



Southern Peninsula Community Support

Annual Report 2025

**SOUTHERN
PENINSULA
COMMUNITY
SUPPORT**

HELP WHERE IT'S NEEDED

The Life You Can Change

With your help we provide support for vulnerable individuals and families who are experiencing disadvantage within our community.

Demand is growing and we need your help!

You can support our work by volunteering, donating food or material goods, or making a cash donation.

Donate: www.spcsic.org/donate/

Volunteer: 03 5986 1285 or www.spcsic.org/volunteering

Drop-off: 878 Point Nepean Road, Rosebud (9:30am – 3:30pm)

We are truly grateful for all of our volunteers. You are the backbone of Southern Peninsula Community Support. Featured in our front cover photo are (left to right): Lou Broadby, Kera Zaltsberg, Vanessa Smedley and Marianne Te Lindert.



Southern Peninsula Community Support acknowledges Aboriginal and Torres Strait Islander peoples as the First People of Australia and we pay our respects to their elders past and present with whom we share this country.

Southern Peninsula Community Support Inc.
ABN 84 221 715 977

Table of Contents

Vision, Mission & Values	4
Services	6
Financial Year Snapshot	8
President's Report	10
Board of Management	12
Client Testimonials	15
Homelessness on the Southern Peninsula	18
CEO Report	20
Volunteer Support Coordinator Report	24
Emergency Food Relief Report	26
Low Income Support Service Report	28
Family Support Service Report	30
Financial Counselling Report	32
Southern Peninsula Laundry and Shower (SPLaSh) Report	34
Southern Peninsula Homeless Connections Report	38
Program Coordination Report	42
Fundraising Donor Relations Report	44
Major Program Partners 2024-25	46
The backbone of SPCS - our Volunteers	50
Our Volunteers	54
Acknowledgements	56
Treasurer's Report Financial Year Ending 30th June 2025	66
Financials	68

Vision

A strong and equitable community for all.

Mission

To build equality by providing client driven support, information, and advocacy to people on the Southern Peninsula.

Values

Open & Inclusive – we are committed to ensuring that our services are available and accessible to every person.

Respectful – we will be respectful in all of our interactions with others, including clients, staff, volunteers and community stakeholders and partners.

Ethical – we will practice the highest standard of ethical behaviour and be accountable, inclusive and non-judgmental in all of our actions and strategy.

Trustworthy – we will be consistent with our actions, our standards and our communications to maintain an environment of trust.

Innovative – we will be collaborative, reflective, flexible and responsive in our practices now and for the future.



Services

Crisis Support and Emergency Relief

Crisis support volunteers provide information, referral, and practical assistance in the form of material aid. Emergency Relief material aid is available to Southern Peninsula residents on a low income who are experiencing financial hardship, a crisis or emergency event. Emergency Relief may include pantry items, fresh fruit and vegetables, frozen meals, food vouchers, transportation and utilities assistance, medical needs and other financial aid.

Southern Peninsula Fresh Food Program

The Southern Peninsula Fresh Food Program works with food recovery agencies, Oz Harvest, Second Bite and Food for Change, to provide fresh food on the Southern Mornington Peninsula. Our program delivers two services: walk up Fresh Food pickup on a Monday and Fresh Food available Monday to Friday to the community as part of Emergency Relief services.

Low Income Support Service

The Low Income Support Service (LISS) has been operating at SPCS since July 2002. The Service provides an effective means of assisting clients to address issues that are impacting on their day-to-day lives. LISS works within a case management model and is designed to assist people to identify and address those things they are struggling with in day-to-day life.

Family Support Service

The Family Support Service (FSS) has been operating at SPCS since 2017 and is designed to assist families with children to address issues that are impacting on their day-to-day lives. FSS operates 3 days per week within a case management model and allows people an opportunity to address more complex family concerns, where the needs of children and adults are taken into account. The Family Support Worker can help with everything from income and entitlements assessment, household bills, budgeting, advocacy and negotiation, education and school issues, to getting connected to specialist support services, or with a specific identified need.

Southern Peninsula Laundry and Shower Program (SPLaSh)

This service is available to community members who are sleeping rough or experiencing other forms of homelessness. The program offers access to showers and laundry services, meals and NFA food bags. Many other support services also attend SPLaSh, offering a chance for clients to have contact with services that may not otherwise be easily accessible. SPLaSh is a free service and offers practical support in a friendly, welcoming environment.

Southern Peninsula Homeless Connections

This outreach service started in November 2020 in response to the growing number of people impacted by homelessness. Focusing on rough sleepers our worker goes to where people are living, on the foreshore or in their cars, forming connections, building trust and ultimately connecting them back to mainstream housing services and to other case management services.

Financial Counselling

Financial counsellors are qualified professionals who provide information, advice and advocacy to people in financial difficulty, their services are non-judgmental, free, independent and confidential. SPCS has been extremely fortunate to run our own Financial Counselling program with the dedicated work from a highly skilled Financial Counsellor, Tracey Blythe, who has volunteered her time and energy in the role for the last two years.

No Interest Loan Scheme (NILS)

The No Interest Loan Scheme (NILS) provides individuals and families on low incomes with access to safe, fair and affordable credit. Loans are available for essential goods and services such as fridges, washing machines, car repairs and medical procedures. Repayments are set up at an affordable amount over 24 months.

Energy Mentor

The Energy Mentor program at SPCS supports people around utilities bills and energy use, assisting people to ensure they are getting the best rates on their bills, that their concessions are applied and provides information on how to reduce bills by reducing energy usage. The program also

facilitates access to bill relief such as the Power Saving Bonus and Energy Bill Relief, particularly for those living in caravan parks and on other embedded networks.

Tax Help

Volunteer workers are trained by the Australian Taxation Office to assist people to fill in simple tax returns. This service is offered to people on low incomes and is available from mid-July to the end of October each year.

Needle and Syringe Program

The Victorian Needle and Syringe Program (NSP) is a major public health initiative to minimise the spread of blood borne viruses, HIV/AIDS and Hepatitis B and C among injecting drug users and to the wider community. The NSP at SPCS offers education in a friendly environment and engages people who are often very isolated.

Volunteer and Student Placements

SPCS relies on a dedicated team of volunteers to deliver the majority of our services. Our volunteers are people from the local area who have great knowledge and understanding of their community and are willing to contribute their time and skills to support people in our community who are struggling.

Our volunteers provide: reception duties, support to clients in crisis, comprehensive information and referral, completion of forms, Tax Help, Fresh Food program, Pantry Program, SPLaSh, No Interest Loan Scheme, general maintenance and gardening at the centre, administrative and data entry, statistical information collection, practical action, advocacy and negotiation, governance and management and so much more!

SPCS also provides students studying community services, social work and related areas of study the opportunity to get experience via work placements. Throughout the year these students bring great skill and enthusiasm to SPCS.

Colocation

The model of joint service provision between SPCS and colocating services is to provide the wider community with a more comprehensive and efficient service. When onsite the staff of colocating services form part of the team at SPCS. Enabling colocating services to operate at a low cost from the building allows SPCS to provide services that benefit the local community and enables clients greater access to various services. SPCS offers office space and meeting rooms.



Statistics

Southern Peninsula Community Support Snapshot (1 July 2024 - 30 June 2025)				
Value of Assistance Given				
Assistance Given (\$) All Programs	\$1,209,850	 Top 5 assistance by types	1. Food	\$588,339
Assistance Given (\$) Main Centre	\$993,495		2. No Interest Loans (NILS)	\$233,968
Assistance (\$) food & material aid @ SPLaSh	\$155,945		3. Food Vouchers	\$145,273
Fresh Food Stream 1 (walkup)	\$120,410		4. Accommodation & Housing related	\$52,157
Christmas Hampers	\$31,091		5. Toiletries	\$42,301
Client Numbers				
Unique Clients	1,982	 Key client groups	Clients with identified disability (Main Centre)	651
No. of Emergency Relief Visits / Phone Calls	13,802		ATSI clients (Main Centre)	68
Types of Services Delivered (number) Main Centre	36,296		Clients with LOTE (Main Centre)	46
No. of Dependents (non-unique)	8,754		Asylum Seeker (Main Centre)	7
New Clients (Main Centre)	438		Clients who were rough sleeping (SPHC)	195
SPLaSh Presentations	2,162		Clients who were homeless or at-risk (SPLaSh)	261
Presentation/Visits for Homelessness support	4,084		Unique clients who were homeless (all programs)	421
Case management sessions (LISS, FSS & SPHC)	3,151		Individual Managed Cases (LISS, FSS & SPHC)	539



President's Report

At the end of my report last year, I said that I was hopeful that my report this year would be much more positive but predicted that that was unlikely. It would have been really nice to have been able to tell you that client numbers had reduced dramatically, that our funding income was overbudget, and that Jeremy and the staff and volunteers were sitting around with little to do because all local issues in relation to disadvantage were largely sorted.

Unfortunately, the cost of living has continued to rise, there is little change in the availability of affordable housing on the Peninsula, and as a result both client numbers and the complexity of the cases have continued to increase year-on-year. And the Mornington Peninsula has now moved into the unenviable number one spot for rough sleepers in the nine metropolitan LGAs in Victoria.

Added to these issues is the reality of the increasing competitiveness of our funding environment, with decisions in relation to the allocation of financial resources by different levels of government impacting us significantly.

But there is some positive news...

We still have an incredible team of staff and volunteers who are committed to delivering the highest level and broadest range of services within the Centre's means. Our Board cohort has remained stable and grown to include Caroline Gibson who brings with her extensive expertise in the development of ethical leadership and partnerships across business, government and the NFP sectors. I would like to take this opportunity to thank the whole Board for their strategic leadership and continuing support of me personally.

Very pleasingly, and importantly, the financial support and spread and quality of donated goods and material aid from our community partners continues to grow and flourish. Funding from philanthropy now constituting over 60% of our income, an important safeguard in a world of uncertain government funding.

We also have several new programs and joint initiatives which have added to our community

reach and impact. These include volunteer-led financial counselling and energy mentoring advisory services, a new fresh food program: Peninsula Grow to Give, a stand-alone SPLaSh for Women Program, a medical triage clinic at the regular SPLaSh site, and the community-led renovation and refurbishment of the first replacement option for The Ranch crisis accommodation – Ranch 2.0, which is already housing some of our clients. A huge thank you to all of those volunteers, community organisations and members of our support networks who have contributed to making these initiatives possible.

We now have 84 active volunteers working across our programs – a huge recovery from the post-COVID days, which includes an expanded number of trained volunteers who provide critical support to the staff case workers coping with the rising client numbers and the increasing complexity of their situations.

And of course, the Centre continues to be a consistently warm and welcoming place where no one is ever turned away. Whether you are arriving at reception for Emergency Relief, attending an appointment with a case worker, or lining up to get some food and veggies from the Fresh Food program, you will be treated with respect, compassion, and a welcoming smile.

On behalf of the whole Board, I want to say a huge thank you to all of the staff, volunteers and community partners who show such commitment to supporting our vision of building a strong and equitable community for everyone on the Southern Peninsula.

Fingers crossed that next year I can start off with some news that shows some real progress towards achieving that vision...

Belinda Rodman
President,
Board of Management





Board of Management



Belinda Rodman (President / Fundraising & Marketing Committee) Board since 2018

Belinda Rodman was appointed as the President of the Southern Peninsula Community Centre's Board in May 2023, after being on the Board as the Chairperson of the Fundraising & Marketing Board Committee and fulfilling several other volunteer roles at SPCS since 2018. She also represents SPCS as Governance Secretary on the core committee of Repower, a volunteer community organisation, which is working to make renewable energy initiatives accessible to everyone living on the Mornington Peninsula. Belinda has a Master's Degree in Business and many years' experience in Human Resource Management, including previously as the Training & Development Manager at St Vincent's Hospital, Melbourne. After running a vineyard, restaurant, and winery in Balnarring for several years, Belinda currently runs her own consulting business assisting people with job applications. Belinda is a Member of the Institute of Community Directors of Australia.

Marion van Rooden (Vice President / Projects Committee)

Board since 2021

Marion joined the Board in June 2021 after many years as a senior executive in the public sector in roles including economic development, education, industrial relations, child protection and the court system. She specialises in strategy, governance and program implementation and was the University Secretary of Federation University and chaired the Fair Work Commission Audit Committee. Marion has a Master's degree and is a Graduate of the Australian Institute of Company Directors and a Fellow of the Australian Institute of Public Administration.



Jan Getson (Secretary)

Board since 2024

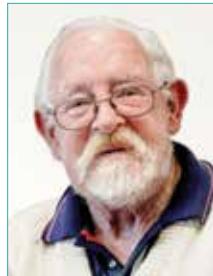
Jan has had a long career in records and archives management in the University sector, for which she has postgraduate qualifications. This role also included an involvement with Public Record Office of Victoria working parties formed to develop Retention and Disposal Authorities for government departments. Jan has lived on the Mornington Peninsula for more than 40 years and has served as Secretary to the Management Committee of the local Australian Decorative and Fine Arts Society since 2020.



Graeme Rocke (Treasurer / Finance & Governance Committee)

Board since 2023

Before retiring Graeme worked as a financial accountant and brings his financial knowledge and skills to the Board in the role of Treasurer. He has continued to remain active within the community and has been the tutor of the U3A Mornington Leisure Riding group for a number of years. In 2018 Graeme formed a community group, Mornington SafeLink Group (SafeLink), to focus on the development of a shared pathway from the end of the Peninsula Link Trail (near the Moorooduc Station) into Mornington. SafeLink works with the Mornington Peninsula Shire on the wider Peninsula Trail project and supports Active Transport within our community.



Rev Murray Morton AM (Board Member / Projects Committee)

Board since 1996

Murray has been a Reverend for 50 years and believes the church cannot stand alone from the community but be a servant to the community. A number of years ago while Murray was working with Food For All, Habitat For Humanity and the NILS program there was an opportunity

to bring these groups together which led to his involvement with SPCS as a Board member commencing about 30 years ago.



Vicky Davison (Board Member / Fundraising and Marketing Committee) Board since 2024

Vicky joined the Board in April 2024 after a diverse career in local government with a focus on Economic Development, Housing, Advocacy to Federal and State Governments and Policy Development. Vicky's work with the wider community included introducing a new model for charity clothing collection bins to create funding for a Charitable Foundation and establishing the Boroondara Farmers' Market to raise funds for community projects through a local Rotary Club.

