities can prohibit their engagement with traditional services through fear. However, many of these families have developed a relationship of trust with SPCS, content to phone or attend for material aid support and to speak with someone who will not judge them. Material aid support is not a band aid: attending to basic needs is often the pre cursor to more in-depth conversations about family and underlying areas of concerns. This is where the FSS can assist.

The value of the Family Support Service anecdotally remains high with very positive client feedback. The Family Support Service would like to acknowledge SPCS staff and volunteers, our local NFP agencies and key stakeholders for their unwavering support of the program. We are also very grateful to the following donors, without whom the program could not run: Ross Trust, The Flora & Frank Leith Charitable Trust and Payton Foundation. Thank you for your support of the program and of all the families and children who have benefited.

Tracey Byrne - Family Support Worker



"Thank you so much for everything you doing for us."

"Cannot express in words how grateful I am!"

"I really do appreciate Tracey all of your support in helping us. Words aren't enough to thank you...."

"With my heart and gratitude, thanks from my child and I."



Southern Peninsula Laundry and Shower (SPLaSh) Report

SPLaSh has had another big year and a variety of significant changes, including increased attendance, staffing changes, new catering arrangements, SPLaSh becoming mobile, new donors, changes of location, and more!

As reported widely in the media and via our organisation, the housing crisis has had an enormous impact on the Southern Peninsula. Part of the fallout of the crisis is an increase in homelessness and especially in numbers of rough sleepers, particularly along the foreshore. The Peninsula has gone from sixth highest area for homelessness in Victoria to fourth highest, and this is reflected in the numbers we are seeing at SPLaSh.

Attendance at the program has risen steadily across the year so by July this year we had regular attendances of over 30 people per session.

This places extra pressure on all the program resources, but particularly on staff and volunteers, and adds a range of complexities in ensuring program participants get the attention and support they need.

To meet increased attendance, we have increased our volunteer numbers, with wonderful new people joining the team who have quickly built trust and connection with clients.

During winter 2022 and again this winter, SPLaSh was able to relocate to the Section 11 shower and laundry block in the Rosebud Foreshore campground. This is a great facility, providing separate men's and women's showers, an expanded laundry and a lot less flooding! We are very grateful for the Shire's support to do this as they have covered costs of use and cleaning during this period. It has been very useful with the increased numbers at the program as there is much greater showering capacity.

SPLaSh returns to the normal facility in September when the summer public camping period begins, which usually means much more cramped conditions and limited laundry and shower options. However, a new and very wonderful addition to

SPLaSh is the brand-new Laundry and Shower van, funded by local Lions Clubs of Flinders, McCrae, Rye & Lions International. This is a first for the Mornington Peninsula and has been very well received by SPLaSh clients. There has been great appreciation for how new, clean and private the van is, particularly as it provides safe and completely private showering with individually lockable doors. The extra washing machine and dryer are a huge asset, assisting enormously with increased laundry needs. Mornington Mazda have also donated the use of a near new Mazda Ute with the power to tow the van. It has been a game changer.

With Covid restrictions fully lifted SPLaSh has slowly begun to return to normal (pre-Covid) operations. This has included the very popular resumption of hot drinks and the opportunity to stay at the program for a chat and social connection. We are providing sandwiches and sometimes sweet extras made by the Seawinds Community Hub volunteers with ingredients purchased by SPCS, and a range of other food items packed by SPCS volunteers.

We had some very sad losses during the year. In July last year, we were all deeply saddened with the passing of our much loved and respected volunteer Pam. She is still greatly missed by all. We were also saddened by the loss of a regular SPLaSh client; a memorial was held to pay respects and to say farewells, which was a beautiful occasion. It was also terribly sad to say farewell to Cynthia who ran the SPLaSh program until she made the tough decision to resign in November due to health reasons. She is missed by everyone.

An important part of SPLaSh is the visiting services, which provide key connections for rough sleepers who are often completely disengaged from society and from services they may need.

Kara, SPCS Assertive Outreach Worker and Bill, Bolton Clarke Outreach Nurse, are both huge supports to SPLaSh clients. Other services include Peninsula Community Legal, Wintringham, Peninsula Health's MI Health, Brotherhood of St Laurence NDIS, Taskforce AOD, Salvocare and the Mobile Integrated Health vaccine service.

Support from Peninsula Community Health Dental is also greatly appreciated.

I am extremely fortunate to have the opportunity of running the SPLaSh program entrusted to me as Acting Coordinator after Cynthia's resignation. I am hugely grateful to all the volunteers who currently support SPLaSh. It is hard work in all weather, and you all give so much to SPLaSh and the clients of the program. A special mention to Peter, who has also filled in as Coordinator and done a brilliant job.

There are many generous donors who keep SPLaSh going, without them the program would not exist. We thank Rye Op Shop, Rotary club of Sorrento, Mornington Peninsula Foundation, StreetSmart, Lord Mayors Charitable Fund, Lend Lease Foundation, The Danks Trust, Flinders District Lions Club, Lions Clubs of Dromana, McCrae & Rye, Australian Lions Foundation and Lions Clubs International Foundation, JackandAndy's Op Shop and Mornington Mazda as well as important individuals who donate and assist. We thank you all for your support and your faith in the program.

Lou Broadby - SPLaSh Program Coordinator



SOUTHERN PENINSULA LAUNDRY and SHOWER

MAJOR SUPPORTER RYE OP SHOP

"I can't thank everyone at SPLaSh enough. You have gone above and beyond and helped me through bad times. You aren't thanked enough. It's the little things that make a huge difference."

"You are bringing the homeless together, so they can talk with each other. You have a true community spirit."

"A service that is few and far between. Bringing smiles to people who don't usually smile."