After retiring to the Peninsula, she joined the management committee of the local Australian Design and Fine Arts Society and in 2022 the Mornington Peninsula Shire Advisory Committee for Elders (PACE) on which she is currently Vice Chair and Convenor of the Housing Working Group.

collaborations across business, NFP and the government sector. She cares deeply about human rights and has worked with some of the most senior leaders in the country to lead ethically and morally.



Tracey Byrne (Board Staff Representative) Board since 2020

Tracey has been the Family Support Worker at SPCS since the program's inception in 2017. Tracey emigrated from the UK in 1987 and has lived on the Mornington Peninsula since. She has a long background in finances and bookkeeping, managing her husband's business in building and construction. Whilst studying BA Criminology at Monash in 2008, she volunteered at a local community support centre, which eventually led to the offer of paid casework positions. Tracey is passionate about supporting vulnerable families on the Southern Peninsula through practical targeted casework interventions that can improve and transform a family's ability to move beyond the barriers they often face.



Caroline Gibson (Board Member / Fundraising & Marketing Committee) Board since 2025

Caroline Gibson joined the Board in April this year. Her family have been living in the Peninsula since the late 1980's. Caroline holds a Bachelor of Education, (Monash) and a Post Graduate Diploma Counselling. She currently works at the University of Melbourne overseeing capability and culture in the Advancement (fundraising) team and designs and facilitates leadership programs. She has over 20 years of business development and fundraising experience and has developed a specialist expertise in identifying commercial partnerships and

SOUTHERN PENINSULA COMMUNITY SUPPORT



- 03 5986 1285
- www.spcsic.org
- admin@spcsic.org
- facebook.com/spcsic



Southern Peninsula Community Support
assists people experiencing hardship
and crisis by providing

- Emergency Relief and crisis support
- Fresh food, pantry and material aid
- Specialised programs and complex case management

Help with everything from financial support with complex and long term issues to emergency relief and assistance with domestic violence.



Southern Peninsula Community Support Staff

Chief Executive Officer: Jeremy Maxwell
Program Coordinator: Miranda Gillespie
Volunteer Support Coordinator: Karen Peters
Office Administrator: Vanessa Smedley
Low Income Support Worker: Margaret Brown
Family Support Worker: Tracey Byrne
SPLaSh Coordinator: Peter Mountain

SPLaSh for Women: Marie Lugg
Community Support Worker: Louise Broadby
Homeless Connections Assertive Outreach Worker: Kara Van Der Heyde
Homeless Connections Assertive Outreach Support: Leonie Hutchinson
Fundraising Relationships Coordinator: Kera Zaltsberg

Client & Supporter Testimonials

"Firstly, thank you for all the loving guidance and support that has been given to us as we have negotiated the most difficult time of our living. I will never forget the generosity, respect and privacy that afforded dignity to process through this transitional phase. Much appreciation for the great work you do."

"I had to access help and support and was recommended to see the Community Centre. Margaret Brown came to my aid. She was absolutely amazing in all aspects of support. From vouchers / financial help / very detailed advice, she assisted me and my mother through a very rough period whilst my father was in ICU for 6 weeks.

Margaret supported me with financial advice, vouchers for my mother and giving me contacts for other services that I would have not known about if it wasn't for her support!

I am giving Margaret 6 stars! And the community centre is amazing!

I would like to thank you all for all you have done for me and family! I would've been lost without it."

"SPCS helped me when I was a new mother and new to the area by welcoming me and helping to show what services were available to assist my family settling in. They have been there through employment challenges and health issues, always ensuring we had the help we needed, whilst maintaining our dignity."

"When I first came to SPCS in 2023, I was in a very bad place contemplating suicide after many years of family violence. I've received a lot of help over the past year both mentally and financially and was linked into health services that were needed at the time. Since then my overall mental health has improved. I now am receiving Services Australia income which has allowed me to continue to live independently."

Client & Supporter Testimonials

"Thank you for helping my dad with everything and for being so nice to him, you have really helped him." Child of LISS client

"From one local to another, we see you and hear you. This is from the Clean Team Admin team in support of the people of the Mornington Peninsula. Blessings to you."

"I wanted to contribute in some way to your service as a way of saying thank you. I have seen your service and Kara care for the most vulnerable in a very caring yet empowering, flexible and resilient way. We gained strength from your approach, on the side. With thanks and wishing your service all the best to be able to continue the good work."

"Keep doing your amazing thing team! We love you so much and so happy to be able to help spread awareness :)"

"So glad there's an organisation like Southern Peninsula Community Support."

"Thank you to everyone at SPCS for all their efforts to help and support those that need our assistance on the Mornington Peninsula. The team are special individuals and on behalf of the community, thank you so much for your kindness and generosity."

"There will be a time in the future where you look back at this moment and be so proud that you asked for help. Stay strong and safe! xx"

"Your work is so very important and as a member of SWAN we have been grateful to have speakers come and tell us of the work you do. Sending you loving energy to keep up the good work."

"You are not invisible, you are worthy, you are courageous, hang in there."



Why Homelessness Support at SPCS

We are an Emergency Relief and Crisis Support charity. Emergency Relief is often characterised as food aid, but it is so much more.

When someone is struggling to find a way to eat, they are also struggling to pay their bills, to find somewhere safe to sleep, to just keep their head above water, it is a crisis for the people affected as the ramifications impact every part of their lives.

Usually, the sector that addresses those ramifications is identified as the welfare sector,

The Australian welfare sector covers a broad range of support services and financial assistance designed to promote social and economic wellbeing...with services delivered by government, non-government, and community organisations. It addresses needs arising from specific life events, economic hardship, or disadvantage, offering both temporary and long-term support.

Typically, throughout Greater Melbourne there are multiple organisations in any given geographic area providing support and often multiple agencies specialising in one kind of support. Inner Melbourne has enough options that if a service can't help then a person can easily go down the road to get support from somewhere else.

On the Southern Peninsula many agencies no longer have an on the ground service, this means there are gaps aplenty in all sorts of areas but particularly in outreach support for people impacted by homelessness.

We decided a long time ago that if we don't help there is no one else who will. We believe doing something is an absolute extension of our Emergency Relief and Crisis Support work and it is a living example of our tag line "Help Where it's Needed".

These are our programs that help address homelessness on the Southern Peninsula:

- Southern Peninsula Laundry and Shower (SPLaSh) program – provides showers, laundry

services, food on the day, food to take away and engagement with workers;

- Southern Peninsula Homeless Connections (SPHC) – focused solely on people rough sleeping by going through the bushes doing welfare checks, giving food, providing accessories like tents, sleeping bags, connecting people to support services and other programs, housing applications, client triage for crisis accommodation at The Ranch;
- Splash For Women (SFW) – we have close to the highest percentage of women rough sleeping in Greater Melbourne, we provide everything the main SPLaSh program does in a safe and secure space, with all-female staff and volunteers;
- Our ER program as the first point of contact provides Easy Food packs, SPLaSh Food packs, and a range of other aids e.g. phones, that are targeted to people who are homeless and catering to their particular needs, often mixed into the above programs and also though our main centre.



Homelessness Snapshot 2024-25

421

unique individuals supported who were homeless

195

individuals were rough sleeping

36%

of rough sleepers were women

65%

of our clients supported through our main centre were at Risk of Homelessness



CEO Report

"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around". - Leo F. Buscaglia

This quote emphasizes the profound impact that simple, kind gestures can have on others. Over recent years we have grown the support we are able to give, as well as the hundreds of hours of case management and outreach we provide.

I want to thank you all for caring, your kind gestures and your wonderful contributions, volunteers, donors, supporters of every kind, partners, so many parts of our community that have made such a difference to the people we help.

I feel every time I write I am talking about how tough things are and how many challenges there are for our clients and for us as an organisation to provide support. While we understand it is the reality of the times we are in, it's hard to take and, sadly, I believe the situation is getting worse.

Poverty and desperation in Australia and on the Southern Peninsula are a spectrum. For a long time SPCS has chosen to work on the hard end of need in that spectrum and focus on where we see the biggest gaps and where we believe we might be most effective.

This often means substantial challenges for our staff and our volunteers, the work can be confronting and demanding. The work does take a toll, something we have to guard against.

I am immensely proud of the commitment to helping others of the whole team and the environment of caring for clients and each other they have created.

When a person contacts Southern Peninsula Community Support, they typically ask for some form of Emergency Relief. It may be food, clothes, a utility bill needing to be paid... They come in the hope of receiving quick support to help alleviate an immediate and pressing problem.

Our experience tells us there is more to the problem than just a need for Emergency Relief or material aid. If someone needs food, there are often bigger underlying challenges that require urgent attention to get to a good outcome. We often talk about having a dual focus, firstly dealing with the immediate need and then starting the process of working through those underlying issues.

Because of the SPCS team's training, experience, and expertise they do this work thoughtfully, building trust with each client so as to understand and identify the issues they face. Issues such as domestic violence, financial distress, homelessness, social isolation and more.

Every case that comes to us, is a case that requires time, patience and compassion. And our team, made up of just twelve staff and over 80 volunteers, has all those qualities in droves. Every case is unique because the person, couple or family that makes up each case is unique. And every team member delivers a unique response to help with a client's issues.

Just to give you an idea of what that looks like, as we go to print the Mornington Peninsula has the highest number of rough sleepers in Greater Melbourne with the equal highest percentage of women rough sleeping. Our case managers are constantly at capacity, often having to close their books and we provided \$1,209,850 in food and material aid this financial year, the most in our history.

SPCS		
Aid Calculations 2024-25		
	Value	\$ per week (50 weeks)
FOOD 2024-25	\$ 327,466	\$ 6,549.32
Food - main centre	\$ 327,466	\$ 6,549.32
Vouchers	\$ 145,273	\$ 2,905.46
SPLaSh food	\$ 140,463	\$ 2,809.26
Fresh Food Walk Up	\$ 120,410	\$ 2,408.20
Total Food & Vouchers	\$ 733,612	\$ 12,264.04
Aid Other than food		
Main Centre	\$ 226,789	\$ 4,535.78
SPLaSh	\$ 15,482	\$ 309.64
No Interest Loans (NILS)	\$ 233,967	\$ 4,679.34
Total non food aid	\$ 476,238	\$ 9,524.76
Total Aid Provided	\$ 1,209,850	\$ 24,197.00

We took a snapshot of our main Centre client profile as at 30th June and are concerned to have confirmed that 65% of that main Centre client group were 'At Risk of Homelessness' and 19% were homeless.

In terms of homelessness, we had 421 unique individuals across all programs of which 195 were rough sleeping.

My biggest concern is that we will not be able to support enough of the 'At Risk' group and as a result we will see the numbers of people who are made homeless get out of control.

That we were able to manage this year was only possible because of your support and our team's dedication and efforts. Our community, made up of individuals, families, businesses, community organisations, philanthropic entities and government, has really stepped up.

On top of this we had over 20,000 hours of wonderful volunteer contributions equating to nearly \$1million in \$ value, but to us their worth is so much more.

Our volunteers are the lifeblood of our service, and these numbers reflect that. Every day they give of themselves often in challenging circumstances. Their commitment is a constant source of inspiration for all of us.

We have made a concerted effort to broaden our fundraising activities, both for cash donations and in-kind food and goods donations and, in an era where government is reducing support and other services are pulling away from the Peninsula, it is providing a vital lifeline of funds.

It is not only about money or our own work, much of what is achieved is because of the collaboration between the many organisations committed to caring about our community. Most of the time you will not be able to pick that up through the numbers and yet it is often vital to the outcome of any given situation.

While we have run supporter tours for a while this last year has gone to the next level with multiple tours happening every week. The thought behind

our tours is to spend a short time, about an hour, explaining the problems that exist for vulnerable people and how so many are affected, then showing people what we do, how we do it and why that is so different from others.

I do not think we have ever had anyone who was not surprised at both the size of the problems we are tackling, the breadth of the programs we provide and how they are funded.

In addition to all the wonderful individuals who support us I would like to acknowledge our key supporters who have all been such important contributors to our increased support. Often on top of their financial support they provide advice, advocacy and introductions to other potential supporters.

The Ranch Motel as a crisis accommodation facility has been a great partnership with Mornington Community Support Centre, four years of successfully taking rough sleepers off the foreshore and giving them access to case management and accommodation solutions. It has always been temporary as we had use only while the developer worked through what he wanted to do.

During this past year we put together a working group to work on a replacement and I am grateful to all the members for their work that led to a second facility, Ranch 2.0, funded through the generosity of the Payton Foundation and the Upotipotpon Foundation.

SPCS is a member of Community Information Support Victoria (CISVic) and their Emergency Relief consortium, a network of agencies across Victoria delivering Emergency Relief within a place based wraparound framework (dual focus) that I believe is best practice. We have two other CISVic agencies in the MP Shire (Mornington & Westernport) and we continue to strengthen our working relationship to leverage each other's unique capacities.

Disappointingly we have recently learnt that a large chunk of our federal funding for the next five years (CISVic consortium) has been reallocated to agencies located away from the Peninsula. This will force vulnerable people to travel to Dandenong, almost an hour's drive from Rosebud, to pick up vouchers or have them mailed out.

I am distressed for the people we help as it will be so difficult for many to access this kind of support. Knowing they will suffer we are working hard to come up with solutions and of course it is our community that is helping us to do this.

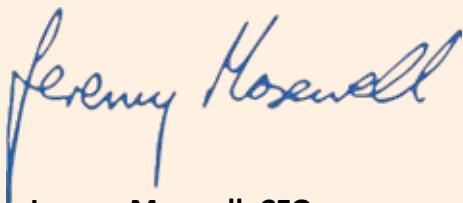
We refer to many agencies (2,100 plus referrals annually) and so many of them collaborate with us to find joint solutions. It is a long list and too many to mention them all, we do acknowledge the special efforts of Bill Faulkner from Bolton Clarke.

I would also like to acknowledge our board for their support on so many levels, governance is important and so is leadership, especially in challenging times, they are doing both really well. As a group they show a genuine concern for the welfare of staff and volunteers, supporting our work in many ways.

I do not have to tell you that the cost-of-living crisis and the lack of affordable housing are impacting thousands of people across the Peninsula. As our work continues, I hope you will continue your support of those doing it tough or living rough on the Southern Peninsula.

I am truly grateful to our staff and volunteers, they are such a wonderfully committed group of people, and for the special sense of community that exists down on the Southern Mornington Peninsula.

Thank you.



Jeremy Maxwell, CEO





Volunteer Support Coordinator Report

"No one is more cherished in this world than someone who lightens the burden of another."
Joseph Addison

The past year has tested the resilience of our community in ways we couldn't have imagined. With the soaring cost of living and an escalating housing crisis, many individuals and families have found themselves struggling to meet even their most basic needs — food on the table, a safe place to sleep, access to healthcare. At Southern Peninsula Community Support, we've witnessed firsthand the toll this has taken: people arriving in crisis, uncertain and overwhelmed, often with nowhere else to turn.

But in the face of immense challenge, one constant source of hope has shone through — our wonderful volunteers. With open hearts and unwavering commitment, they have been there for our clients day after day, offering not only practical help but also dignity, compassion, and human connection. They remind us that even in difficult times, community spirit and kindness can create real and lasting impact.

Entering my eighth year as Volunteer Support Coordinator, I remain truly humbled by what our volunteers bring — not just their time and energy, but their empathy, humour, patience, and willingness to go above and beyond. Whether it's covering a shift at short notice, attending training on their day off, or delivering food parcels on their way home, nothing is ever too much. What they offer goes far beyond tasks - it's love in action.

At the close of this financial year, we had **81 active volunteers** - the beating heart of our organisation. Without them, the essential services we provide simply couldn't exist. Their contribution is not just valuable - it's vital.

This year, we were lucky to welcome a wonderful group of new volunteers - **Robyn L and Robyn F, Bronwyn, Kerry, Deanne, Pat, Lucie, Lyndsay, Kerryn, Joan B, Angela S, Germaine, Rhonda, Sarah, Cliff, Wendy, Kathy G, Kathy S, Kimily and Beth** all joined our team across a range of roles from reception, interviewing, data entry, pantry and delivery driving and more.

For others their journey with us was shorter but no less special — **Simone, Jeremy and Sophie**. Each one brought something special — from youthful energy and lived experience to deep wells of professional expertise — and they've enriched our organisation in ways that continue to ripple out into the lives of those we support.

As always, change is part of the rhythm of volunteer life. This year, we farewelled some long-standing and dearly valued volunteers. We extend our deepest thanks to **Pat and Bernie, Nuala, Cynthia and Allan, Jasmine and Karl** who moved on to new chapters — whether through retirement, relocation, or entering the workforce.

Their legacy is lasting, and we're so grateful for the time, heart, and care they gave to our community.

Despite the uncertainty and pressures of the year, our volunteers gave over 20,000 hours of their time — a contribution valued at more than **\$950,000**.

These numbers are impressive on paper, but their real power is felt in every conversation, every delivery, every comforting word and quiet act of kindness that happens behind the scenes, every day. Their work is what transforms services into lifelines — and buildings into community.

To each and every one of our volunteers: thank you. You are the reason Southern Peninsula Community Support continues to make a difference.

See our Volunteer Thank You page for the names of all the wonderful volunteers who have supported our work this financial year.

Karen Peters – Volunteer Support Coordinator





Emergency Food Relief Report

Here at Southern Peninsula Community Support, food is so much more than nourishment — it's a connection point, a gesture of care, and often the first step toward broader support. This year, our Emergency Food Relief program continued to be a lifeline for many across the southern peninsula, offering not just fresh produce and groceries, but hope, dignity, and a reminder that no one in our community needs to face hardship alone.

This past year brought with it growing challenges. The rising cost of living and housing pressures meant more local individuals and families turned to us — many for the very first time. In response, our food relief model has continued to grow from a short-term crisis service into a consistent, compassionate safety net, supporting those facing long-term food insecurity.

What powers this response is people — an incredible network of dedicated volunteers, generous partners, and supportive neighbours. Our Fresh Food and Pantry volunteers show up rain or shine, week after week to make sure no one goes home hungry.

We are proud to work closely with key food rescue organisations who help us to help others. Weekly deliveries from **Second Bite** and **Oz Harvest**, along with donations from local farms, community gardens, and green-thumbed locals, bring colour and vitality to our food offerings —from fresh fruit and vegetables to bread, eggs, and more. Even the furry family members of our clients are looked after, thanks to the ongoing support of **Pets of the Homeless**.

Our wonderful friends at **Southern Peninsula Food For All** continue to make a huge impact, providing up to 70 bags of pantry staples every week. We also collect beautiful, just-harvested herbs and vegetables from **Food For Change**, grown only minutes away at The Briars — an amazing example of community working together from the ground up.

Our fantastic partnership with **RACV Cape Schanck Resort** continues to provide 100 single-serve meals every Friday. These delicious, nutritious meals have been a game-changer for clients with limited ability to cook at home, offering comfort and nourishment in a convenient way.

Our **Monday Fresh Food Program** continued to be a busy hub of connection and care. Over the past year:

- **More than 2,100** people visited on Mondays
- We distributed **12,570 kilograms** of fresh produce, valued at **over \$75,000**
- An equivalent volume of supplementary items—bread, dairy, snacks, and grocery staples—was also shared

In addition, around **3,500 bags of fresh food** were handed out through our Emergency Relief program, ensuring people in crisis didn't go without. Along with pantry bags and frozen meals we provided a total of \$327,466 in food relief through our Emergency Relief program. Adding in food vouchers and our SPLaSh program, the total value of food relief to the community was a whopping \$733,612 for the financial year.

None of this would be possible without the amazing support of our community, the people and organisations who donate and most of all the incredible humans behind the scenes—our “All Star” volunteers in Fresh Food, Pantry and Helper roles. Together, they have built more than a food relief program — they've built a community that cares. Please see the volunteer thank you page to see who they are!

Karen Peters – Volunteer Support and Emergency Food Relief Coordinator



Fresh Food Program 2024-2025 Financial Year

Monthly Totals						
Month	FF Bags	Kilograms	Supp Bags	Total Bags	Total (\$) Value	Attendances
July	201	1,206	201	402	\$11,658	210
August	232	1,392	232	464	\$13,456	243
Sept	295	1,770	295	590	\$17,110	241
Oct	126	756	126	252	\$7,308	201
Nov	187	1,122	129	316	\$ 9,570	185
Dec	123	738	123	246	\$ 7,134	123
Jan	89	534	89	178	\$ 5,162	94
Feb	159	954	159	318	\$ 9,222	167
March	165	990	168	333	\$ 9,636	110
April	151	906	151	302	\$ 8,758	219
May	143	858	145	288	\$ 8,338	149
June	224	1,344	227	451	\$13,058	162
TOTALS	2,095	12,570	2,045	4,140	\$120,410	2,104

Quarterly Totals 2024-2025 FY						
Quarter	FF Bags	Kilograms	Supp Bags	Total Bags	Total (\$) Value	Attendances
Q1	728	4,368	728	1,456	\$42,224	694
Q2	436	2,616	378	814	\$24,012	509
Q3	413	2,478	416	829	\$24,020	371
Q4	518	3,108	523	1,041	\$30,154	530
TOTALS	2,095	12,570	2,045	4,140	\$120,410	2,104



Low Income Support Service Report

The SPCS Low Income Support Service (LISS) is a case management program offering support to individuals experiencing crisis and disadvantage – working closely with people on issues that matter most to them, addressing the underlying causes and building solutions. Service delivery is flexible, and clients are offered a choice of either attending appointments at the centre or via phone. In a small number of cases home visits are made available to people experiencing serious health issues and who have previously found it difficult to access supports.

During the 2024/2025 financial year LISS assisted 205 people with 240 active cases – 70% of people presenting for assistance were 36-65 years of age and a further 24% were aged 65+years. On average each person required assistance over 7.5 sessions, equating to a total of 1539 sessions overall. Of those 205 people, 39% resided/or were based in Rosebud; 17% in Dromana/Safety Beach; 18% in Capel Sound; 7% in Tootgarook; 11% in Rye, with the remaining 8% residing/based in other suburbs within the catchment area.

The LISS program focuses on three main areas: financial hardship, housing and health.

Financial hardship: Review income/expenditure and target areas where savings can be made, particularly around telecommunications. Advocating in relation to Energy Water Ombudsman and Telecommunications complaints; accessing government grants and concession entitlements; applying to external agencies/grants for funding; and referrals for financial counselling, Services Australia, Seniors Rights, community legal, tax help etc.

Housing: linking clients with housing services who can assist with rent arrears, tenancy advocacy, finding affordable and secure housing, and possible priority housing applications.

Health: initiating referrals to appropriate health services: mental health, alcohol and drug, disability, and aged care. Once a client has been linked in with a specialist service, I would typically step back, however in some cases, particularly where a client may have a history of little to no previous

engagement with support services, LISS will continue with support.

As rental costs continued to rise, accessing/ maintaining stable and affordable housing remained a serious concern for many people accessing this program and focus was aimed at ensuring housing was maintained. Of the 205 clients assisted - 9% were homeless; 4% in caravan parks; 45% were in private rental with an additional 4% in shared private rental; 9% in public housing; 7% in mortgaged properties; 13% homeowners without mortgage; the remaining 8% in supported accommodation or staying permanently with family/friends.

Thanks to the generosity of a donor who chooses to remain anonymous, the LISS program is able to assist people in a substantial way through the SUM Assistance program. Throughout the financial year \$45,728 was given in financial assistance. A further \$51,580 was raised through In-Kind assistance by accessing grants, waivers and other supports from external agencies / government departments.

I cannot stress enough how vital it is to have access to funds which have the ability to turn things around for someone.

Of the \$45,728: \$25,064 went toward housing costs – this could be to address costs relating to rent arrears, removalist costs, home repairs or replacement of essential appliances.

In one instance, in partnership with SUM funds, grants were obtained to assist a person with the installation of new heating and hot water units. The client, who suffered from significant health issues, had been living without heating and hot water for over six months as they were unable to afford to replace or repair existing faulty units. This assistance had a profound impact on the client's health and wellbeing – see their testimonial below.

In another example, a client presented having lost paid employment and subsequently fell behind with rent and found they did not meet the criteria for assistance through the appropriate housing service. The client was confident of finding work and resuming normal rent payments but just needed time to achieve this without the risk of losing their

housing. SUM Assistance was able to bring the account up to date, which then allowed the client to focus solely on finding work and continuing on with their current tenancy, most importantly preventing the very real potential of a spiral into homelessness.

None of the work done through this program would be possible without the support of the SPCS Board and funding bodies such as the Sentinel Foundation, the Jack Brockhoff Foundation and another key donor who wishes to remain anonymous.

Margaret Brown – Low Income Support Service



"I would like to thank Margaret who is part of the Southern Peninsula Community Support in Rosebud. Margaret has always been very warm, welcoming and efficient. She excelled in going out of her way to help me and find other ways to access help. She assisted me by finding programs to help fund installing hot water and heating at my home. The installation of both of these have made a significant positive impact on my health and well-being and will continue to in the future. I am very grateful for Margaret's dedication and for the programs that have helped me so much, and that have made a meaningful difference in my life."

"Margaret – you have no idea how much I appreciate your help"

"The assistance Margaret's LISS program provided has been the catalyst for my moving forward to once again enjoying my retirement years. She completed a referral to Peninsula Health's housing assistance program. Waitlists were closed at the time however the referral was placed the day they reopened. Three weeks later, thanks to case management, initially with Pen Health, who linked me with Housing for the Aged Action Group, I have secured public housing. Happy tears were shed on this news. LISS assisted with the purchase of a lightweight wheelie walker, restoring my confidence in getting out and about. Margaret also arranged for another Aged Care Assessment with the aim of increasing domestic and social support. I owe SPCS a huge thank you for the support I've received, always delivered in a non-judgemental way, sometimes with tissues and in particular the LISS support."



Family Support Service Report

Category	Details
Number of Families Supported	107
Number of Dependent Children	228 (Average Age: 10 years)
Total Number of Sessions	215
Client Age Range	Majority aged 35–65 years
Brokerage Funds Distributed	\$24,371
Education Assistance Distributed	\$9,623
Advocacy (Goods in Kind, Waivers, brokerage applications etc.)	\$55,084

The Family Support Service (FSS) has continued to evolve and respond, through a 3-day casework model, to vulnerable families. These families come with a myriad of complex needs in an environment of declining face to face service provision and increasing social isolation.

This year, the number one presenting issue for families is housing and the unaffordable costs of maintaining a private rental.

FSS continues to work with clients on tasks and referrals that they self-identify. Key issues observed over the year:

- Lack of affordable housing options leading to an increase in notices to vacate, legal referrals and support to access rent arrears funding.
- Ongoing difficulties with securing laptops for students, particularly those entering year 7.
- High cost of tax returns for self-employed clients which are necessary for ongoing Centrelink payments, particularly with family tax benefits and childcare subsidy.
- High cost of reports or access to specialists, required for clients seeking to access disability support pensions or access NDIS funding.
- Increased number of clients who are having funding stripped from existing NDIS packages.

- Increased number of primary care givers who are in receipt of disability support pension or Carers pension. These families identify as the most vulnerable families due to health issues.
- Increase in the number of female clients who have exhausted super funds under hardship applications.
- Increase in the number of clients struggling to access funds for a car. The existing NILS program does not allow loans for cars. NILS4CARS program requires a credit check which many of our clients do not pass.

FSS was initially established as a “gap filler” for families attending SPCS with complex issues, beyond the scope of our volunteer service. It has become evident that many families fall ‘through the gaps’, often left on waiting lists, feeling overwhelmed, often unable to complete tasks without support.

The FSS has become so much more: supporting clients with practical based solutions: applying for a Centrelink payment; sourcing grants; referral to education or outreach family service supports.

The tasks are diverse, client driven and practical. The goal is to have a family leave the office feeling empowered, listened to and with goals in place to move beyond the ‘crisis’.

Families continue to juggle a multitude of responsibilities during this economic time of uncertainty including care of their children, caregiving for other family members, navigating complex mental health and dealing with behaviours. Such responsibilities can prohibit their engagement with traditional services through fear and stigma. However, many of these families have developed a relationship of trust with our centre and are now re-engaging before a crisis unfolds.

At SPCS, material aid support is not a band aid: attending to basic needs is often the pre-cursor to more in-depth conversations about family and underlying challenges. This is where the FSS casework is able to do its best work!

The Family Support service would like to acknowledge the ongoing and unwavering financial support of the program by key stakeholders. Without the ongoing philanthropic resources provided by these donors, this program would not be possible.

Our deepest thanks and appreciation go out to the Brown Family Foundation, Payton Foundation, Sentinel Foundation and many others for their support.