FY 2022-2023	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	YTD Total	Value @ \$3	
Showers	30	42	27	25	23	18	23	30	42	23	45	35	363		
Laundry	13	14	10	13	9	5	7	18	24	24	55	30	222		
New Users	15	28	26	16	17	16	9	26	29	15	24	12	233		
Total Number of food items used	3,326	4,378	3,774	3,012	3,470	3,859	2,478	3,365	4,561	3,194	4,242	3,394	43,053	\$129,159	
Total Number of Material Aid used	288	622	228	160	103	300	84	144	139	135	137	74	2,414	\$ 7,242	
Specific items used	100	100	100	100	100	100	100	100	100	100	100	100	1,200	1,200	

Attendees	Session 1	Session 2	Session 3	Session 4	Session 5	Session 6	Session 7	Session 8	Session 9	Total Presentations per month	Unique attendances
July		15	16	14	22	23	24	19	27	176	62
August	30	26	31	30	20	20	25	24	16	222	80
Sept	24	27	21	19	18	24	x	27	26	186	71
Oct	26	25	22	7	25	19	22	16	x	162	65
Nov	19	23	28	21	19	19	15	24	x	168	71
Dec	23	22	25	28	24	27	14	x	x	163	71
Jan	X	x	15	9	20	17	17	x	18	96	45
Feb	14	15	22	27	21	21	20	27	X	167	65
March	24	28	33	x	28	35	31	31	23	233	87
April	29	19	x	23	24	27	17	25	X	164	69
May	21	26	26	25	29	24	17	12	32	212	82
June	22	27	18	x	17	24	19	22	35	184	74
										2,133	Total Cost
										Unique Year	322

LEGEND:

 = Highest presentations for the month

 = Lowest presentations for the month

Southern Peninsula Homeless Connections Report

The Homeless connections program has been operating since November 2020 and has supported 327 clients, the majority of whom were rough sleepers.

The role of the program is to link rough sleepers back into the community and connect them with support services. The majority of our clients have a mistrust of services, and it can take a long time to gain their trust, at times it can take years.

Together with Bill from Bolton Clarke we visit camps along the coastline from Safety Beach to Point Nepean and all parks, shop entrances, spare blocks and many other places people who are homeless stay on the Southern Peninsula.

For this program to be effective strong working relationships have been formed with Mornington Peninsula Shire, Rosebud Police, and other support services.

The majority of clients present at our office or at SPLaSh and are referred to the program by our Emergency Relief team. Others are referred through the Shire after being reported by the public. The Shire's Safety Officers and Mark from the Camp office also liaise with Bill and myself before acting on removal of clients from an area.

The program works on a housing first model and is driven completely by the needs of the client, rather than being driven by what the funding dictates.

Because of this it allows us to really support the client at the stage they are at, with no expectations on which way they direct the support. Of course, we have boundaries and limitations, but they are very broad. This flexibility makes the program extremely effective in terms of client support.

This year has been extremely challenging as rental prices rise and alternative options such as rooming houses are full most of the time. The complexity of issues among clients accessing the program has increased as well as the numbers.

This year the program supported 120 new clients and 50 clients from the previous year still requiring

support, making it a total of 170 supported throughout the past year. These clients are referred onto appropriate services and/or Housing applications are completed.

Of the new clients this year - 31 were women, 21 aged 25-55 and 10 over 55. Out of the 87 men in the program, three were under 25, 64 aged 25-55 and 20 aged over 55. Out of this group there were four couples and one family, the remainder were single. 117 of the 120 clients were sleeping rough when they entered the program.

Outcomes over the past year reflect the housing climate with 17 placed in rooming houses, two into caravan parks, seven in public housing and the remainder still working on outcomes or waiting for public housing.

This year we were lucky enough to be funded \$14,000 to be used directly to support our clients. The vast majority of these funds, \$10,816, went towards housing costs, the remainder was used to support clients with medical and health, transport, clothing and food costs.

A small amount of money carefully directed can have an enormous positive impact on a person's wellbeing; with these funds, lives are changed and improved.

The Ranch Motel has continued to be a life changing and integral part of the homelessness sector on the Peninsula. Rooms are full at all times with a waiting list of around 6-8 clients. 129 clients have passed through its doors since it began operating as a crisis facility in March 2021.

The past year has seen a 60% rate of clients finding housing options compared to 70% the previous year. This can be associated with the rising cost of rents. When the Ranch closes in the next few months it will leave many more people homeless, sleeping rough and in their cars without the ability to link effectively into services.

Moving forward the program will continue to change and adapt to meet the needs of those

experiencing homelessness on the Mornington Peninsula. As the availability of cheaper housing plummets and the stock of public housing fails to meet demand, the problem of homelessness on our streets will increase and the demand on services will continue to rise. The needs of our clients are becoming increasingly complex due to the compounding trauma they are experiencing on the streets. This program will continue to advocate for these clients.

I would like to thank all the staff and volunteers at SPCS who work so well as a team and make this important work possible. We are also very grateful

to the following donors, without whom we could not provide this life-changing support: Mornington Peninsula Foundation, Payton Foundation and Despi O'Connor. Thank you all so much.

Kara Van Der Heyde

*"You are an inspiration!
I really do love you for
protection against anyone
or myself. Thank you.
You are amazing.
Everyone should be aware
of this. God's blessings xo"*

*"Kara, I just wanted to
thank you for looking out for me.
I am going to check out Queens Rd
next week and start an independent
life thanks to you. Thank you so
much, you are truly wonderful and
I hope God blesses you with
all you need. Take care."*







Program Coordination Report

Emergency Relief & Crisis Support

This financial year in ER and crisis support was hugely affected by the lack of affordable housing and the enormous pressures this placed on clients. The factors behind this were complex: the mass move out of the city during Covid, the enormous increase in house prices and then upward pressure of interest rates, the reduced availability of permanent rentals as so many homes were placed on the short-term holiday rental market by new owners. In the insights we provide to DSS every two months our workers often wrote under both 'Current gaps' and 'Emerging issues' the words - housing, housing, HOUSING.

Toward the end of this financial year, we started to see a shift. Slowly more houses are coming back on to the permanent rental market. They are still not affordable, for singles in particular, but at least they are there. Most of the clients who are in private rental are paying an enormous amount of their income towards rent. When seen on paper it is hard to understand how anyone can manage.

The people we support are resilient and resourceful. They get by on the tiniest of budgets and with a huge amount of stress. The reality is they couldn't manage week to week without services like SPCS. The food and material aid we provide plugs the gaps in the weekly budget and then where necessary our case workers look at the bigger issues, working alongside clients to reduce costs and make things more sustainable long-term. The number one goal is to keep people in housing so they don't spiral into homelessness and then face the enormous challenges that brings. Once you are homeless it's incredibly hard to get housed again.

On a positive note, we were able to support clients with Education Assistance to a higher degree than ever before, thanks to Payton Foundation for providing extra funding for education costs. We helped many students attend camps, purchase new books and uniform and participate more equally in their educational environments. It has also been wonderful to support so many clients with applying for the Power Saving Bonus.

No Interest Loan Scheme (NILS)

The 2022/23 year was a great success for the NILS program at SPCS. Barb and Marianne, our wonderful NILS team, have met and surpassed targets for the year. They have worked incredibly hard supporting more clients than ever with NILS loan applications. The NILS head office has backed us up with easy ordering of brochures and posters, which has enabled promotion of the program. With the growth of insidious By Now Pay Later schemes such as Afterpay, which take advantage of loopholes in laws around credit, it is more important than ever that those on low incomes have a safe alternative.

Thankfully, NILS head office recognised the wider needs out there for support through their loans and expanded the program to include rent in advance and bond, in cases where applicants were not eligible through government programs. We are seeing many loans also for car repairs as people have nothing left in their budget to cover this vital need. The value of loans increased as did the repayment period so this has made many more things accessible for those seeking a NILS loan.

Tax Help

2022 was the first time Tax Help ran at the centre since Covid restrictions started. It was fantastic to get back to face to face tax support for those clients who rely on the Tax Help program to submit a return. Many people in our community are greatly challenged by the technology or literacy skills required to complete returns in this digital age, many do not own a computer and struggle to manage online form filling, and the complicated language and structure of tax returns in MyGov can be simply overwhelming.

In 2022, we had a last minute panic when the volunteer who was going to run Tax Help had to pull out. Luckily Jason, the Frankston Tax Help volunteer, offered to step in and very efficiently saved the day. This year, Christine, a local accountant, has taken up the mantle. We thank both Jason and Christine for supporting our clients through the Tax Help program.

Needle and Syringe Program

The Needle Syringe Program continues to service the community with clean needles and thanks to the fabulous work of our volunteer Julie, who organises all the ordering, logistics and reporting for this program, and Maree, who provides back up for Julie. After some disasters last year with bin pickups things have been much smoother as we now have a secondary bin for emergency situations. Many of the staff and volunteers have undertaken Naloxone training in anticipation of providing Naloxone nasal spray through the centre, although we are still waiting on further advice regarding this program.

Energy Mentor Program

The Energy Mentor program operated for much of the financial year, with Sandra and Ken taking on the role and assisting with Power Saving Bonuses (PSB) and other supports. In March, the Victorian state government launched a new PSB and a dedicated portal and funding for agencies to assist people to claim the PSB. This resulted in

SPCS training all volunteers to assist clients with applications for the PSB and meant we were able to do a large volume of applications, and also meant the Energy Mentor program took a back seat. We are looking at starting the program again shortly.

Student placements

As our reduced capacity to mentor student placements continued this year, we still have lower numbers of students on placement than pre-Covid levels and may continue to for some time. We have still managed to take on Social Work students this year, which has been wonderful, as well as some Diploma level students who were able to commit to volunteering at the centre. These students all provide a great academic lens on our work and help to strengthen the very high quality of support we provide to clients. Many students stay on in a long-term capacity volunteering, which is greatly appreciated.



Major Program Partners 2022-23

There are literally hundreds of people whose support makes it possible to do what we do. However, there are a group of major supporters (who gave \$15,000 or more) who have a core role in making sure each program is able to operate. We would like to acknowledge their support. There is one foundation in this group who wishes to remain anonymous.

Community Bank Southern Peninsula - Bendigo Bank

The Community Bank has been the main funder of our Fresh Food programs (Stream1 and Stream2) for a number of years. In addition, staff and board members have made donations and the branches have run food drives collecting food donations in the branches.

Community Information Support Victoria (CISVic)

We are a member of CISVic, and they provide support through advocacy, training and resources that guide our service practice. They also administer a consortium that provides our Emergency Relief funding from the Australian Government. This funding provides the base for Emergency Relief programs and for our Low Income Support Service.

Flinders District Lions, the Australian Lions Foundation, Lions Clubs International Foundation & the Lions Clubs of McCrae, Dromana & Rye

During the year, the Lions movement, led by Flinders, sourced and funded a specialist mobile Shower & Laundry Van for our SPLaSh program.

Mornington Peninsula Foundation (MPF)

MPF provided core funding for three of our programs for a number of years, that support has been longer than they would normally do. Many individual donors channel their philanthropic giving through MPF. As MPF transitions to supporting their other work, they have worked to help us put in place other supporters ensuring the continuation of programs.

Mornington Peninsula Shire (MPS)

MPS provides the core funding for our central operations as well as the use of our main centre building and part use of an amenities block for our SPLaSh program. In addition, both staff and councillors support us above and beyond their regular duties.

Payton Foundation

Over the last year, the Payton Foundation and their donors have supported our Education Assistance program, Family Support Service and SP Homeless Connections program.

RM Ansett Trust – Equity Trustees

Ansett has been a significant donor to our Emergency Relief program since the start of the pandemic, it has been vital during a time of great demand.

Rotary Club of Sorrento

Last year, Sorrento Rotary ran their inaugural Point Nepean Heritage Motor Show. It was a great success helping to spread the message about homelessness on the Peninsula and using the proceeds to become the second largest supporter of our SPLaSh program.

Southern Peninsula Community Fund - Rye Opportunity Shop (SPCF)

SPCF are our longest running philanthropic supporter having provided important support since 1984. Recently they have made significant contributions to our Emergency Relief programs and are the Major Supporter for SPLaSh.