Tracey Byrne - Family Support Worker



"Thanks again for your help throughout this season - you have really been amazing and I appreciate all you have done to help! Have a wonderful holiday!"

"I am so grateful to you both for everything you've done to support me to this point, I finally feel I can breathe with ease and just take a moment to be happy too."

"You are INCREDIBLE. I appreciate this beyond words as forms are so overwhelming for me so thank you SO much for all of this."

"This is such an amazing blessing and so very very thankful!!!!"

"Thank you so very much for your time and assistance today. We both feel a huge sense of relief knowing our girls will get access to their schoolbooks in time for Term 1. It's taken a massive financial burden off our hands."



Financial Counselling at SPCS Rosebud

Volunteer Financial Counselling continues to be offered at SPCS face-to-face one day per week by Tracey Blythe who has had extensive experience in the sector (18 years) including gamblers help specialisation, and was coordination lead for the Peak body FCVic, supporting financial counsellors working in areas across Victoria that were impacted by natural disasters.

Over the financial year 2024-2025, 40 unique clients were assisted through the Financial Counselling service, comprised of 15 new clients and 25 repeat clients, with 9 existing clients carrying over into the current financial year awaiting resolution.

Financial counselling numbers were lower than the previous period as Tracey had several weeks leave, however there is no doubt that unmet demand from the local area would exceed the one day per week currently provided.

In her role, Tracey works collaboratively with staff from across a range of services provided at SPCS Rosebud, to provide an integrated holistic service to meet the complexity of client need.

Whilst Tracey predominantly addresses debt related matters and expenditure shortfalls that leave clients in financial hardship, primarily brought about by unexpected changes in personal circumstances impacting their income and capacity to pay existing debt, many clients battle unmanageable cost of living increases and high rent and mortgage payments imposed on them.

The majority of clients however had significant social complexity that will result in long term or permanent consequences on their capacity to improve their financial circumstances. The majority of clients in this period were on Centrelink benefits; all who were on JobSeeker had health conditions that did not qualify for the higher-level benefit of Disability Support Pension and were not receiving sufficient JobSeeker to meet commitments.

Consequences included reaching for Early Release of Superannuation under hardship; mortgage default; tax debt unable to be met; infringements being unable to be paid; gambling addiction developing; and, in extreme cases, facing eviction from rental property or becoming homeless, and no capacity to buy food or pay for essential services.

There were also cases of clients having no income at all, ineligible for Centrelink and living off credit, and a failed business that never recovered from the pandemic. Family violence abuse and elder abuse continue to be presenting issues.

The majority of all clients had significant physical or mental health issues, or both, and for those not on Centrelink support, a reduced capacity to work more hours left them earning insufficient wages to make ends meet. Low level financial literacy and lack of knowledge on their rights and entitlements was also prevalent amongst clients.

Importantly it needs to be acknowledged that many clients had multiple issues occurring across poor health, unaffordable housing, cost of living stress, victims of abuse and exploitation, rendering them extremely vulnerable and struggling to psychologically and practically deal with their finances.

Tracey was able to support clients to access entitlements, refunds and debt waivers to a total of \$29,500 across the year.

She advocated to creditors for payment plans, acting on clients' behalf to reduce the pressure, and in general supported people through very difficult periods of uncertainty.



Southern Peninsula Laundry and Shower (SPLaSh) Report

Eight years on and SPLaSh still maintains its momentum, going out Mondays and Thursdays come rain, hail or shine, providing a much-needed connection for all those who are sleeping rough, living in their vehicles, couch surfing, or paying ever increasing rental costs in boarding or rooming houses.

People who attend SPLaSh are often among the most isolated and marginalised people in the community, many with compounding complexities such as trauma, mental illness, addiction, depression, stigma and unemployment, all of which are huge barriers when trying to improve and move forward in life. With basically no affordable housing on the Peninsula and with no real, concrete solutions on the horizon, the issue of homelessness is not going away.

SPLaSh offers a non-judgmental, safe, supportive and social environment, allowing clients access to practical supports, such as showers, laundry, food and material aid, hot meals and a cuppa.

In the 2024-25 FY we conducted 96 SPLaSh sessions, with a total of 2,162 presentations dealing with 187 diverse clients, and provided 44,663 items of foodstuffs, as well as 2,655 items of material aid. Clients took 300 showers and used the laundry facilities 302 times.

There were some big changes at SPLaSh. At the end of November 2024 Lou Broadby stepped aside from SPLaSh after 5 years due to other commitments. We thank her for her dedication and time, initially in the role of lead volunteer and later as SPLaSh Program Coordinator. She was a vital part of the growth of the program and her warm smile is very much missed.

This year at SPLaSh we saw an increase in women, couples and younger men experiencing homelessness, many suffering serious physical and mental health conditions and the feeling of extreme hopelessness for what the future may hold for them.

The number of rough sleepers on the Peninsula is now the highest of all 11 LGAs participating in the

Functional Zero project, including Melbourne CBD. Functional Zero aims to improve support to rough sleepers by coordinating services through a by-name list, with the ultimate goal of getting people housed.

Very importantly, SPLaSh provides a place for other outreach services to come and engage with clients. Kara and Leonie, SPCS Assertive Outreach Workers and Bill and Jodie, Bolton Clarke Outreach Nurses, are all integral supports. Other services include Peninsula Community Legal, Wintringham, Peninsula Health's Homelessness & Health Outreach Services, Windana AOD, The Salvation Army, Seen Care, ERMHA, Whitelion, Lighthouse Foundation and Brotherhood of St Laurence. Support from Peninsula Community Health Dental and Australian College of Optometry has been much appreciated.

One important aspect of the SPLaSh program is the absolutely essential group of volunteers, from packing bags behind the scenes to towing the van to supporting clients at the program. The SPLaSh team on the ground, who are the front line, generously give their time, commitment, dedication, and empathetic positivity to SPLaSh, building vital connections and rapport. Without them, SPLaSh could not run. Please see the Volunteer Thank You page to see who they are.

Thanks to all these connections many SPLaSh clients have moved forward into transitional or permanent housing or had a respite period at the Ranch. For others, linking into Windana (AOD) is the beginning of big positive change. To see the change in a client's overall health and demeanour is truly inspiring. We see some people go back to work, begin study or volunteering, reconnect with family and friends and others remain clean and sober.

In December 2024, we provided most of our clients with a Summer Survival Bag which contained some basic essentials and sun smart products, kindly donated by the Mornington Peninsula Shire. This was much appreciated and met a critical need, as many support services take an extended break over the Christmas holiday period.

This winter, we have made an increased effort to provide a wide range of warm winter clothing, including thermals and hand warmers. This is

made possible due to the wonderful generosity of donations from far and wide. To be warm is to feel human and cared for.

Rotary Club of Sorrento supports SPLaSh and SPCS in a number of ways and the biggest is the fabulous Pt Nepean Heritage Motor Show. Last November they raised an incredible \$21,000 for SPLaSh through the Motor Show and we are incredibly grateful for their support and their belief in our work. Since April 2025 the Rotary Club of Sorrento has also generously run a free sausage sizzle at SPLaSh on the second and fourth Mondays of the month, which has been greatly appreciated by our clients.

As we receive zero government funding, SPLaSh could not exist and operate without the following amazing and generous donors who support us and keep it running.

We would like to thank our biggest single donor, Rye Op Shop, for their ongoing huge support of SPLaSh, without which the program could not run, and the vital contributions of Rotary Club of Sorrento, Mornington Peninsula Foundation, Mornington Peninsula Shire, StreetSmart, Lord Mayors Charitable Fund, Lend Lease Foundation, The Danks Trust, Flinders District Lions Club, Lions Clubs of Dromana, McCrae, & Rye, Australian Lions Foundation, JackanAndy's Op Shop, Capel Sound Community Hub, Mornington Mazda, and everyone who donated material aid and toiletries.

We truly thank you for your ongoing support, kindness, commitment and faith in SPLaSh.

Peter Mountain – SPLaSh Program Coordinator



"You do an amazing job, even like today in the cold and rain, thank you so so much!"

"Without SPLaSh, I wouldn't know what to do now or where to go, thanks for listening and giving me food and letting me have a coffee."

"I didn't have any idea this existed. You guys are awesome and this is all so appreciated. Thank you."

"Thank you for the hot shower, I feel so much better, when are you guys here next? Can I bring my washing?"



Southern Peninsula Laundry and Shower (SPLaSh) Report continued

SPLaSh Monthly count

FY 2024-2025	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	YTD Total	Value @ \$3
Showers	20	29	36	33	15	10	13	17	12	22	38	54	299	n/a
Laundry	21	41	54	40	14	6	3	15	21	23	24	40	302	n/a
New Users	13	15	10	13	15	12	1	5	6	7	9	11	117	n/a
Total Number of food items used	3,896	3,858	4,453	4,696	3,679	2,930	3,053	3,367	3,366	3,063	4,726	3,576	44,663	\$133,989
Total Number of Material Aid used	222	141	260	521	161	98	201	159	49	142	230	471	2,655	\$ 7,965
Specific items used (\$ value)	\$820	\$755	\$215	\$215	\$420	\$ 1,340	\$ 1,370	\$780	\$320	\$581	\$274	\$427		\$ 7,517

Attendees	Session 1	Session 2	Session 3	Session 4	Session 5	Session 6	Session 7	Session 8	Session 9	Session Days	Total Presentations per month	Unique attendances	Sandwiches costs
July 2024 Dates	31	22	19	22	15	14	15	18	18	9	174	57	\$ 655.20
August Dates	19	19	21	28	16	20	25	20	26	9	194	70	\$ 853.13
Sept Dates	20	21	21	22	26	24	21	20	23	9	198	71	\$ 744.65
Oct Dates	34	27	22	29	23	25	21	25	23	9	229	67	\$ 877.15
Nov Dates	x	23	26	25	26	23	18	24	x	7	165	58	\$ 743.05
Dec Dates	26	20	27	25	22	20	x	x	x	6	140	66	\$ 620.17
Jan 25 Dates	x	10	21	24	19	20	20	x	22	7	136	50	\$ 426.86
Feb Dates	14	26	24	23	22	19	17	18	x	8	163	57	\$ 549.94
March Dates	20	17	x	19	21	17	25	20	25	8	164	53	\$ 428.29
April Dates	18	18	19	24	16	x	20	27	x	7	142	55	\$ 372.33
May Dates	30	30	29	33	25	26	22	30	25	9	250	56	\$ 612.85
June Dates	29	31	x	20	27	24	24	26	26	8	207	47	\$ 335.21
										96	2162	Total Cost	\$ 7,218.83
											Unique Year		261

LEGEND:

	= Month HIGH
	= Month LOW



Southern Peninsula Homeless Connections Report

Homeless Connections is an assertive outreach program supporting rough sleepers on the Southern Peninsula. This includes those out in the open, in tents, cars and buses. The goal of the program is to link these clients back into community and services and eventually get them out of rough sleeping, if this is their goal.

We work with the clients at their sleep sites and support them the way they require, without the pressure of a time frame on how long their goals take to achieve. Homeless Connections is the only assertive outreach program on the Peninsula and is funded 100% by donations. The program works alongside Bolton Clarke outreach nurses.

Well, what a year we have had. A year that grew in all aspects. It grew in client numbers, complexity of clients, staff members, housing applications and funds spent. It has stretched our physical and mental capability and brought organisations together to create amazing outcomes for our clients.

Each year the number of people experiencing long term homelessness is increasing due to the lack of affordable and public housing, causing increasing complexity in clients' lives. While the numbers of people rough sleeping continues to increase, the number of services and funding to support rough sleepers on the Peninsula has not increased.

This year Homeless Connections supported 190 clients - of these 119 clients were new to the program and 71 had been with the program in previous years. We supported 87 women which is a huge increase on last year and makes up 45 % of our overall clients.

As the client load reached up to 70 people at any time, we quickly recognised the workload was too much for a single part-time worker. We were lucky enough to have the wonderful Leonie, who was volunteering on Homeless Connections one day a week completing housing applications, agree to take on an extra two days paid with the program, thanks to a generous donation from the Payton Foundation.

With years of experience in the housing sector at many organisations, Leonie is now doing a range of work to support clients and the work is more manageable. We can now quickly respond to new clients when they are first located and engaged through assertive outreach or present at the centre. Thank you, Leonie, for being an amazing colleague who understands the madness that is assertive outreach.

One large part of the program is assisting financially, in numerous ways. Thanks in large part to funding from Mornington Peninsula Foundation and others, we could assist clients with many necessities. The largest chunk of funding is used to purchase tents, sleeping bags, outdoor cookers, airbeds and pumps.

We were also able to assist with key supports such as crisis accommodation, petrol, car repairs, mobile phones and, importantly, rent in advance and removalist costs when clients moved into permanent housing. This year we were donated \$21,000 to fund these expenses but spent just over \$24,000 due to the increase in clients. The extra costs were covered through our general emergency relief funds.

A further \$14,860 of in-kind funding was obtained on behalf of clients of Homeless Connections, including generous donations of furniture for new homes from Rotary Warehouse and waiver of camping fees from Mornington Peninsula Shire.

The Ranch

The Ranch continues to be a successful partnership between Mornington Community Support Centre



and SPCS. While Mornington Community Support Centre manages the property and all things tenancy-related, Homeless Connections manages the waitlist and the clients in the Ranch, ensuring they have case management and continue to meet their commitments in finding housing.

The successful outcomes are usually those clients over 55 who go into social housing. The success rate is still just over 60%, well above the industry average.

The Ranch is still destined to be pulled down and we are only guaranteed the use till January 2026.

The exciting news is that the Ranch 2.0 has been purchased, a 7-unit complex, all with two bedrooms, and the first clients moved in July 2025. This property in Mornington means we can continue to support some clients through this successful model.

Thank you to MCSC for their continued support and partnership in this important program.



Campground

Each year when the Rosebud campground opens, we have had access to 12 campsites for rough sleepers, as part of an MOU with the Mornington Peninsula Shire, allowing a camp site for two weeks for no cost. Last year we placed 14 clients on the foreshore for a total of 613 nights. Many of these clients stayed for longer than the 14 nights outlined in the MOU and we thank the staff at the Camp office in Rosebud for their continued partnership and support.