Southern Peninsula Food for All (FFA)

FFA has provided us with non-perishable foodstuffs for many years at a significant discount. Over this last year they provided more than \$90,000 of food for less than \$50,000.

The Ross Trust

The Trust has also supported us over many years. They were one of the first to support us at the start of the pandemic and their recent support has funded deficits on our four case management programs (LISS, FSS, SPLaSh & SPHC).



Acknowledgements

The Board of Management, Staff and Volunteers would like to thank the following organisations, businesses, families and individuals for their generous cash and in-kind support during the financial year.

Thank you

6A Foundation
Adrian & Maureen Ries
Advantage Medical Rosebud
Aida Myer
Al Owens
Alison Erskine
Alison Phillips
All Saints Anglican Church Op Shop
Alternative Health Clinic
AM & EM Family Trust
Amanda Clarke
Amber McManus
Amcal Pharmacy Dromana
Amina
Amy Wilkinson
Andrea Morgan
Andrea Murray
Andrew Bonnell
Angel Op Shop
Angela Wall
Anglicare Victoria
Ania Nowakowska
Ann & Peter Renkin
Anne Baker
Anne Van Veen
Anne Way
Anne Whelan
Annette Jellie
Anonymous Donors
Ants Donuts
Australian Lions Foundation
Australian Unity
Balnarring Primary School
Barbara Smith
Barbara-Anne Cass
Beck Family Foundation
Belinda Jordan
Belinda Rodman
Bettyanne Foster
Bianca Reed
Blairgowrie Senior Citizens Club
Bolton Clarke
Boneo Lions Club
Boneo Park Equestrian Centre
Brad McSwain
Bradley Whittle
Brenda Osbourne
Brenda Price
Bronwyn Thomas
Brotherhood of St Laurence
Bunjilwarra
Bunnings Rosebud
Carmel Huggard
Carol Sheridan
Catherine Kaylor
Cathy Montagna
Centrelink Staff Rosebud
Chantelle Malone
Charmaine
Cheryl Ciantar
Chris Barnes
Chris Tonks
Christine Jocic
CISVic
Clare O'Toole
Colleen Mackay
Community Bank Southern Peninsula
(Bendigo Bank)
Connie & Craig Kimberley
Crafty Tarts
Craig
Craig Aarons
Craig Brumley
Curves Rosebud
CWA Rosebud
CWA Rosebud East
D Peters
Danielle Debernardi
Dave Clark
David Ball
David Barke Appliances
David Chambers
David Gibb
David Nicholls
David Pallant
David Payne
Dawn Clavin
Deb Clayton
Deb Coffey
Deidre Holicka
Denise Buchanan
Department of Fairness, Families & Housing
Department of Justice (Rosebud Community
Garden)
Diane Ashcroft

Dinny Haynes
Direct Chemist Outlet
Discount Cable Ties Australia Pty Ltd
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Donna Sexton
Dromana Community House
Dromana Pre School
Dromana Primary School
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Gerard & Paula Wiebrecht
Gill Steed
GIVIT
Good 360
Grace Fanning
Habitat 4 Humanity
Heather Beling
Heather Iapozzuto
Heather Smith
Helen & Phill Sherlock
Helen Couch
Helen Lake
Helen Wilson
Hotshots - Rosebud Country Club
Howard Gault
Ian Crossley
IGA Dromana
Ingrid Beilharz
Jac Rossiter-Nuttall
Jack Brockhoff Foundation
Jack Ruffin
Jackanandy's Op Shop
Jackie James
James Carroll (Carroll Accounting)
Jan

Jane Cornelius
Jane Crittenden
Jane Platford
Jane Slattery
Janie Perrott
Jannet Best
Jasmine Taylor
Jeanette Kirk
Jeannie Hill
Jenny Mairs
Jeremy Gardiner
Jill Aitken
Jill Fearon
Joanne Carocci
Joe Lenzo
John Iles
John Knowles & Robyn Allen
John MacWilliams
John Malone
Jonathan Benney
Jordie Fitzgerald
Josephine Wycisk
Josh Berry
Josie Kairouz
Judith Cupido
Julie
Julie Crea
Julie McKie
Julie Torrance
Karen Hanley
Karen Peters
Karen Stephan
Karen Vallance
Kate Cameron
Kate Cronin
Kath Cameron
Kathy Callaway
Kathy Hill
Kay Champion
Kera Zaltsberg
Kerry Osborne
Kerry Tapply
Kieran O'Connell
Kim Hyman
Kim Wilson
KRISS
Kylie Henry
La Casa Nostra Deli
Ladies of The Dunes Golf Club
Lauren Stewart
Lee Toomey
Lee White
Leg-Up Foundation
Leone Davy
Lily Setnik
Lina Morello

Linda Ball
Linda Olsen
Lions Club of Dromana
Lions Club of McCrae
Lions Club of Rye
Lions Clubs International Foundation
Lisa Bouten
Liz Seward
Lord Mayor's Charitable Foundation
Lorraine Marshall
Lou Broadby
Lucy Catalani
Lyn Adams
Lyn Lewis
Lynda Gilbert
Lynette Brill
Lynette Earles
Lynette O'Connell
M & M's
M Nancarrow
Maggie Gault
Magistrates' Court of Victoria
Margaret and Zac
Margaret Davis
Margaret Kealy
Margaret Schoonbeek
Marie Davey
Marilla Gorman
Marilyn Cunnington
Marilyn Merrifield
Marion van Rooden
Marjorie Beard
Mark Bolton
Martin Coffey
Martin McKinnon
McLardy McShane Peninsula Pty Ltd
Megan Cole
Meike Suggars
Mel & Don Marsh
Michael Xeri
Michelle Wills
Minapre Clements
Mindful Fitness
Miranda Gillespie
Monica
Mornington Peninsula Foundation
Mornington Peninsula Shire
Mums Supporting Families In Need
Natalie Laylor
Natalie Raye
Natasha Bramich
Nicola Reardon
Nik Pellow
Nuala Tobin

Nurses Chemo Unit Rosebud
Office Choice Rosebud
Oz Harvest
Pam Brough
Pam Farrington
Pam McClaren
Pamela Cornish
Pamela Silvester
Pat Diggerson
Pat Dodge
Patricia Allen
Paul Palmer
Paula Wiebrecht
Pauline Brocket
Payton Foundation
Penelope Keys
Peninsula Business Network
Peninsula Hot Springs
Penny & Tim Joyce
Penny Liddiard
Peter Kitchen
Peter Mountain
Pets of the Homeless
Phyllis Lloyd
Portsea Golf Club
Portsea Golf Club Womens Group
Primary Health Care Network
Rachel Schlipalius
RACV Cape Schanck Resort
RACV Foundation
Ray & Ruth Tilley
Red Hill District Lions
Red Hill Muesli
Red Hill Op Shop
Reima Pryor
Revamped Jewellery
Rhonda Arrowsmith
Ritchies Supermarket
Rob Lloyd
Rob Pagey
Rob Williams
Robert Fero
Robyn Kellett
Robyn Mackenzie
Roger Fisher
Ron Bundy
Rosebud Boomerang Bags
Rosebud Lions Op Shop
Rosebud Respiratory Clinic
Rosebud Rockers Inc
Rosebud RSL Sub Branch Inc
Rosebud RSL Sub Branch Women's Auxiliary
Ross Daniels
Rotary Club of Dromana

Rotary Club of Sorrento
Rotary Club Rosebud-Rye
Rotary Warehouse
RT Edgar Rye - Staff
Russell Jones
Rye Beach Op Shop
Rye Community House
Rye Op Shop (Southern Peninsula Community Fund)
Sally Cleary
Sally Crittenden
Sally Ellison
Sally Keogh
Salvation Army Homelessness Services
Sandra Mitchell
Sarah Jones
Sarah Miller-Scott
Sarah Race
Sascha French
Sean Farley
Seawinds Community Hub
SecondBite
Sentinel Foundation Pty Ltd
Shannon Cotter
Share The Dignity
Sharon Hillman
Sharon Vis
Shauna Black
Sheryl Foo
Shona Calvert
Smokehouse Pizza Kitchen
Somers School Camp
Sonia Hartley
Soozie Corvi
Sorrento Boomerang Bags
Sorrento Community Centre
Sorrento Primary School
Sorrento/Portsea RSL
Southern Mornington Peninsula Uniting Church
Southern Mornington Peninsula Uniting Church Op Shop
Southern Women's Action Network (SWAN)
SPIBBA Inc
SPukes
St Mark's Op Shop
St Vincent de Paul Conferences of Rosebud, Rye & Dromana
Stephanie Johnston
Steve Martin
StreetSmart Australia
Sue Aspinall (M & Ms)
Sue Farrelly
Sue Lyon
Sunday Lemonade
Susan Bennett
Susan Edgar

Susan Hillman Stolz
Susie Lane
Susie Parkes
Suzie Skelton
Sweat Shop Girls
Tahnee Bell
Terry White Chemist Rosebud
Tess Clark
Tessa Griffiths
Thalia Collard
The Anglican Parish of All Saints Rosebud with St Katherines McCrae
The Compassionate Friends
The Danks Trust
The Queen's Fund
The Ross Trust
The Southern Peninsula Food For All Inc.
The View Club
The Walter and Eliza Hall Trust
Tiina Price
Tim Shaw
Time Steppers
Tom McIntosh MP
Toni Kaye Foundation
Tony Condon
Tony Vrban
Tracey & Jeremy Maxwell
Tracey Capper
Tracey Mendoza
Tracey Ryan
Tracy Moore
Tracy Wynde
Trish Woodhead
Trudi Anscombe
Trudi Wooley
Val Bates
Vanessa Hall
Vanessa Smedley
Vic Roads
Victorian Government
Vinnie's Kitchen
Vivienne Maughan
Wayne Jovic
Wednesday Walkers
Welma Norris
Wendy & Tony Dugan
Wendy Killeen
Winsome Kirk
Wintringham
Woolworths Rye
Yolanda Shepard
Zoe Karkas
Zonta Club



Southern Peninsula
Community Support & Information
Centre Inc.
Phone 5986 1105
878 POINT NEPEAN ROAD



WE PROVIDE
Assessment & Referral
Habit Assistance (Application)
Budget Counselling
Lifestyle Information
Crisis Support Counselling
Emergency Relief
Family Counselling
Health Care Advice
Financial Counselling
Legal Counselling

Local 94
NAP
Relationship Counselling
Support in Terms of Reference
Other Help





Treasurer's Report Financial Year Ending 30th June 2023

The Auditors have provided their Management Letter, which reports our net profit for the year of \$81,788 and confirms the solvency of SPSC. There were no matters to be addressed as result of the Audit.

Notes to the Financial Statements:

1. Cost of Sales Expense

Cost of sales increased by 21.5% in FY23 (\$33,482) primarily in food categories and school's costs. All increases in these categories were funded through additional DSS funds or donations.

2. Expense - Consulting and Accounting

This expense type saw a large increase in FY23 and covers the cost of design and production of the annual report and newsletters.

Under agreement with the provider for FY22, this expense type was covered by pro bono services. This agreement expired in FY23 and therefore we recorded the expense for the provision of this service.

3. Expense - Personal/Carer's Leave

As at 30 June 2021, SPSC recorded a Personal/Carer's Leave accrual balance of \$41,156.75, which represents the total entitlement to personal or carer's leave. This accrual has not been recognised on the balance sheet, however is representative of an employee entitlement.

From 1 July 2021, a provision for the full amount was recognised in the balance sheet of the organisation in accordance with AASB 1060 and reflected in the profit and loss statement upon initial recognition and via monthly accrual.

4. Current Assets - Trade & Other Receivables

As at 30 June 2022, SPSC recognised a deposit of \$10,000. The nature of this asset is for a deposit on a Splash program Shower and Laundry Van, being carried out in conjunction with Flinders Lions Club. The deposit was paid in advance of funding being received to ensure delivery of the Van in the required timeframe.

These funds were sourced from the organisations Foundation Funds and were reimbursed upon receipt of fundraising for the project during FY23.