Functional Zero-Mornington Peninsula

Functional Zero began on the Mornington Peninsula

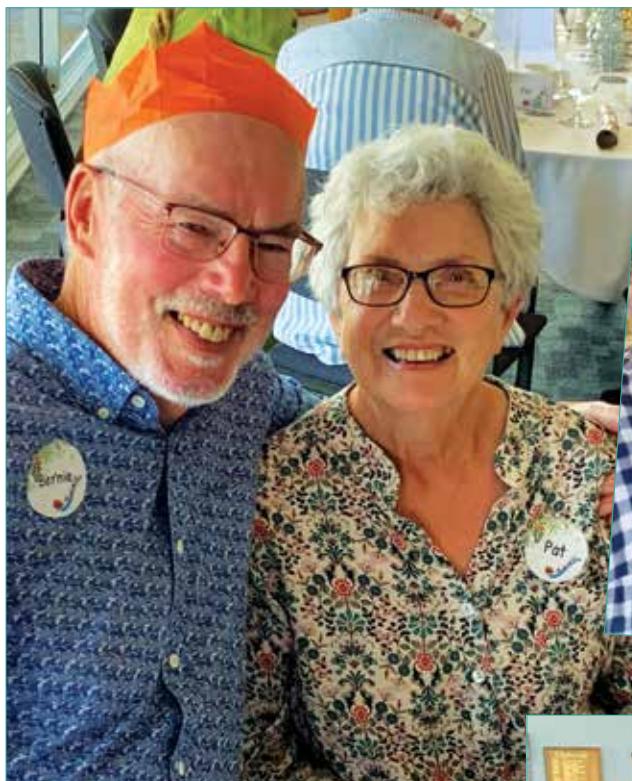
in December 2024, funded by Mornington Peninsula Shire and run by Launch housing. We were the 8th area in Victoria to join and currently have the highest rough sleeper population of all the Functional Zero projects in Victoria. The project aims to reduce homelessness to 'functional zero' through coordinating support to rough sleepers via the creation and maintenance of a By Name List.

Thank you to all our wonderful volunteers and staff at SPCS for their support and to Bill and Jodie from Bolton Clark outreach who I work alongside and whose expertise and support has helped make the program such a success. With zero government funding for this program, our deep gratitude also to Payton Foundation, Mornington Peninsula Foundation, the Yulgilbar Foundation and Igniting Change who fund Homeless Connections and allow us to continue this important work.



We will continue to fight for the right of our clients to access affordable suitable housing.

**Kara Van Der Heyde - Assertive Outreach Worker,
Southern Peninsula Homeless Connections**





Program Coordination Report

Emergency Relief & Crisis Support

The 2024/25 financial year in Emergency Relief (ER) and crisis support has been another busy year for SPCS. We had a 14.5% increase in ER sessions provided, which was on top of a 25% increase the previous financial year. These increases compound every year, so this financial year was 43% busier than the FY22/23 year. We also saw a large increase in material aid provided, with food and food vouchers seeing the biggest increase, up by 21.2% (\$82,672) across the year for a total of \$472,739 in food aid provided in FY24/25. Aid other than food was also up by 19.5%, so it was a very big year all round for our ER program.

The housing crisis continues to be the biggest problem in our community, with no affordable private rentals at all for people living on income support, particularly single people. We are still seeing many properties that were previously long-term rentals converted to holiday accommodation. This has squeezed the private rental market, with the minimum weekly rent in Rosebud now at around \$450, an impossible figure for almost everyone we support. The cost of living, including petrol and utilities costs, remains high and has resulted in more people needing support with food and material aid just to get by.

People often struggle with feelings of shame when they first come to us, and we work very hard to make people feel welcomed, supported, respected and cared for. The feedback we get certainly backs that up, as we often receive wonderful heartfelt messages from people we've supported saying how much they appreciate the way they were assisted, with dignity and care. This starts from the moment people walk through the door, until the moment they leave, from our reception volunteers, interviewers and all other workers, it's part of the very bones of SPCS and something we are extremely proud of.

Our Community Support Workers listen without judgment and focus on much more than providing food and material aid. During an interview our Community Support Workers are always working to understand the longer-term challenges people

are facing, as well as the immediate need for food and aid. They are able to respond to the underlying reasons why people are in need of assistance, such as mental health, family violence, disability and homelessness, and for these deeper challenges they will refer people either to our case workers or homelessness programs, or to an external service if appropriate.

No Interest Loan Scheme (NILs)

The 2024/25 year was another huge year for our NILs program. We ended the year at more than 156% of target loans (the target had increased quite a bit on last year!), representing a huge gain for our community. Loans totalled more than \$233,000 across the year and covered a range of things, from council rates to vet bills, with the vast majority, 73%, covering car repairs, household items and electronics – 30% of all loans went to car repairs alone.

Each one of these NILs loans means an individual or a family could access essential goods or services that they otherwise couldn't afford, and they did it without risky and costly pay day loans or Buy Now Pay Later loans, all of which can be extremely predatory and spiral into debt and default cycles. NILs recipients pay back exactly what they borrow.

Our NILs volunteer Barb worked tirelessly and almost single-handedly over the financial year to provide access to these loans for our community. Added to this she was also entrusted with supporting the central NILs assessment team, Cockatoo NILs, to take on extra loans work when they were overloaded.

Across the year 156 loans were approved, including 21 loans submitted on behalf of NILs Cockatoo. There were also 219 loan inquiries that did not proceed to application stage, which represent a huge amount of work for Barb. A total of 10 referrals were made to NILS 4 Cars, allowing people access to independent transport, a means to get to work, children's activities, access to services and family connection.

Tax Help

2024 was another great year for Tax Help. Christine, a local accountant, returned to provide the program and again worked above and beyond for our

community. We are very grateful for Christine's expert support, and to be able to continue to offer this important program.

As more and more services become available only online, it is vital that programs such as Tax Help exist. Many people are unable to complete online returns, due to lack of literacy, lack of technology or sometimes extreme anxiety, and Tax Help volunteers are able to guide people through the process and often empower them to take on the task themselves. Christine has also been able to search for lost monies, old superannuation funds etc. for people and occasionally found a small windfall for a client.

The process of using MyGov for tax returns can make things easier, or, if you lose a phone or struggle with the technology for instance, can make it a lot harder. Christine has become an expert in getting people online and sorting out their access to ensure they are compliant with tax requirements.

Needle and Syringe Program

The Needle Syringe Program remains an important part of the range of services we provide at SPCS. As the only outlet for free needles and syringes on the Southern Peninsula our NSP is a vital service. Our volunteer Julie continues to maintain this program almost entirely on her own, ordering supplies, organising stock in the NSP room and reporting on stats, as well as providing community education and news.

Energy Mentor Program

Our volunteer Energy Mentor, Debbie, completed another year of fantastic work assisting people with energy matters. While the Energy Bill Relief payments were automatically applied to bills for everyone on mains electricity, those living in caravan parks and lifestyle villages with embedded networks had to apply online. This presented a huge issue for those with literacy or technology challenges, so Debbie was very busy assisting people with the application process.

The process could be a bit tricky with uploading bills and matching information and Debbie quickly became an expert and a vital support to people struggling with the technology. Across the year Debbie assisted 51 people to access \$300 worth

of Energy Bill Relief payments, to a total value of \$15,300.

When applications closed earlier than expected Debbie's strong advocacy to government meant several people were still able to access this handy payment after the cut-off date.

Student placements

We continued to have limited capacity for student placements this year as we prioritised mentoring for new volunteers, building up our amazing Community Support Worker team and ensuring they have all the knowledge and skills they need to provide top quality service to the community.

We were able to offer a couple of short-term student placements for people who were able to commit to volunteering with us, and we were lucky enough to have a social work student for first semester this year, who is now volunteering with us one day a week post-placement. We love it when students stay on volunteering with us, they become fabulous interviewers and are sometimes incredibly cheeky (looking at you Lucie!), so it's deeply appreciated (and a lot of fun!) when they stay on.



Miranda Gillespie – Program Coordinator

Fundraising Relationships Coordinator Report

In April 2024, I stepped into the role of Fundraising Relationships Coordinator — the first dedicated paid fundraiser in the history of SPCS.

Just six years ago, SPCS was in a very different place. We faced serious financial challenges, government funding was declining, and the demand for our services was growing every single day. Our future felt uncertain. That's when SPCS made the strategic decision to grow fundraising and philanthropic income.

In those early days, fundraising was something key staff and board members fit in and around their already full workloads. There were wins along the way, but progress was slow, and we simply couldn't grow at the pace needed to match the growing need in our community.

In 2023–24, the Grow Corp Foundation stepped in. They understood the importance of a dedicated role to build fundraising capacity and generously funded the position. The 2024–2025 year has been extraordinary for fundraising at SPCS — and none of it would have been possible without Grow Corp's belief in us. Their investment has opened the door to new opportunities, new supporters, and a stronger foundation for the future.

I have loved my time at SPCS this year. Every week I'm struck by two things: the depth of need on the Southern Peninsula, and the surprise from community members who have no idea of the scale of the challenges here. What's just as powerful is how quickly people are moved to help once they understand the difference we make.

This year we've built so many strong relationships with donors, foundations, service clubs, and local businesses who share our passion for supporting people doing it tough. A heartfelt thank you goes to every supporter who has stood beside us — not just through financial contributions, but also through encouragement, ideas, and partnership.

Our Centre Tours have remained one of the most effective ways to engage people. In just one hour, visitors see the need, the scope of our work, and what makes SPCS unique. Time and again, these tours have inspired people to give, volunteer, and become ambassadors for our cause.

We've also enjoyed some truly special community events that raised vital funds and helped shine a light on our work. From the much-loved Sorrento Carols to the Sunshine Charity Golf Classic in Yarrawonga, the SPLaSh for Women Ladies Luncheon, and countless pantry drives, sausage sizzles, and school fundraisers — each event has contributed essential funds or goods in kind and created invaluable opportunities to connect with new supporters and share our story.

Fundraising is about so much more than the dollars in the bank. It's about relationships — building understanding, trust, and connection with our community. This year has shown that our community cares deeply, and when they know the need, they respond with open hearts. Every donation, every event ticket, every act of generosity directly impacts our ability to provide essential services for those who need them most.

I'm incredibly grateful to everyone who has been part of this journey so far. It's been a privilege to build relationships, share the story of SPCS, and watch our community rally together. I'm looking forward to continuing this work in the year ahead — with the same passion, energy, and belief that together, we can make a difference.

In the following pages, we've acknowledged as many people as possible who gave to us this past year. While some are named, many choose to give anonymously. It's important to remember that our strength comes from the generosity of small and large gifts, cash and goods in kind, volunteer hours and community connections — every little bit matters.

Kera Zaltsberg - Fundraising Relationships Coordinator



Major Program Partners 2024 – 2025

There are literally hundreds of people whose support makes it possible to do what we do. However, there are a group of major supporters (who gave \$15,000 or more) who have a core role in making sure each program can operate. We would like to acknowledge their support, along with the one foundation in this group who wishes to remain anonymous.

Brown Family Foundation

Now in their second year of supporting us, the Brown Family Foundation - committed to helping families - has continued their generosity by providing funds to our Family Support Service.

Capel Sound Community Hub (Seawinds)

For a number of years the volunteers at the Community Hub have prepared sandwiches for the SPLaSh program, starting during COVID when we couldn't have the meals we previously had. They have been providing up to 60 full sandwiches twice per week, individually packed. It has been such an important part of the offerings for our clients.

Community Information Support Victoria (CISVic)

We are a member of CISVic, and they provide support through advocacy, training and resources that guide our service practice. They also administer an ER consortium federally funded by Department of Social Services, of which we are a member, that provides Emergency Relief funding. This funding provides the base for our Emergency Relief programs and for our Low-Income Support Service. Sadly, as we go to print, we have learnt this funding will be reduced by \$68,678 per year for the next five years.

Good Shepherd Microfinance – No Interest Loan Scheme (NILS)

We work with Good Shepherd Microfinance to deliver the NILS program. The program delivered over \$233,000 of loans to 156 people and extends the level of support we can give to people as they create a more stable situation.

Houghton Foundation

We are thankful to the Houghton Foundation for their generous support. We often talk to donors about supporting a particular program - the Houghton Foundation having seen the breadth of our work, requested we use it where we most needed the funds.

Igniting Change

Igniting Change brings a thoughtful and compassionate approach to tackling tough social issues. Their support this year has helped us to deliver our SP Homeless Connections program, reaching people who are often overlooked by mainstream services.

The Jack Brockhoff Foundation

The Jack Brockhoff Foundation has been a significant donor over many years often supporting our case management programs. This year they continued their multiyear support of our Low Income Support Service.

JackanAndy's Op Shop

JackanAndy's Op Shop has been an enthusiastic community supporter, providing significant funding this year to strengthen our Emergency Relief programs and to help get SPLaSh for Women up and running. Their generosity highlights the power of local organisations giving back to the community.

Mornington Peninsula Beachside Tourism Association (Sorrento Beachside Tourism)

We are grateful for the support of the Mornington Peninsula Beachside Tourism Association. Through the success of their Ladies Luncheon at RACV Cape Schanck Resort, they have raised significant funds to support our new SPLaSh for Women program. Their contributions this year have helped us expand our SPLaSh program and raise awareness of community needs among local businesses and visitors.

Mornington Peninsula Foundation (MPF)

MPF has supported SPCS for many years. They have provided core funding for three of our programs, support which was longer-term than they would normally do. Many individual donors channel their philanthropic giving through MPF. As MPF transitions to supporting their other work, they have worked to help us put in place other supporters ensuring the continuation of programs.

Mornington Peninsula Shire (MPS)

MPS provides the core funding for our central operations as well as the use of our main centre building and part use of an amenities block for our SPLaSh program. This year a one-off donation supported our Low Income Support Service. In addition, both staff and councillors support us above and beyond their regular duties including advocacy to other governments and exploring options to help with housing and homelessness crisis.

OzHarvest

OzHarvest is one of the two food recovery agencies that will deliver to the southern Mornington Peninsula. They have provided this service for several years, a key part of Stream 2 in our Fresh Food program.

Payton Foundation

The last few years have seen Payton Foundation give us some amazing support around funding, advice and introductions to some equally amazing people. We have had some big challenges during this time, and they have been there in so many ways supporting our Education Assistance program, Family Support Service and SP Homeless Connections program, our Emergency Relief program and helping with the funding of The Ranch 2.0.