5. Non-Current Assets – Fixed Assets

The increase in Fixed Assets during FY23 represents a joint project with the Flinders Lions Club for the fundraising and purchase of a Splash program Shower and Laundry Van.

The project was successful and the van represents a significant addition to the centre's sustainable service provision.

6. Current Liabilities - Provisions

Provisions of \$101,715 includes the Personal Leave/Carer's outstanding provision and consisted of a current portion and non-current portion.

The current portion for FY23 was estimated to be \$18,000 and \$16,527 was moved to a non-current provision in the accounts of the Centre. The current portion is reflective of the assumed experience for FY23 based on the past 2 years average personal leave.

Consistent with accounting standards, the audited financial statements recognises the total amount in current provisions.

On a monthly basis the accrual has been processed to the Current Liability and represents the movement in the total balance, as at 30 June 2023 of \$61,185. It should be noted that this liability is paid out as used and is not payable to an employee upon leaving the organisation.

7. Funding In Advance

The Balance Sheet of the Organisation recognised a liability for Funding In Advance (FIA), which is cash received in via grants and donations in advance of it's use. The funding is dedicated by program with the amounts remaining in FIA as follows as at 30 June 2023.

The program amounts are reflective of the cash provided during FY23 to fund programs into FY24.

Program	Balance as at 30th June 2023
Central Operations	\$24,479
Emergency Relief	\$67,043
Emergency Relief Brokerage	\$19,010
Fresh Food	\$23,345
Family Support Services (FSS)	\$24,654
FSS Brokerage	\$8,186
Homeless Connections	\$49,137
Low Income Support Services (LISS)	\$30,579
Pantry	\$8,750
Shower and Laundry Program (Splash)	\$75,591
Splash Van	\$19,000
Total	\$349,776



Samantha Wilson
Treasurer, SPSC



Compilation Report

Southern Peninsula Community Support Inc. For the year ended 30 June 2023

Compilation report to Southern Peninsula Community Support Inc..

We have compiled the accompanying special purpose financial statements of Southern Peninsula Community Support Inc., which comprise the asset and liabilities statement as at 30 June 2023, income and expenditure statement, the statement of cash flows, a summary of significant accounting policies and other explanatory notes. The specific purpose for which the special purpose financial statements have been prepared is set out in Note 1.

The Responsibility of the Board of Management

The Board of Management of Southern Peninsula Community Support Inc. are solely responsible for the information contained in the special purpose financial statements, the reliability, accuracy and completeness of the information and for the determination that the basis of accounting used is appropriate to meet their needs and for the purpose that financial statements were prepared.

Our Responsibility

On the basis of information provided by the Board of Management we have compiled the accompanying special purpose financial statements in accordance with the basis of accounting as described in Note 1 to the financial statements and APES 315 *Compilation of Financial Information*.

We have applied our expertise in accounting and financial reporting to compile these financial statements in accordance with the basis of accounting described in Note 1 to the financial statements. We have complied with the relevant ethical requirements of APES 110 *Code of Ethics for Professional Accountants*.

Assurance Disclaimer

The special purpose financial statements were compiled exclusively for the benefit of the committee who are responsible for the reliability, accuracy and completeness of the information used to compile them. We do not accept responsibility for the contents of the special purpose financial statements.

Independence

We are independent of Southern Peninsula Community Support Inc. because *we are an external and unaffiliated third party to Southern Peninsula Community Support Inc.*



Flametree Advisory Pty Ltd

Anthony Terlich

Dated: 20/06/2023

Board of Management Declaration

Southern Peninsula Community Support Inc. For the year ended 30 June 2023

Board of Management's Report

The Board of Management have determined that the organisation is not a reporting entity and that this Special Purpose Financial Report should be prepared in accordance with the accounting policies outlined in Note 1 to the Financial Statements.

The board of Management of the Southern Peninsula Community Support & Information Centre declare that:

1. The Financial Statements and notes, as set out herein present fairly the organisation's financial position as at 30 June 2023 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the Financial Statements;
2. In the Board of Management's opinion there are reasonable grounds to believe that the organisation will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Management.

Principal Activities

To support local community members of the Southern Peninsula with emergency relief and crisis support, advice, referral to services, food and material aid.

Significant Changes

No significant financial changes have occurred or been found during the audit.


Operating Result

The surplus for the financial year amounted to \$81,787.73, as per the attached reports.

Going Concern

This financial report has been prepared on a going concern basis which contemplates continuity of normal business activities and the realisation of assets and settlement of liabilities in the ordinary course of business. The ability of the association to continue to operate as a going concern is dependent upon the ability of the association to generate sufficient cashflows from operations to meet its liabilities. The members of the association believe that the going concern assumption is appropriate.

Signed in accordance with a resolution of the Members of the Committee on:

DocuSigned by:

780B85FBDASDMFD...
Belinda Rodman (President)

DocuSigned by:

FD7865DA87C7438
Samantha Wilson (Treasurer)

Date 9/20/2023

Date 9/20/2023

Income and Expenditure Statement

Southern Peninsula Community Support Inc.

For the year ended 30 June 2023

	2023	2022
Income		
Colocator Licence Fees	55,168	3,364
Donations Non-Government	669,327	441,414
Government Funding	404,505	564,007
Interest Income	8,864	1,474
Other Revenue	500	127
Total Income	1,138,364	1,010,386
Cost of Sales		
ER - Food	52,091	48,933
ER - Food Packaging	507	634
ER - Food Vouchers	47,995	27,982
ER - Housing Expenses	32,913	32,308
ER - Legal & Consulting	1,311	56
ER - Medical & Dental Expenses	4,948	7,563
ER - Other Expenses	7,405	4,878
ER - Pharmacy	4,243	4,705
ER - Schools Costs	19,044	11,377
ER - Telecommunications	8,229	10,889
ER - Travel	7,164	5,389
ER - Veterinary & Pet Expenses	3,080	736
Total Cost of Sales	188,932	155,450
Gross Surplus	949,433	854,936
Expenditure		
Advertising	295	-
Audit Fees	1,600	3,000
Bank Fees	1,579	1,555
Cleaning	3,376	819
Consulting & Accounting	15,181	1,818
Depreciation	12,791	10,396
Enquiry Services	320	291
Freight & Courier	63	78
General Expenses	2,734	3,207
Insurance - Business	2,984	2,462
Insurance - Motor Vehicle	1,695	971
Insurance - Workcover	13,203	16,538
IT	3,769	493
Legal expenses	35	-
Light, Power, Heating	10,125	8,698
Meals & Entertainment	24	350
Motor Vehicles	346	1,177

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

Income and Expenditure Statement

	2023	2022
Office Expenses	871	1,610
Off-site Meetings	2,460	2,243
Other Expense	754	67
Personal/Carers Leave	-	41,157
Portable Long Service Leave	10,676	12,969
Postage & Delivery	1,078	329
Printing & Stationery	9,449	6,819
Project Expenses	4,513	2,928
Provisional Personal Leave Expense	9,986	9,975
Provisional Wages Expense	(5,779)	(11,543)
Rent	216	937
Repairs and Maintenance	2,433	439
Security	473	468
Staff Amenities	5,242	2,967
Staff General & Medical Expenses	4,699	2,011
Staff Training	4,107	5,301
Subscriptions	7,496	4,662
Superannuation	69,457	64,604
Telephone & Internet	4,586	4,202
Travel and Accommodation	468	-
Wages and Salaries	664,341	650,099
Total Expenditure	867,645	854,097
Current Year Surplus/ (Deficit) Before Income Tax Adjustments	81,788	840
Current Year Surplus/(Deficit) Before Income Tax	81,788	840
Net Current Year Surplus After Income Tax	81,788	840

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

Assets and Liabilities Statement

Southern Peninsula Community Support Inc.

As at 30 June 2023

	NOTES	30 JUN 2023	30 JUN 2022
Assets			
Current Assets			
Bank	2	494,940	336,599
GST Receivable		1	-
Trade and Other Receivables	3	47,295	85,173
Total Current Assets		542,236	421,772
Non-Current Assets			
Fixed Assets	4	111,679	61,894
Total Non-Current Assets		111,679	61,894
Total Assets		653,914	483,666
Liabilities			
Current Liabilities			
GST Payable		-	832
Provisions	5	101,715	98,325
Trade and Other Payables	6	375,033	289,947
Total Current Liabilities		476,748	389,104
Non-Current Liabilities			
Provisions	5	23,711	22,894
Total Non-Current Liabilities		23,711	22,894
Total Liabilities		500,459	411,998
Net Assets		153,456	71,668
Equity			
Retained Surplus		153,456	71,668
Total Equity		153,456	71,668

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached compilation report.

Notes to the Financial Statements

Southern Peninsula Community Support Inc.

For the year ended 30 June 2023

1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act Victoria. The committee has determined that the association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Property, Plant and Equipment (PPE)

Leasehold improvements and office equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Impairment of Assets

At the end of each reporting period, the committee reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

Cash on Hand

Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

These notes should be read in conjunction with the attached compilation report.

Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

	2023	2022
2. Bank		
General Account	174,032	124,866
Management Account	316,557	207,694
Petty Cash	227	227
Statement Account	4,123	3,812
Total Bank	494,940	336,599

These notes should be read in conjunction with the attached compilation report.

	2023	2022
3. Trade and Other Receivables		
Trade Receivables		
Accounts Receivable	36,507	66,963
Total Trade Receivables	36,507	66,963
Other Receivables		
Deposits	-	10,000
Pre-Paid Expense	10,438	8,210
Pre-Paid Workcover Expense	349	-
Total Other Receivables	10,788	18,210
Total Trade and Other Receivables	47,295	85,173
	2023	2022
4. Fixed Assets		
Computer Equipment at cost		
Computer Equipment	16,396	13,399
Less Accumulated Depreciation on Computer Equipment	(8,710)	(6,214)
Total Computer Equipment at cost	7,686	7,185
Office Equipment at cost		
Office Equipment	29,793	29,177
Less Accumulated Depreciation on Office Equipment	(18,681)	(15,431)
Total Office Equipment at cost	11,111	13,746
Pantry Equipment at cost		
Pantry Equipment	45,881	45,881
Less Accumulated Depreciation on Pantry Equipment	(9,446)	(4,917)
Total Pantry Equipment at cost	36,435	40,964
Plant & Equipment at cost		
Plant and equipment	58,963	-
Less Accumulated Depreciation on Plant and Equipment	(2,516)	-
Total Plant & Equipment at cost	56,446	-
Total Fixed Assets	111,679	61,894
	2023	2022
5. Provisions		
Current Provisions		
Annual Leave Provisions	40,530	45,663
Flexitime Provision	-	1,463
Personal Leave Provisions	27,986	34,527
Personal/Carers Leave Provision	33,199	16,672
Total Current Provisions	101,715	98,325
Non-Current Provisions		

These notes should be read in conjunction with the attached compilation report.

Long Service Leave Provisions	23,711	22,894
Total Non-Current Provisions	23,711	22,894
Total Provisions	125,426	121,219
	2023	2022

6. Trade and Other Payables

Trade Payables		
Accounts Payable	25,257	21,571
Total Trade Payables	25,257	21,571
Other Payables		
Funding In Advance	349,776	265,638
PAYG Withholdings Payable	-	-
Workcover Accrual	-	2,737
Total Other Payables	349,776	268,375
Total Trade and Other Payables	375,033	289,947

These notes should be read in conjunction with the attached compilation report.