RACV Cape Schanck Resort

RACV Cape Schanck Resort provides around 100 frozen meals each week for our food programs, with their staff taking great pride in creating quality, nutritious meals for our clients. Beyond this vital contribution, the Resort has championed our cause by engaging corporate groups and guests through in-room promotions, staff-led fundraising initiatives, and their wonderful support of the Ladies Luncheon event. The RACV Foundation has further strengthened this partnership by funding projects that support and celebrate our volunteers. This year, they also welcomed our staff for a wellness day and a delicious three-course lunch - an experience we all thoroughly loved and appreciated.

RM Ansett Trust – Equity Trustees

The RM Ansett Trust has been a significant donor to our Emergency Relief program since the start of the Covid-19 pandemic. Their generous support has been vital as we continue to experience high

demand. This year they have extended their giving to also support our SPLaSh for Women program.

The Ross Trust

The Ross Trust has supported us over many years. They have been keen allies in challenging times and their recent support has been directed to our Family Support Service and to our Emergency Relief program.

Rotary Club of Sorrento

Now in its third year, the Sorrento Rotary Point Nepean Heritage Motor Show has been a highly successful event, well supported by both car owners and members of the public, and helping to spread the message about homelessness on the Peninsula. They have made substantial contributions from the proceeds, becoming the second largest supporter of our SPLaSh program. We also thank them for regularly coming along to cook a BBQ at SPLaSh - something our clients truly love and look forward to.

Rye & District Community Financial Services Limited – Community Bank Southern Peninsula

For many years the Community Bank has been a core sponsor of our Fresh Food programs (Walk Up – Stream 1 and Main Centre – Stream 2). Additionally, this year, seeing the increased need, they provided extra funds to help purchase food, ran a Christmas Appeal in the branches, staff and board members made donations, and the branches ran food drives. Staff and board members have taken an active interest in supporting homelessness efforts, actively supporting forums and events, adding to their existing support.

SecondBite

SecondBite is one of the two food recovery agencies that will deliver to the southern Mornington Peninsula. They have provided this service for many years, a key part of Stream 1 Walk Up in our Fresh Food program.

Sentinel Foundation

Sentinel has been a significant donor over many years, often supporting our brokerage funds. This year, they continued that support while also contributing to our Low Income Support and Family Support Services, helping us provide vital assistance to local families and individuals experiencing hardship.

South East Water

We are grateful to South East Water for their generous support this year. Their contribution helped strengthen our Emergency Relief programs and provide vital assistance to local families in need.



Southern Mornington Peninsula Uniting Church

We are deeply grateful for the Southern Mornington Peninsula Uniting Church's ongoing support, the church, the Op Shop and their parishioners have all contributed funds and goods to our programs.

Southern Peninsula Community Fund – Rye Op Shop

The Rye Op Shop is our longest running philanthropic supporter having provided crucial support since 1984. They represent the most wonderful commitment to our community, always a delight to work with and always seeking to help. Recently, they increased their already significant contributions to our Emergency Relief programs and are the Major Supporter for SPLaSh.

Southern Peninsula Food for All (FFA)

FFA has provided us with non-perishable foodstuffs for many years, using their buying power and donated funds to provide pantry bags at a significant discount, often donating goods with no cost and every year donating one month's worth of food parcels to us. They are the main provider of Christmas Hampers and toy bundles for us every year which we use to support over 200 people and their families.



Sunshine Golf Classic (Pat Randall)

The Sunshine Golf Classic has been an incredible community fundraiser, bringing people together to play golf for a good cause. Their generous contributions this year have supported our Emergency Relief programs and helped us deliver vital services to people doing it tough.

The Yulgilbar Foundation

We are thankful for the generous support of The Yulgilbar Foundation. They understand the homelessness crisis on the Peninsula, focusing their funding on strengthening our Homeless Connections program.





GENEROUS OF THEIR TIME, SELFLESS TO THE CORE. THANK YOU, PAT AND BERNIE.

For nearly seven years, Pat and Bernie have selflessly volunteered for Southern Peninsula Community Support.

Quietly, they have helped make a real difference for the staff, other volunteers and especially the people who come to the main centre.

Bernie who has undertaken and overseen any and every maintenance project in our main centre. And Pat, who started as a Board Member, and in recent years has been our main packer of SPLaSh bags, Easy Food Packs and Brekkie Bowls for those living rough along the foreshore.

This is their story.

Pat and Bernie have lived on the Southern Peninsula since 1981. Over the decades they couldn't help but notice their community was split in two.

"The Peninsula has always been, in my opinion, a bit of an anomaly, in that it has always been split between those who have and those who haven't. Volunteering at SPCS has shown me the 'have-nots' are increasing in numbers at an alarming rate", said Pat.

Both Pat and Bernie saw that the cost-of-living crisis was having a huge impact on many in their community, making it harder for people to manage on a daily basis. They decided they could make a difference in their own way, by volunteering for Southern Peninsula Community Support (SPCS).

"I knew about SPCS from my time volunteering at the Rye Community Centre, and my time with the old Shire of Flinders, so it has always been on my radar as a possible area for volunteering as I got older.

"When I first started, I was in a 'floating' capacity. I was a Board member and while on the Board, I took on the role of Treasurer. The Pantry needed help, so I have been there ever since, preparing SPLaSh bags, Easy Food Pack kits and Breakfast Bowls" shared Pat.

Bernie followed a couple of months later, taking on the responsibilities of maintenance around the main centre.

"I asked if SPCS could use a handyman. Miranda soon contacted me. My first job was to tidy up the car park and garden, which involved hiring a skip and several trips to the tip.

I also helped with the distribution of fresh food, setting up tables and bollards, and unloading fresh food pallets. Also recycling, squashing MANY cardboard boxes, and putting the bins out for collection."

After nearly 7 years, including both of them receiving a Certificate acknowledging their generosity as Volunteers at the end of 2024, Pat and Bernie decided that Bernie's 80th birthday was a good time to retire to focus on other areas of interest.

For Pat, *"The personal highlight was receiving the Certificate at the 2024 Christmas party. I feel from my time at SPCS I have learnt how fortunate I am... being able to contribute to the community, being in a financially stable position, and being healthy enough to do so, when so many people my age aren't."*

While for Bernie, a cream cake was the icing on the cake (excuse the pun!) of his time as a volunteer.

"I enjoy the company and the friendships of the people who I work with, and the cream cake from Karen! Getting together with a group of friends who willingly give their time and expertise, the satisfaction of seeing a job completed and the building looking better for it."

While their volunteer experience has been different, both agree that it has been an honour to volunteer for SPCS.

"This organisation stands out from the others because it is the last safety net for those who are at the bottom of the pile. I think our Easy Food Packs say it all, that no-one should go away with nothing. It is open to all. Nobody gets turned away."

"It has been a pleasure and a great learning experience working with such dedicated volunteers and professional crisis support staff."

Pat and Bernie, we thank you. You have been truly amazing and wonderful volunteers, selflessly giving of your time, your expertise and compassion for those who come to SPCS.

We wish you the very best for the next exciting chapter of your lives. Thank you.







Our Volunteers

Our huge thanks to everyone who gave their time, energy and care to volunteering with SPCS across the year. You are all vital to keeping our services and programs running. Without you, so many people in our community would have much bleaker futures. Thank you.

Name	Volunteer Role
Ali Fish	Interviewing / Reception
Alison Erskine	Runner
Allan Firth	Pantry Team
Angela Sevior	Interviewing
Angela Wall	Interviewing
Barbara Allford	NILs
Bec Martin	Reception / Data entry / Fundraising support
Belinda Rodman	Board President / Reception
Bernard Tonks	Pantry team / Fresh Foodie / Maintenance
Beth Ellis	Reception
Bronwyn Van Amerongen	Interviewing
Carmel O'Brien	Brochures / Poetry
Caroline Gibson	Board
Christine Lane	Tax Help / Case work support
Clifford Woodward	SPLaSh
Cynthia Firth	Pantry Team / Fresh Foodie
Dean Trimboli	SPLaSh
Deanne Sealey	Reception
Debbie Coffey	Energy Mentor
Diane Ashcroft	Data Entry
Fay Foster-Swan	Pantry Team / Fresh Foodie
Frank Capper	SPLaSh
Germaine Mengoni	Pantry Team / Fresh Foodie
Gill Beever	Data Entry
Graeme Rocke	Board Treasurer
Heather Williams	Pantry team
Jac Rossiter-Nuttall	SPLaSh
Jan Getson	Board Secretary
Janie Perrott	Interviewing
Jasmine Taylor	Interviewing
Jeremy Rodman	Pantry Team / Fresh Foodie / Reception
Joan Bennett	Reception
Joan Little	Pantry Team / Fresh Foodie
Joanne King	Reception
John Groenen	Road Crew
John Knowles	Road Crew
Judith Woods	Interviewing / Reception
Judy Grant	Pantry Team / Fresh Foodie
Julie Van Schajik	Data entry / Needle Syringe Program
Karen Mapleston	Reception / Runner
Karl Takacs	Road Crew
Kathy George	Reception
Kathy Shield	Pantry team / Fresh Foodie

Kerry Bruehwiler	Interviewing
Kerryn Edwards	Interviewing
Kimily Clark	Runner / Reception
Kylie Dolman	Interviewing
Lauren Prowse	Interviewing
Leonie Hutchinson	Program support
Lucie Arthur	Interviewing
Lyndsay Gordon	SPLaSh for Women / Interviewing
Maree Tuffy	Reception / Interviewing / Admin support
Marianne Te Lindert	Interviewing
Marie Lugg	SPLaSh
Marilla Gorman	Interviewing
Marilyn Merrifield	SPLaSh
Marion Van Rooden	Board
Melanie Dawson	Interviewing
Michelle Bradley	SPLaSh for Women
Mikaela Clarke	Interviewing / Pantry Team
Murray Morton	Board
Nuala Tobin	SPLaSh
Pat Randall	Fundraising support
Pat Tonks	Pantry Team / Fresh Foodie
Paul Stoltz	Road Crew
Pauline Credlin	Interviewing
Peter Mountain	Interviewing
Phoebe Spargo	Interviewing
Rhonda Pitman	Pantry Team / Fresh Foodie
Rob Williams	Road Crew / SPLaSh
Robyn Fowler	Interviewing
Robyn Latham	Interviewing
Roger Holdway	Pantry Team / Fresh Foodie
Sandra Mitchell	Interviewing
Sarah Carpentier	Interviewing / Casework support
Sarah Hudson	Pantry Team / Fresh Foodie
Simone Williams	NILs
Sophie McLaren	Interviewing
Stephen Gahan	Pantry Team / Fresh Foodie
Susan Hillman Stoltz	Runner / Program Support
Susie Lane	Pantry Team / Fresh Foodie
Suzanne Rogers	Reception
Tony Dugan	Road Crew / Pantry Team
Tracey Blythe	Financial Counselling
Tracey Ryan	Interviewing
Tracy Wynde	Reception / Interviewing
Trish Foreman	Reception
Vicky Davison	Board
Vince Martino	Pantry Team / Fresh Foodie / SPLaSh
Wendy Brink	Reception
Wendy Dugan	Road Crew / Pantry Team

Acknowledgements

The Board of Management, Staff and Volunteers would like to thank the following organisations, businesses, families and individuals for their generous cash and in-kind donations during the financial year.

Thank you



6A Foundation
A Good Little Thing
Aaron Cleal
Aaron Firth
Adrienne (Adi) Ashmore
Adrienne Brickwood
Alan Costello
Alan Kemp
Alan Travers
Alanah Gregory
Alba Thermal Springs & Spa
Alena McDonald
Alex Cole
Ali Fish
Alice Moxon
Alicia Cass
Alison Erskine
Alison MacDougall
Alison Perrin
Alison Phillips
Alister Smith
All Saints & St Katherine's Rosebud & McCrae
Amanda Anne Mary Fit
Amanda Breidahl
Amber Leigh Donoghue
Amber McManus
Amy Campion
Amy Woolnaugh
Andrea Evans
Andrea Morris
Andrea Murray
Andrea Skelton
Andrew Bonnell
Andrew Bragg
Andrew Drummond
Angela Gray
Angela Raffaele
Angela Saunders
Angela Wall
Ania Nowakowska
Anna Koren
Anne Baker
Anne Fish
Anne Kennedy
Anne Ottosen
Anne Pollard
Anne Sim
Anne Tardif
Anne Way
Anne Wilson
Annette Bailey
Annette Jellie
Annie Ziegler
Anthony Robinson
Antonella Celi
Armanda Sirianni
Arthurs Seat Eagle
Australian Online Giving Foundation
Australian Philanthropic Services (APS)
Avril Lowry
Balcombe Grammar School
Banter Foundation
Barbara Pow
Barbara Smith
Barry Plant Rosebud (Good2give)
Barry Pow
Beccy Tarasuik
Beck Family Foundation
Belinda Jordan
Belinda Rodman
Bendigo Bank
Bernard & Patricia Tonks
Bette Neil
Bev Pye
Beverley Mannix
Bianca Peart
Bianca Reed
Blake Morris
Blue Moon Cottages

Boatshed Cheese
Bobbie Ross
Boneo Lions Club
Boneo Primary School
Bradd Shannon
Brass Family Foundation
Brendan Duyvestyn
Bridge Club of Rye & Dromana
Brigid Johnston
Briony Lloyd
Brittany Page
Bronwyn Padghan
Bronwyn Thomas
Brown Family Foundation
Bunnings Rosebud
Busy Ability
Cameron Smith
Carly Foster
Carmel at Sorrento
Carmel Huggard
Carmel Johnstone
Carmel Joyce
Carmel O'Brien
Carol Evans
Caroline Fyfe
Caroline Gibson
Carolyn Scott
Carroll Accounting Services Pty Ltd
Casey Paton
Casey Wright
Catherine Caballero
Catherine Carroll
Catherine Lance
Cathy Norman
CB Szalay
Charlotte Clavey
Charmaine Haegens
Chelsea Ongarello
Cheryl Ciantar
Cheryl Umbers
Cheryl Wilkinson
Chris Booth
Chris Cairns
Chris Rennie
Chris Watt
Christine Barnes
Christine Holland
Christine Jocic
Christine Rei
Cindy Pritchard
CISVic
Claire Grattidge
Clayton MA
Cliff McLeod
Clifford Woodward
Clothes 4 U
Colomba Aiello
Combined Compliance
Commonwealth Bank Sorrento Branch
Connie & Craig Kimberley
Coral Close Conveyancing
Coralie Strawn
Council for Single Mothers & Children
Craig Brumley
Curves Rosebud
CWA Frankston South
D Ostojic
Daniel Grant
Daniel Magel
Dave Walker
David & Irene Gorr
David Atkinson
David Ball
David Clark
David Mills
David Nicholls
David Thyer
Dawn & Peter Clavin
Dean Trimboli
Deb Clayton
Deb Fischer
Deb May
Deb Nillson
Deb Stafford
Debbie Coffey
Debra Mar
Deidre Holicka
Dellie McKenzie
Denise Buchanan
Denise Richards
Despi O'Connor
Detendu



Devilbend Brewery
Diane Coujens
Diane Johnstone
Dianne Wilson
Direct Chemist Outlet
Dominic Parsonson
Drive U Nuts (Vic Pty Ltd)
Dromana Bay Probus
Dromana Early Learning Centre
Dromana Primary School
Dromana Senior Citizens centre
Dromana Visitors Information Centre
Eastbourne Primary School
Ebony Wilson
Effie Vasiliadis
EGO Pharmaceuticals Australia
Eileen Barnett
Eileen Mason
Elaine Longhurst
Eleanor Bignell
Eleanor Weare
Elizabeth Gatelein
Elizabeth Scarff
Ellen Whelan
Ellie Bracci
Ellie Liu
Emily Bell
Emily Settree
Emma Bennett
Emma Wall
Enchanted Adventure
Eric Gilbert
Erica Churchill
Family Life Op Shop
Fay Foster-Swan
Fay Tobin
Fire Rescue Victoria (Rosebud Branch)
Flinders Christian College
Flinders District Lions Club
Food for Change (The Briars)
Frances Millane
Frances Regan
Francesca Young
Fred Dijkgraaf
Gabrielle Crehan
Gabrielle O'Brien
Gaia Wilson
Gail Cremen
Gail Russell
Gemma Emery
Geoff & Marilyn Merrifield
Georgia Naylor
Georgina Davis
Georgina Mapleston
Gerard
Gerard & Paula Wiebrecht
Germaine Mengoni
Gill Steed
Glenda Bray
Glenice Pope
Glenys Anderson
Glenys Chambers
Glyn Wiseman
Good Shepherd Microfinance
Good360
Grace Fanning
Graeme Cherry
Graeme Rocke
Graham Reeve
Grant Buckland
Hanna Rees
Harrison Weston
Hazel Dawn Sale
Hazel Reddall
Heather and Rob Williams
Heather Ashton
Heather Cook
Heather Cooke
Heather Iapozzuto
Heather Orr
Heather Phillips
Heather Wilson
Helen Constas
Helen Inglis
Helen Talbot
HOERBIGER Australia Pty Ltd - Melbourne
Hotel Sorrento
Hotshots Social Club
Houghton Foundation
Ian Marchesi



Ian Riley
Igniting Change
Imelda Noonan
Ingrid Beilharz
InterContinental Sorrento Mornington Peninsula
Irene Gorr
Irene Wyld
Jac Rossiter-Nuttall
Jack Galley
JackanAndy's Op Shop
Jacki Mitchell
Jacki Patrick
Jackie Galloway
Jackie James
Jacqueline Rogers
Jacqueline Salter
Jake Robertson
James Carroll
Jamie G
Jan Getson
Jan Hienrich
Jan Nixon
Jan Silk
Jane Hamilton
Jane Webb
Janet Roberts
Janie Perrott
Jared Tracey
Jayne Sheehan
Jean Wells
Jeanette Schulze
Jennifer Ellis
Jennifer Russo
Jenny D'Costa
Jenny Millar
Jeremy & Tracey Maxwell
Jess Cooper
Jill Brady
Jill Schelling
Jillian Fearon
Jillian Page
Jo McKenzie
Jo Pascoe
Joan Colbert
Joanne Carocci
Jodi Johnston
John Blampied
John Fitzgibbon
John House
John Knowles
John Neale
John Perrott
John Ruys
John Velona
Jointly Harvest
Joni Ling
Jose Wensely
Josephine Nicholls
Josie Quayle
Joy & Bill Beckwith
Joy Gamble
Judi Haysom
Judy Bennett
Judy Clark
Judy Cupido
Judy Grant
Judy Harding
Judy Muir
Julie Butler
Julie Chandler
Julie Pittle
Julie Rice
Julie Richardson
Julie-Ann Silvey
Justin Francis
Justin McNamara
Justyne Knights
Kara Riley
Karen Chapman
Karen Moore
Karen Stephan
Karren & Shae Bettess-Carson
Karren Bettess
Kate Cameron
Kate Wills
Kath Murray
Kathryn Maiwald
Kathy Hill
Kathy Shield
Katie Richter

Katrina Ramsey
Kaye Butler
Kaye Russo
Kayla Ainsworth
Kaz Canp
Kellie McWilliams
Ken Doran
Kera Zaltsberg
Kerrie Watson
Kerry Keller
Kim Parkinson
Kim Wilson
Kimberly Kidger
Kirsten Gellie
Kristen Waring
Kristina Benn
Kristina Sevior
Kylie Henry
Kylie Rooth
Kylie Taylor
Kym Campbell
La Casa Nostra Deli
Lance Simon
Laura Kirkup
Laura Smith
Leah Dow
Leanne Reich
Lee Toomey
Leonie Hutchinson
Leonie Pottan
Letitia Sweeney
Libby Kent
Libby Weir
Libby Wiggs
Lin Carter
Lin Woods
Lina Schroeder
Lindisfarne Foundation
Lindy Atherton
Lions Club of Dromana
Lisa Farrelly
Lisa Watson
Liz & Mick Lowther
Liz Fearby
Liz Seward
Lizzie Brown
Lois Dyson
Lois Lees
Lorraine Bradley
Lorraine Fraser
Lorraine Marshall
Lou Prica
Louise Broadby
Louise Marbina
Lucy Willis
Lyn Connor
Lyn Lewis
Lynda Gilbert
Lynda Maurer
Lynda Miller
Lyndel Childcare Centre
Lyndsay Gordon
Lynette Earles
Lynette O'Connell
Lynne Cazaly
Lynne Woppard
M Lopez
Mackenzie Wilcox
Madhvi Betigeri
Maggie Callander
Maggie Carr
Maggie McGrath
Magic Moments Foundation (Melbourne Basket Brigade)
Magistrates' Court of Victoria
Manda Henderson
Mandy Lee
Marcia Paturzo
Maree Prowse
Maree Tuffy
Marg D'Arcy
Marg Madge
Margaret Davis
Margaret Murphy
Margaret O'Shea
Margaret Schoonbeek
Maria Vujic
Marie Lugg
Marilla Gorman
Marilyn Kearney
Mario Costanzo
Marion van Rooden

Marjorie Beard
Mary Dow
Mary Iles
Mary Richardson
Mary Ross
Marya Sindik
Maureen Donnelly
Maurine O'Donnelly
Max Beck
Max Employment
Max Patton
McCrae Lions Club
McCrae Plaza Makers Market
Mechelle Cheers
Meesha Hair Holistic
Meg Dallas
Mel & Don Marsh
Melanie McFayden
Melissa Martyn
Mentis Assist
Merrin Munroe
Michael Brackett
Michael Gwynne
Michele Giderson
Michele Nancarrow
Michelle Avery
Michelle Gilbert
Michelle Kollarics
Michelle Mullen
Michelle Stacey
Mikaela Clarke
Minapre Clements
Miranda Gillespie
Miranda Martin
MKR Jewelry Design
Monika Tifere
Montalto
Moody's Motel
Moonraker Dolphin Swims
Mornington Peninsula Foundation
Mornington Peninsula Patchworkers
Mornington Peninsula Shire
Mornington Peninsula Tourism Board
Mornington Peninsula Veteran Golfers Association
Mornington Racecourse
Mt Martha Social Golf Group
Mums Supporting Families In Need (MSFIN)
Nadine Crawford
Naomi Wilson
Narelle Higgins
Natasha Shotton
Nepean Country Club
New Peninsula Baptist Church
New Peninsula Community Caring Inc
Nicholas Robertson
Nicky Block
Nicky Wilkinson
Nik Pellow
Noel Broadway
Nuala Tobin
Ocean Beach Yoga
Opendoor (WCIG)
Optus
Oz Harvest
Paige Fitzroy
Pam Brough
Pam Farrington
Pam Rimkericus
Pam Wilkinson
Pamela Abbott
Pamela Silvester
Pat Grimsly
Pat Hall
Patricia Allen
Patricia Randall
Patricia Woodhead
Paul Timms
Paul Winter
Pawsome Interactions
Payton Foundation
Penelope Keys
Peninsula Community Legal Centre
Peninsula Health
Peninsula Heating & Cooling Solutions
Peninsula Rotaract Club
Peninsula Specialist College
Peppers Moonah Links Resort
Peta Guy
Peta McGinley
Peter Davey
Peter Dodd
Peter Forrest

Peter Mountain
Peter O'Sullivan
Peter Reeve
Peter Renkin
Petra Reaves
Pets of the Homeless
Phil & Leslie Wall
Phil Blashki
Phillip Patelmo
Pier Providore Cafe
Plantation House
Polperro Dolphin Swims
Pompette Portsea
Port Phillip Group
Portsea Golf Club
Pt Leo Surf Life Saving Club
Pure Peninsula Honey
Racecourse & Peninsula Grange Aged Care
Rachael Smith
Rachel Burdett
Rachel Keck
Rachel Schlipalius
Rachel Schwartz
RACV
RACV Cape Schanck Resort
Rae Dunstan
Raelene Murphy
Ray Lawson
Raymond Tilley
Rebecca Cridland
Rebecca Martin
Rebecca Nelson
Rebecca Rourke
Rebecca Stivala
Red Hill Candle Co.
Red Hill District Lions Club
Red Hill Muesli
redwagon graphic design
Renay Stephens
Renee Allen
Repower Mornington Peninsula
Return-It Australia
Revamped Jewellery
Rhonda Arrowsmith
Rikki Main
Rita Bellomia
RM Ansett Grants Program, Equity Trustees Limited
Rob Fellows
Rob Lloyd
Rob Pagey
Robert Williams
Robin Wallace
Robyn Aldenhoven
Robyn Morrison
Robyn Nener
Rod Harding
Roger Fisher
Rose Crossfield
Rosebud Community Garden
Rosebud Rockers Inc
Rosebud RSL Sub-Branch Inc
Rosebud RSL Sub-Branch Women's Auxiliary
Rosebud Secondary College
Rosebud St Vincent De Paul (SVDP)
Rosemary Macindoe
Rotary Club of Dromana
Rotary Club of Rosebud-Rye
Rotary Club of Sorrento
Rotary Op Shop Rosebud
Russell Chambers
Rye & District Community Financial Services Limited
Rye Beach Probus
Rye Community Group Alliance
Rye Lions Club
Safety Beach Sailing Club
Sally Cleary
Sally Greig
Sally Reiffel
Salvos Store Dromana
Sam Groth MP
Sandra Bartolomeo
Sandra Lucignani
Sandra Mitchell
Sandra Scerri
Sandy St Leger
Sandy Wright
Sarah Codognotto
Sarah Hudson
Sarah Race
Sarah Ward
Sean Farley
Searoad Ferries

Seawinds Community Hub	Sue Green
SecondBite	Sue Hunter
SeenCare	Sue Johnson
Sentinel Foundation Pty Ltd	Sue Mc Intyre
Shannon Cotter	Sue Millar
Share the Dignity	Sue Semmens
Sharon Curtain	Sue Stafford
Sharon Hillman	Sue Steffensen
Sharon Mitchell	Sue Travers
Sharon Richardson	Sue Wilson
Shelley Kaplan	Susan Bennett
Sheryl Callanan	Susan Haile
Shirley Nicol	Susan Hillman - Stolz
Sikh Volunteers Australia	Susan Kerr
Simon Waller	Susan Speelman
SimplyCare	Susanne Chalmers
Sophie Panigirakis	Susanne Lyons
Soroptimist International	Susanne Smith
Sorrento Activities Centre	Susie Rogers - Wilson
Sorrento Beachside Tourism	Suze Kingsley
Sorrento Boomerang Bags	Suzi Kincaid
Sorrento Community Centre	Suzy Calley
Sorrento Portsea RSL	Sylvia Cations
Sorrento Surf Life Saving Club	Tamara Cleine
South East Water	Tanti House
South Eastern Melbourne Primary Health Network (SEMPHN)	Terry Kozar
Southern Mornington Peninsula Uniting Church	Terry White Chemist Rosebud
Southern Peninsula Community Fund Inc. (Rye Op Shop)	Tess Clark
Southern Peninsula Food For All	Thalia Collard
Southern Peninsula Women's Action Network (SWAN)	The Compassionate Friends
Space Managers	The CWA of Peninsula Belles
Speak & Share	The CWA of Victoria - Rosebud Branch
Spirit of Sorrento	The Diggers Club
St Kilda Mum's (Our Village)	The Dunes Golf Links
Steph Hill	The Flinders Art Show
Stephanie Exton	The Jack Brockhoff Foundation
Steve Martin	The Leg-Up Foundation
Steven Martin	The Mornington Peninsula Group
StreetSmart Australia	The Order of the Secret Monitor
Studio Paradise	The Queen's Fund
Sue Aspinall	The Ranch MP
Sue Farrelly	The Walter and Eliza Hall Trust
Sue Gilbee	The Yulgilbar Foundation (FRRR)
	Thermochill Plumbing and Electrical
	Thomas Ryan
	Thread Together

Tiina Price
Time Steppers (Uniting Church)
Tina Whiteley
Tom McIntosh
Tomra Collection Cans
Toni Randall
Tony Taylor
Tony Vrban
Tracey Barker
Tracey Blythe
Tracey Crossley
Tracey Ryan
Tracy Wynde
Trish Barr
Trish Karis
Trudi Anscombe
Tyson Richardson
Unica Cucina E Cafe
Val Bates
Vanessa Greenland
Vanessa Killen
Vanessa Smedley
Vicki Colegrave
Vicki Foley
Vicki Gorman
Vicki Scicluna
Vicky Davison
Vik McInnes
Village Glen
Vinnies Kitchen
Visy CDS
Vivien Smith
Voices of the Mornington Peninsula
Warren Williams
Wayne Jocic
Wendy & Tony Dugan
Wendy Bellinger
Wendy Dunston
Whitecliffs Foreshore Reserve
Wild Elements & Co.
William Angliss Charitable Fund
William Templer
Yolanda Shepard
Young Street Medical & Dental
YSAS - Bunjilwarra
Yvonne Bluhm

Yvonne Cuthbert
Zoe Karkas
Zoe McKenzie MP
Zonta Club of Melbourne's South East





Treasurer's Report Financial Year Ending 30th June 2025

The Association has recorded a net result for the 2025 financial year of \$17,834. Each year the Centre faces many challenges and this year the growing number of client interactions increased at times ahead of our capacity to meet all of our client expectations.