Cash Summary

Southern Peninsula Community Support Inc. For the year ended 30 June 2023

	2023	2022
Income		
Colocator Licence Fees	(992)	2,062
Donations Non-Government	53,946	49,891
Funding In Advance	1,189,015	794,285
Government Funding	-	46,318
Interest Income	8,864	1,474
Other Revenue	627	-
Total Income	1,251,461	894,030
Less Expenses		
Advertising	295	-
Annual Leave Provisions	-	849
Audit Fees	1,600	3,000
Bank Fees	1,592	1,539
Cleaning	3,376	819
Consulting & Accounting	13,711	1,818
Deposits	(10,000)	10,000
Enquiry Services	320	291
ER - Food	49,171	44,547
ER - Food Packaging	507	634
ER - Food Vouchers	47,995	27,982
ER - Housing Expenses	32,985	32,237
ER - Legal & Consulting	1,311	56
ER - Medical & Dental Expenses	4,948	7,563
ER - Other Expenses	7,064	4,772
ER - Pharmacy	4,240	4,715
ER - Schools Costs	19,044	11,377
ER - Telecommunications	6,066	8,770
ER - Travel	7,164	5,389
ER - Veterinary & Pet Expenses	3,080	736
Flexitime Provision	-	317
Freight & Courier	63	78
General Expenses	2,734	3,207
Insurance - Business	2,667	-
Insurance - Motor Vehicle	1,217	854
Insurance - Workcover	15,940	13,801
IT	3,769	493
Legal expenses	35	-
Light, Power, Heating	10,125	8,698
Meals & Entertainment	24	350
Motor Vehicle Expenses	346	1,177
Office Expenses	871	2,170

Cash Summary

	2023	2022
Off-site Meetings	2,460	2,243
Other Expense	754	67
PAYG Withholdings Payable	(298)	(130)
Personal Leave Provisions	16,527	(4,985)
Personal/Carers Leave Provision	(16,527)	-
Portable Long Service Leave	10,633	10,553
Postage & Delivery	1,078	329
Pre-Paid Expense	5,348	(5,261)
Pre-Paid Workcover Expense	349	-
Printing & Stationery	9,120	6,819
Project Expenses	4,513	2,928
Provisional Personal Leave Expense	-	4,985
Provisional Wages Expense	-	(1,165)
Rent	216	937
Repairs and Maintenance	2,433	476
Security	473	468
Staff Amenities	5,242	3,121
Staff General & Medical Expenses	4,699	2,056
Staff Training	4,107	7,801
Subscriptions	7,496	4,662
Superannuation	69,457	64,604
Telephone & Internet	4,586	4,202
Travel	468	-
Wages and Salaries	664,341	650,099
Total Expenses	1,029,735	953,047
Surplus (Deficit)	221,726	(59,016)
Plus Other Cash Movements		
Fixed Assets	(62,575)	(47,372)
Total Other Cash Movements	(62,575)	(47,372)
Plus GST Movements		
GST Collected	50,947	54,928
GST Paid	(51,756)	(64,939)
Net GST Movements	(809)	(10,012)
Net Cash Movement	158,341	(116,400)
Summary		
Opening Balance	336,599	452,999
Plus Net Cash Movement	158,341	(116,400)
Cash Balance	494,940	336,599

Movements in Equity

Southern Peninsula Community Support Inc.
For the year ended 30 June 2023

	2023	2022
Equity		
Opening Balance	71,668	70,828
Increases		
Surplus for the Period	81,788	840
Total Increases	81,788	840
Total Equity	153,456	71,668

True and Fair Position

Southern Peninsula Community Support Inc.
For the year ended 30 June 2023

Annual Statements Give True and Fair View of Financial Position and Performance of the Association

We, Belinda Rodman, and Samantha Wilson, being members of the Board of Management of Southern Peninsula Community Support Inc., certify that –

The statements attached to this certificate give a true and fair view of the financial position and performance of Southern Peninsula Community Support Inc. during and at the end of the financial year of the association ending on 30 June 2023.

DocuSigned by:
Signed: *Belinda Rodman*
Dated: 9/29/2023

DocuSigned by:
Signed: *Samantha Wilson*
Dated: 9/29/2023



P . 1300 577 477
F . 03 9705 6000
A . PO Box 181,
Berwick, Victoria, 3806

INDEPENDENT AUDITOR'S REPORT

To the Members of **Southern Peninsula Community Support & Information Centre**.

Scope

We have audited the attached general purpose financial report for Southern Peninsula Community Support & Information Centre (SPCSIC) for the year ended 30th June 2023 comprising of the Profit and Loss Statement and Balance Sheet and notes to the financial statements including a summary of significant accounting policies and the director's entities declaration.

Audit Opinion

In our opinion the financial report Southern Peninsula Community Support & Information Centre has been prepared in accordance with Division 60 for the *Australian Charities and Not-For Profits Commissions Act 2012* including:

- (a) Giving a true and fair view of the registered entities financial position as at 30/6/2023 and of its financial performance for the year 2021 then ended; and
- (b) Complying with Australian Accounting Standard and Division 60 of the *Australian Charities and Not-For Profits Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditors Responsibilities for the Audit of the Financial Report* section of our audit report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Profession and Ethical Standards Board APES110 *Code of Ethical and Professional Accountants* (the Code) that are relevant to my audit or the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

The responsible entities are responsible for other information. The other information comprises of the information included in the registered entities annual report for the year ended 30th June 2023 but does not include the financial report and our auditors report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form or assurance conclusion thereon.



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In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Responsible Entities for the Financial Report

The responsible entities for the registered entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free for material misstatement, whether due to fraud or error.

In preparing the financial report, responsible entities are responsible for assessing the registered entities ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the registered entity or to cease operations, or has no realistic alternative but to do so.

The responsible entities are responsible for overseeing the registered entities financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards we exercise professional judgement and maintain professional scepticism throughout the audit. We also;

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those tasks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.
- Obtain an understanding of the internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the



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purpose of expressing an opinion on the effectiveness or the registered entities internal controls.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosure made by responsible entities.
- Conclude on the appropriateness of the responsible entities use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cause significant doubt on the registered entities ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our audit report to the related disclosures in the financial report, or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on audit evidence obtained up to the date of our audit report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings. Including any significant deficiencies in internal control what we identify during the audit.

FLAMETREE ADVISORY PTY LTD

DocuSigned by:

Anthony Terlich

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ANTHONY TERLICH
B.Bus (Acc/Com Law), CPA
Auditor

Dated: 6th September 2023