As the centre reached out during the year to the community seeking support we were delighted with the responses. The Board thanks all of our donors, without you we cannot have presence in our community. All of our members work extremely hard, and the Board is humbled by their dedication to help our clients.

The net result of \$17,834 is considerably lower than the previous year which included a one off donation of \$49,539 for the purchase of the Mazda utility. As reported last year the trading result from normal activities was \$16,749 (adjusted for the \$49,539). The current year surplus is comparable to our trading result of 2024.

The current year result is within the Board's surplus range to ensure the Association remains financially sustainable and able to support the needs of our clients. The net surplus result from trading activities represented as a percentage of total revenue was just 1.2% (FY 2024 1.4%) or 1.2 cents in the trading dollar. Our clients receive the benefit of the remaining 98.8 cents in each revenue dollar.

Total revenue for the year increased by \$160,559 or 12% from 2024. The increase in revenue is largely attributable to an increase in non-government funding of \$119,924. This reflects an on-going trend of the importance of private donor contributions to support the Centre.

Non-government funding is now over 60% of the total "funding" revenue. In addition, the Centre has been fortunate to benefit from higher revenues during the year from Co-locator Income which is up \$30,631 for the reporting year.

Cost of Sales have increased by \$40,555 (15%) over 2024. As was reported last year emergency food relief is again the highest cost component of Cost

of Sales. Food Vouchers have increased by \$33,975 (46%). This year Housing also reported an increase of \$19,774 (53%)

Operating expenses for FY25 have increased by \$168,458 (18%) over 2024. As programs expanded to meet demand staff costs increased accordingly, by 18%.

The increase reflecting the increased complexity both in the issues for clients and the support model we need to implement and the generation of income to meet that objective. It has been a challenging year particularly for our CEO to match the staffing resources with the needs of our clients.

Graeme Rocke - Treasurer



Financials

Compilation Report

Southern Peninsula Community Support Inc. For the year ended 30 June 2025

Compilation report to Southern Peninsula Community Support Inc.

I have compiled the accompanying special purpose financial statements of Southern Peninsula Community Support Inc., which comprise the Asset and Liabilities Statement as at 30 June 2025, Income and Expenditure Statement, the Statement of Cash Flows, Movements in Equity Statement, a summary of significant accounting policies and other explanatory notes. The specific purpose for which the special purpose financial statements have been prepared is set out in Note 1.

The Responsibility of the Board of Management

The Board of Management of Southern Peninsula Community Support Inc. are solely responsible for the information contained in the special purpose financial statements, the reliability, accuracy and completeness of the information and for the determination that the basis of accounting used is appropriate to meet their needs and for the purpose that financial statements were prepared.

My Responsibility

On the basis of information provided by the Board of Management I have compiled the accompanying special purpose financial statements in accordance with the basis of accounting as described in Note 1 to the financial statements and APES 315 *Compilation of Financial Information*.

I have applied my expertise in accounting and financial reporting to compile these financial statements in accordance with the basis of accounting described in Note 1 to the financial statements. I have complied with the relevant ethical requirements of APES 110 *Code of Ethics for Professional Accountants*.

Assurance Disclaimer

The special purpose financial statements were compiled exclusively for the benefit of the committee who are responsible for the reliability, accuracy and completeness of the information used to compile them. I do not accept responsibility for the contents of the special purpose financial statements.

Independence

I am independent of Southern Peninsula Community Support Inc. because *I am an external and unaffiliated third party to Southern Peninsula Community Support Inc.*

DocuSigned by:

Suzanne Borelli

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Suzanne Borelli CPA

Dated: 9/19/2025

Board of Management Declaration

Southern Peninsula Community Support Inc. For the year ended 30 June 2025

Board of Management's Report

The Board of Management have determined that the organisation is not a reporting entity and that this Special Purpose Financial Report should be prepared in accordance with the accounting policies outlined in Note 1 to the Financial Statements.

The Board of Management of Southern Peninsula Community Support Incorporated declare that:

1. The Financial Statements and notes, as set out herein present fairly the organisation's financial position as at 30 June 2025 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the Financial Statements.
2. In the Board of Management's opinion there are reasonable grounds to believe that the organisation will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Management.

Principal Activities

To support local community members of the Southern Peninsula with emergency relief and crisis support, advice, referral to services, food and material aid.

Significant Changes

No significant financial changes have occurred or been found during the audit.

Operating Result

The surplus for the financial year amounted to \$17,834 as per the attached reports.

Going Concern

This financial report has been prepared on a going concern basis which contemplates continuity of normal business activities and the realisation of assets and settlement of liabilities in the ordinary course of business. The ability of the association to continue to operate as a going concern is dependent upon the ability of the association to generate sufficient cashflows from operations to meet its liabilities.

The members of the association believe that the going concern assumption is appropriate.

Signed in accordance with a resolution of the Members of the Committee on:



Belinda Rodman (President)

Date 18/09/25



Graeme Rocke (Treasurer)

Date 18/09/25

Income and Expenditure Statement

Southern Peninsula Community Support Inc. For the year ended 30 June 2025

	Notes	2025	2024
Income			
Colocator Licence Fees		66,659	36,028
Donations Non-Government		827,877	707,953
Government Funding		525,182	520,820
Interest Income		25,800	20,692
Other Revenue		2,534	2,000
Total Income		1,448,052	1,287,493
Cost of Sales			
ER - Food		80,329	84,697
ER - Food Vouchers		108,425	74,450
ER - Housing Expenses		57,295	37,521
ER - Other Client Support		58,343	67,169
Total Cost of Sales		304,392	263,837
Gross Surplus		1,143,660	1,023,656
Expenditure			
Staff Costs		976,073	829,424
Premises		22,597	23,938
IT & Communications		10,398	9,961
Travel & Motor Vehicle		6,411	2,170
General & Admin Expenses		108,149	90,915
Other Client Services		2,198	961
Total Expenditure		1,125,826	957,369
Current Year Surplus/ (Deficit) Before Income Tax		17,834	66,288
Net Current Year Surplus After Income Tax	8	17,834	66,288

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached Compilation Report.

Assets and Liabilities Statement

Southern Peninsula Community Support Inc.
As at 30 June 2025

	Notes	2025	2024
Assets			
Current Assets			
Cash at Bank	3	813,607	721,419
Trade and Other Receivables	4	18,270	37,083
Other Receivables	4	60,289	45,381
Total Current Assets		892,166	803,883
Non-Current Assets			
Long Service Leave - paid in advance		22,605	17,250
Fixed Assets	5	130,497	146,999
Total Non-Current Assets		153,102	164,249
Total Assets		1,045,268	968,132
Liabilities			
Current Liabilities			
Trade and Other Payables	6	17,297	23,551
Funding in Advance		539,159	539,738
Employee Leave Provisions	7	179,307	121,202
Total Current Liabilities		735,763	684,491
Non-Current Liabilities			
Employee Leave Provisions	7	71,927	63,897
Total Non-Current Liabilities		71,927	63,897
Total Liabilities		807,690	748,388
Net Assets		237,578	219,744
Equity			
Retained Surplus	8	237,578	219,744
Total Equity		237,578	219,744

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached Compilation Report.

Statement of Cashflows

Southern Peninsula Community Support Inc. For the year ended 30 June 2025

	Notes	2025	2024
Cash Flows from Operating Activities			
Receipts from Donors		125,008	71,551
Funding In Advance		1,313,861	1,381,622
Other Income		2,534	3,083
Payments to Suppliers and Employees		(1,366,334)	(1,201,166)
Interest Received		25,800	20,692
GST - Net Received		(5,511)	2,588
Net Cash Inflow from Trading Activities		95,358	278,369
Cash Flows from Investing Activities			
Payments from Property Plant & Equipment		(3,170)	(51,889)
Net Cash Outflow from Investing Activities		(3,170)	(51,889)
Cash Flows from Financing Activities			
Net Increase(Decrease) in Cash and Cash Equivalents		92,188	226,479
Cash and Cash Equivalents			
at the Beginning of the Financial Year	3	721,419	494,940
Cash and Cash Equivalents			
at the End of the Financial Year	3	813,607	721,419

The accompanying notes form part of these financial statements. These statements should be read in conjunction with the attached Compilation Report.

Movements in Equity

**Southern Peninsula Community Support Inc.
For the year ended 30 June 2025**

	2025	2024
Equity		
Opening Balance	219,744	153,456
Increases		
Surplus for the Period	17,834	66,288
Total Equity	237,578	219,744

True and Fair Position

**Southern Peninsula Community Support Inc.
For the year ended 30 June 2025**

Annual Statements Give True and Fair View of Financial Position and Performance of the Association

We, Belinda Rodman, and Graeme Rocke, being members of the Board of Management of Southern Peninsula Community Support Inc., certify that –

The statements attached to this certificate give a true and fair view of the financial position and of the association performance of Southern Peninsula Community Support Inc. during and at the end of the financial year of the association ending on 30 June 2025.

Signed:

Belinda Rodman
Dated: / /

Signed:

Graeme Rocke
Dated: / /

Notes to Financial Statements

Southern Peninsula Community Support Inc.

For the year ended 30 June 2025

1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act Victoria. The committee has determined that the association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets. Comparatives have been reclassified in line with the current year Financial Statements. This reclassification does not result from a change in accounting policy.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Revenue and Other Income

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Cash on Hand

Cash on hand includes cash on hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from members as well as amounts receivable from donors. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets. All other receivables are classified as non-current assets.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the Assets and Liabilities Statement.

Property, Plant and Equipment (PPE)

Leasehold improvements and office equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Impairment of Assets

At the end of each reporting period, the committee reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the Income and Expenditure Statement.

Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

Employee Provisions

Provision is made for the association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee provisions have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result, and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

2025 2024

2. Audit Services

Audit Fees	1,600	1,870
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The Auditors did not receive any other fees or perform any other services other than audit fees.

3. Bank

General Account	116,443	178,704
Management Account	693,048	537,249
Petty Cash Statement	227	227
Account	3,888	5,239
Total Bank	813,607	721,419

4. Trade and Other Receivables - Current

Trade Receivables		
Accounts Receivable	18,270	37,083
Total Trade Receivables	18,270	37,083
 Other Receivables		
Long Service Leave - paid in advance	21,919	13,291
Pre-Paid Expense	38,370	31,220
Pre-Paid Workcover Expense	0	870
Total Other Receivables	60,289	45,381
Total Trade and Other Receivables	78,559	82,464

5. Fixed Assets

Computer Equipment at cost		
Computer Equipment	22,289	19,892
Less Accumulated Depreciation on Computer Equipment	(14,746)	(11,412)
Total Computer Equipment at cost	7,542	8,480
Office Equipment at cost		
Office Equipment	30,566	29,793
Less Accumulated Depreciation on Office Equipment Total	(22,635)	(20,987)
Office Equipment at cost	7,930	8,806
Pantry Equipment at cost		
Pantry Equipment	45,881	45,881
Less Accumulated Depreciation on Pantry Equipment Total	(16,900)	(13,411)
Pantry Equipment at cost	28,981	32,470
Total Fixed Assets	130,497	146,999

6. Trade and Other Payables

Trade Payables		
Accounts Payable	10,893	23,551
Other payables	6,404	
Total Trade Payables	17,297	23,551
Total Trade and Other Payables	17,297	23,551

These Notes should be read in conjunction with the attached Compilation Report.

	2025	2024
7. Provisions		
Current Provisions		
Annual Leave Provisions	60,556	39,886
Long Service Leave Provisions	64,904	47,492
Portable Long Service Leave	3,396	0
Personal Leave Provisions	50,451	33,824
Total Current Provisions	179,307	121,202
Non-Current Provisions		
Long Service Leave Provisions	38,728	30,698
Personal/Carers Leave Provision	33,199	33,199
Total Non-Current Provisions	71,927	63,897
Total Provisions	251,234	185,099

8. Equity		
Opening Balance	219,744	153,456
Current Year Surplus/Deficiency	17,834	66,288
Total Equity	237,578	219,744
Current Year Surplus		
Surplus from Trading Activities	17,834	16,749
Donation for asset acquisition	0	49,539
Total	17,834	66,288

These Notes should be read in conjunction with the attached Compilation Report.

INDEPENDENT AUDITOR'S REPORT

Certified Practising Accountant

M: 0427 147781
borelli@myoffice.net.au
Unit 2 198 King William Rd
Hyde Park SA 5061
ABN 57 965 118 159

This firm is a
CPA Practice

Liability limited by
a scheme approved
under Professional
Standards Legislation

Independent Auditor's Report

To the Members of Southern Peninsula Community Support Inc.

Opinion

I have audited the accompanying financial report, being a special purpose financial report of Southern Peninsula Community Support Inc. (SPCS Inc.), which comprises the statement of assets and liabilities as at 30 June 2025, the statement of income and expenditure, statement of changes in equity and statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies and the board of management's declaration.

In my opinion, the accompanying financial report of Southern Peninsula Community Support Inc. is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- giving a true and fair view of SPCS Inc.'s financial position as at 30 June 2025 and of its financial performance for the year ended on that date; and
- complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion

I have conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of my report. I am independent of SPCS Inc. in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* ("the Code") that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Certified Practising Accountant

This firm is a
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a scheme approved
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Standards Legislation

Information other than the financial report and auditor's report thereon

Management is responsible for other information. The other information comprises the information included in SPCS Inc.'s annual report for the year ended 30 June 2025 but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact. I have nothing to report in this regard.

Emphasis of matter: basis of accounting

I draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling SPCS Inc.'s financial reporting responsibilities under the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. My opinion is not modified in respect of this matter.

Responsibilities of management and those charged with governance for the financial report

Management is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the needs of the members and for such internal control as management determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing SPCS Inc.'s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate SPCS Inc. or to cease operations, or have no realistic alternative but to do so. Those charged with governance are responsible for overseeing SPCS Inc.'s financial reporting process.

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Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of my responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of my audit report.

Yours faithfully



S M Borelli CPA

2/198 King William Rd Hyde Park SA 5061

Date: 19.9.23
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**SOUTHERN
PENINSULA
COMMUNITY
SUPPORT**

HELP WHERE IT'S NEEDED

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